

**T-MOBILE TERMS & CONDITIONS - ABBREVIATED VERSION**

**1) General Terms & Conditions**

The General Terms and conditions for T-Mobile can be found at: [www.tkscable.com/agb](http://www.tkscable.com/agb).

**2) Requirements for signup**

**a) Valid Military Orders**

- The orders are needed to provide T-Mobile the duration of your residency in Germany.

**b) Credit Card**

- The credit card is used to perform a credit check, there will be no payments deducted from the card.

**c) Bank Information**

- It is mandatory for some tariffs to provide the bank account information upon signup. Once a month, T-Mobile will automatically withdraw the current invoice from this bank account.
- In the case that there are not enough funds to cover the invoice at the time of the request, T-Mobile will only attempt to deduct the invoiced amount 2 more times. Any time a request for payment is unsuccessful, an additional surcharge of € 7.80 per occurrence would apply. After the 3rd attempt no further attempts made at which time the customer would have to tender payment at a bank or post office. Note: Most banks and post offices charge a transaction fee for manual payments.

**3) Contract Validity**

The contracted service(s) will be validated by the activation of the SIM Card.

**4) Minimum contract duration time**

a) A minimum contract term of 24 months applies to all T-Mobile contracts.

b) The minimum duration requirements are also valid for the following cases:

- Customer move.
- Termination of contract by T-Mobile due to non-payment.

c) With TDY assignments it is possible to place the contract on hold, there is a one time fee of € 17.80 per request. A T-Mobile service hold for up to 6 months duration is possible. During the hold period, it is not possible to make or receive calls, and there are no monthly charges. **NOTE:** A service hold in no way alters the original contract duration requirements; therefore a new contract end date is validated respective to the duration of the requested service hold.

**5) Cancellation conditions**

a) The service contract may be terminated by both parties. The customer must submit a written cancellation request to T-Mobile no later than 3 months prior to the end of the contract term. If the contract is not terminated within the cancellation period, the contract will be extended for a period of 12 months, the same terms of cancellation apply to an extension.

b) In cases of premature cancellation (prior to meeting the minimum duration of the contract term), the contract's remaining basic monthly fess will be charged.

c) In case of a premature cancellation with valid military orders, no penalty for the contract's remaining basic monthly fees will be charged. (This only applies to customers that signed-up for T-Mobile service through TKS. Customer must provide a copy of the T-Mobile contract, original cash register receipt, and valid military orders.) Some hardware charges may apply, refer to point no. 6 "Hardware". **NOTE:** Cancellation with valid military orders can only be requested through TKS, visit your local shop for details.

**6) Hardware**

By early cancellation with valid military orders, a copy of T-Mobile contract, and the original cash register receipt, the customers may either:

**A) Return** the device provided all return criteria is met:

- Device must be in resalable "like new" condition.
- All of the manufacturer's package contents must be intact: original box, manuals, charger, accessories, other, etc. The customer does **not** have to pay any further compensation for the device when returned.

**NOTE:** Within the first 120 days of the contract, returning the device is not possible!

**B) Purchase** the device at a discounted price; the price is dependant on how long the contract was held prior to cancellation, a TKS sales representative will be able to provide more information.

**NOTE:** In cases of premature cancellation with valid military orders within the initial 120 days, the amount of € 180.00 must be paid in full at time of the cancellation for the remaining subsidization of the mobile phone.

**BY SIGNING THIS FORM, I ACKNOWLEDGE THE ABOVE LISTED ITEMS HAVE BEEN FULLY EXPLAINED TO ME.**

PLACE, DATE

CUSTOMER SIGNATURE

PRINT NAME

MOBILE PHONE NUMBER