

Price List

Surf'n'Talk/T-Net and Surf'n'Talk /T-ISDN

1 General Information

Deutsche Telekom AG (called Deutsche Telekom in the following) also provides connections to other service providers. These connections are not listed in the following price list and are provided on behalf of the service provider. There is no contractual relationship between the caller and Deutsche Telekom as far as these connections are concerned. As a rule the service provider's services are invoiced by Deutsche Telekom.

2 Prices including VAT

The stated prices including value-added tax (VAT) are rounded to full cent amounts. Deviating from this are connection prices which are rounded to one tenth of a cent. Surcharges for City- and Germany connections to accesses of certain other subscriber network operators are listed by rounding them to one hundredth of a cent

Decisive for the billing of utilized services are the listed prices without VAT. These are collected by Deutsche Telekom for billing purposes and form the basis for calculating the VAT amount. It is therefore possible that the amount to be paid by customer is lower than the sum of prices including VAT.

The prices including VAT are calculated by taking prices without VAT and adding the legally binding value-added tax. In the event that the VAT rate is changed, prices including VAT are adapted accordingly.

3 Standard Service of TKS

No.	Service	Price	
		Without VAT EUR	Incl. VAT EUR
1	Provision, monthly basic charge		
	24 months minimum contract term		
1.1	per Surf & Talk /T-Net	41,13	48,95
1.2	per Surf & Talk /T-ISDN	45,34	53,95
	12 months minimum contract term		
1.3	per Surf & Talk /T-Net	45,34	53,95
1.4	per Surf & Talk /T-ISDN	49,54	58,95
2	Operational Provision		
2.1	Surf & Talk /T-Net		
2.1.1	Provision of T-Net access ¹⁾ included in Surf & Talk /T-Net		
2.1.1.1	Customer already has a T-Net access and this access is included In Surf & Talk /T-Net contract	Free of charge	
2.1.1.2	T-Net access must be newly installed for Surf & Talk /T-Net, per Surf & Talk /T-Net	50,37	59,95
2.1.2	Provision of DSL 6000 included in Surf & Talk /T-Net		
2.1.2.1	Customer already has a Deutsche Telekom ADSL 6000 and this DSL is included in the Surf & Talk /T-Net contract	Free of charge	
2.1.2.2	Changeover of customer's already existing Deutsche Telekom ADSL to DSL 6000, which is included in Surf & Talk /T-Net contract, basic amount per Surf & Talk /T-Net	41,97	49,95
2.1.2.3	DSL 6000 of Deutsche Telekom must be newly installed for	83,99	99,95

¹⁾ Customer requested transferring of first outlet (1. TAE) to another place is not included in the provision and must be ordered separately by customer.

No.	Service	Price	
		without VAT EUR	incl. VAT EUR
2.1.2.4	to be paid in addition to installation or laying of DSL splitters on customer's resp. access user's premises Travel and labour costs are not billed if DSL splitter is installed or laid by customer.	Travel and labour costs according to price list Installation costs depend on costs incurred	
2.2	Surf'nTalk/T-ISDN		
2.2.1	Provision of T-ISDN multi-equipment access ¹ included in Surf'nTalk/T-ISDN	free of charge	
2.2.1.1	Customer already has a T-ISDN multi-equipment access and this access is included in Surf'nTalk/T-ISDN contract	free of charge	
2.2.1.2	T-ISDN multi-equipment access must be newly installed for Surf'nTalk/T-ISDN		
2.2.1.2.1	Basic amount per Surf'nTalk/T-ISDN	50,37	59,95
2.2.1.2.2	to be paid in addition to installation of NTBA on customer's resp. access user's premises Travel and labour costs are not billed if NTBA is installed or laid by customer.	Travel and labour costs according to price list Installation costs depend on costs incurred	
2.2.2	Provision of DSL 6000 included in Surf'nTalk/T-ISDN		
2.2.2.1	Customer already has Deutsche Telekom ADSL 6000 and this DSL is included in Surf'nTalk/T-ISDN contract	free of charge	
2.2.2.2	Change of already existing ADSL to DSL 6000 of Deutsche Telekom, which is included into Surf'nTalk/T-ISDN /contract, basic amount per Surf'nTalk/T-ISDN	41,97	49,95
2.2.2.3	DSL 6000 of Deutsche Telekom must be newly installed for Surf'nTalk/T-ISDN basic amount per Surf'nTalk/T-ISDN	83,99	99,95
2.2.2.4	to be paid in addition to installation or laying of DSL Splitters on customer's resp. access user's premises Travel and labour costs are not billed if DSL splitter is installed or laid by customer.	Travel and labour costs according to price list Installation costs depend on costs incurred	

¹⁾ Customer requested transferring of first outlet (1. TAE) to another place is not included in the provision and must be ordered separately by customer.

4 Connections of Deutsche Telekom via T-Net Access or T-ISDN Multi-Equipment Access

4.1 Principles for the Determination of Rates

Rates are determined on the basis of connection duration, connection type and rate periods.

