

**TKSSurf! dsl 1000 eco, TKSSurf! dsl 2000 eco and TKSSurf! dsl 6000 eco****CONDITIONS OF TKSSurf! dsl 1000 eco, TKSSurf! dsl 2000 eco AND TKSSurf! dsl 6000 eco****1) General Terms & Conditions**

The General Terms and conditions of TKSSurf! Contracts can be applied under: [www.tkscable.com/agb](http://www.tkscable.com/agb).

**2) Cancellation Conditions for the TKSSurf! dsl 1000, TKSSurf! dsl 2000 and TKSSurf! dsl 6000 packages:**

- a) Cancellation of TKSSurf! access is only possible within the conditions of the 12 month minimum contract duration
- b) Minimum contract duration is also valid for the following cases:
  - Customers Move (if dsl is available at the new residence)
  - Deployment
  - Cancellation of access by TKS due to non- payment
- c) In case of a cancellation before the minimum contract duration ends the remaining monthly fees, will be charged.
- d) Contracts not cancelled 20 workdays prior to expiration date extend automatically for another 12 month
  - \* In cases of early cancellation if the customer wishes to accept the Preliminary Final Bill (PFB) as being final, then remaining monthly fees will be determined by the TKSShop/CSC and be added to the amount of the PFB manually.

**For the TKSSurf! dsl 1000 eco, TKSSurf! dsl 2000 eco and TKSSurf! dsl 6000 eco packages a minimum contract duration of 12 month applies!**

BY SIGNING THIS FORM, I ACKNOWLEDGE THE ABOVE LISTED ITEMS HAVE BEEN FULLY EXPLAINED TO ME.

PLACE, DATE

CUSTOMER SIGNATURE