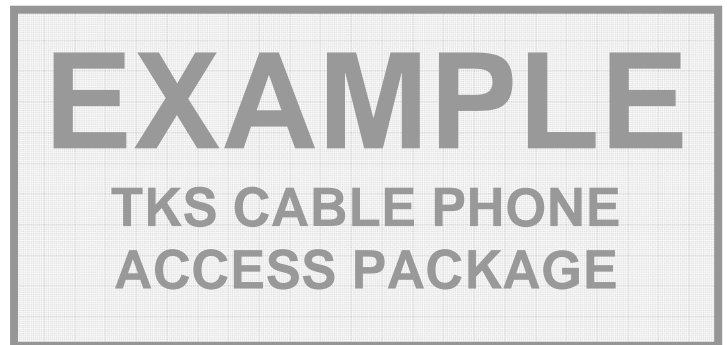


TKS Cable Phone Access Package

Phone Number:

+49 (0) 1 2 3 4 1 2 3 4 5 6 7



Cable Phone Activation:

- The Cable Phone line is active.
- To start using your service, please follow the connection procedure described below.



Getting set-up is easy...

TELEPHONE

1. First connect the outlet adapter and coaxial cable to an active cable television outlet, then to the port labeled CABLE on the Multimedia Terminal Adapter (MTA). Please refer to your MTA's User Guide for an overview of the required connections.
2. Connect a standard analog telephone to port 1 on the MTA. If your telephone has a German connection plug, ask for an RJ-11 adapter at your local TKSShop.
With Cable Phone family: connect a second telephone to port 2.
3. Plug the MTA into a suitable AC electrical outlet or surge protector. The LEDs on the MTA will start to blink, indicating that the device is connecting - initialization may take a few minutes.
4. When the indicator lights have stopped blinking and are constantly on, check the phone plugged into port 1 for a dial tone, and then start making phone calls!
*Cable Phone family: The second telephone line that is routed to port 2 of your MTA should be active by the next business day, activation has occurred when there is dial tone.
To find out your second telephone number, pickup the receiver and dial: * 1 0
An automated greeting will announce your telephone number.*

INTERNET

The Multimedia Terminal Adapter is also your gateway to the world of high-performance Internet access. If you've already selected an Cable Highspeed service plan, you can connect your computer and get online right away; a logon username and password is not required. Please follow the connection procedure outlined in the MTA's User Guide.



Customer service and technical support

TKS Customer Hotline - 01804 857 762 (0.20 EUR/call)

TKS Telepost Kabel-Service Kaiserslautern GmbH & Co. KG
Address Altes Forsthaus 2 67661 Kaiserslautern **Phone** 01804 857 762 (0.24 EUR/call)
Bank details Postbank Köln BLZ 37010050 **Account number** 162317502 DZ Bank Frankfurt BLZ 50060400 **Account number** 1 057533
Sales tax number DE 151 111 630 **Legal entry** Amtsgericht Kaiserslautern **Legal form** Kommanditgesellschaft
Registered place of business Kaiserslautern HRA 2278
Company with personal liability TKS Beteiligungs-GmbH **Registered place of business** Kaiserslautern HRB 2682
Managing Directors Karl-Heinz Stahl Christof Wahl
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