

🌐 COUNTRY FLAT ADDITIONAL TERMS & CONDITIONS

1) General Terms & Conditions

The General Terms and conditions for the Country Flat option can be found at: www.tksable.com/agn.

2) Validity of the contract

The contracted service(s) will be validated by a written confirmation to the customer and shall commence on the date stated in the letter of confirmation. Telephone calls made prior to the confirmation are not subject to terms or rates of the contracted CountryFlat / CountryFlat II service, and will be billed according to the customer's pre-existing rate schedule.

3) Availability of the Country Flat option

The CountryFlat option is only available in addition to one of the following residential phone services

- Call Start (Standard / Universal)
- Call Basic (Standard / Universal)
- Call Comfort (Standard / Universal)

4) Minimum contract duration time for the CountryFlat option and the Residential Phone Service

- a) There is no minimum contract duration for the CountryFlat option
- b) For any of the residential phone services the CountryFlat option can be added to, a minimum contract duration time of 12 months applies.

The minimum duration requirement is also valid in the following cases:

- Customer move
- Termination of access by TKS due to non-payment

5) Cancellation conditions for the Country Flat option and the Residential Phone Service

- a) The CountryFlat optional service itself can be cancelled on a day-to-day basis.

NOTE: In cases of early cancellation of the telephone access, if the customer wishes to accept the "Abschlagszahlung nach Kündigung" (ANK) as the final bill, the remaining monthly fees will be determined by the TKSShop/CSC and be added to the amount of the ANK.

- b) Cancellation of residential phone access is only possible within the conditions of the 12 months minimum contract duration. In case of a cancellation prior to the fulfilment of the contract term, the remaining monthly fees for the residential phone service will be charged.

- c) If CountryFlat is cancelled within the initial month of service, a 1-month minimum charge applies.

BY SIGNING THIS FORM, I ACKNOWLEDGE THE ABOVE LISTED ITEMS HAVE BEEN FULLY EXPLAINED TO ME.

PLACE, DATE

CUSTOMER SIGNATURE

TKS Telepost Kabel-Service Kaiserslautern GmbH & Co. KG **Address** Altes Forsthaus 2 67661 Kaiserslautern **Phone** 0 18 04 857762 (0.24 EUR/call)

Bank details Postbank Köln BLZ 37010050 **Account number** 162317502 DZ Bank Frankfurt BLZ 50060400 **Account number** 1057533

Sales tax number DE 151111630 **Legal entry** Amtsgericht Kaiserslautern **Legal form** Kommanditgesellschaft **Registered place of business** Kaiserslautern HRA 2278

Company with personal liability TKS Beteiligungs-GmbH **Registered place of business** Kaiserslautern HRB 2682

Managing Director Karl-Heinz Stahl

www.tksable.com