Chargeable connection duration always starts as soon as the call is answered by the called party. Connection duration ends as soon as the connection is terminated. Beginning and end of connection time is recorded exactly (in seconds).

The connection time is subdivided into time units. Started time units are counted as full time units. For connections lasting less than one second, a connection time of one second is taken as a basis for billing. Unless other provisions have been made for the connection in question, Deutsche Telekom connections are billed on the basis of time units consisting of 60 seconds. Every started 60 seconds the listed prices are billed.

4.2 City- and Germany Connections of Deutsche Telekom

City and Germany connections are outgoing connections dialed by customer, which are set up by Deutsche Telekom when call numbers within the local network areas of Germany¹⁾ are dialed.

4.2.1 Rate Distance

The rate distance is measured between distance measurement points of individual local network areas. Local network area is the geographic area of the telephone network/ISDN in which connections may be set up without dialing a local network code (Exception: Ludwigshafen am Rhein and Mannheim are two separate local network areas).

The distance measurement point of a local network area is its network node. If there are several network nodes within one local network area, the network node which is situated in the center of the local network area will be used as distance measurement point by Deutsche Telekom.

In the event that the network node which was decisive for measuring the distance is given up or its location is changed, the defined distance measurement point will remain unchanged.

Local network areas on islands of the North Sea or the Baltic Sea are allocated to distance measurement points of other local network areas on the mainland.

Deutsche Telekom uses a standard procedure for the calculation of rate distances and their rounding up.

4.2.2 Rate Areas

4.2.2.1 Rate Area City

The rate area City of an originating local network area includes the originating local network area and the local exchange area. Within the originating local network area outgoing connections can be made by customer without dialing a local network code.

The local exchange area of an originating local network area includes the following:

1) As a rule:

- a) All local network areas bordering onto the originating local network area,
- b) Local area networks not bordering onto the originating local network area but whose rate distance is no more than 20 km;

2) In addition to the local network areas mentioned under 1) in special cases the following local network areas are also included:

- a) in case of originating local network areas which are right on the border of the Federal Republic of Germany, right at the mainland border to the North Sea or the Baltic Sea or are situated at the border of Lake Constance, those local network areas which are more than 20 km, but no more than 25 km away from the originating local network area,
- b) in case of a originating local network area which is not situated right on a border those local network areas which are more than 20 km, but no more than 25 km away from the originating local network area, if, according to letter a) above, the borderline cuts off more than 30 % but not more than 60% of a circle with a radius of 20 km around the originating local network area's distance measurement point,
- c) in case of an originating local network area according to letters a) and b) above, those local network areas which are more than 25 km, but no more than 30 km away from the originating local network area, if the borderline cuts off more than 60% of a circle with a radius of 20 km around the originating local network area's distance measurement point.

If additional local network areas according to number 2) are part of the rate area City of an originating local network area, this means that on the other hand the originating local network area is also included into the rate area City of the respective local network areas.

Deutsche Telekom connections to accesses belonging to local network areas which are part of the rate area City of the originating local network area are City connections. Connections with directory enquiry numbers 1 18 XY resp. 11 8X YZ are no City connections and therefore not subject matter of the contracts on Surf'n'Talk /T-Net or Surf'n'Talk /T-ISDN. For connections to directory enquiry numbers the conditions of the respective service provider apply.

1) According to the currently valid provisions of the Federal Network Agency for the Structuring and Configuration of the public telephone network/ISDN number area in Germany, all call numbers which can be reached by dialing the prefixes 00, 01, 0 31, 0 32, 05 00, 05 01, 06 01, 07 00, 07 01, 08 00, 08 01 and 09 00 to 09 05 are not local area network call numbers.

4.2.2.2 Rate Area Germany

All local network areas which are not part of rate area City belong to rate area Germany of an originating local network area.

Deutsche Telekom connections to local network areas which are part of rate area Germany are Germany connections.

4.2.2.3 Directory of Rate Areas

To find out which local network areas can be reached from individual originating local network areas in the rate areas City and Germany, they can be looked up in the individual directory of rate areas (area directory) which is valid for the originating local network area in question.

4.2.3 Connection Rates

Deutsche Telekom has higher costs for City and Germany connections to accesses of certain other subscriber network operators. For this reason Deutsche Telekom charges a surcharge¹⁾ for City and Germany connections to these accesses. The surcharge is valid throughout the day and amounts to 0.0017 EUR (without VAT) resp. 0,0021 EUR (incl. VAT) per started minute. To find out for which call numbers the surcharge is payable, please call 0800 33 0 95 76. This also applies to connections whose rates are the same as for City and Germany connections.

No.	Service	Price	
		without VAT EUR	incl. VAT EUR
1	City and Germany connections for the transmission of voice and telefax		
1.1	to Deutsche Telekom accesses and to accesses of certain other subscriber network operators for which no surcharge applies	free of charge	
1.2	to accesses of certain other subscriber network operators for which a surcharge is payable	0,03	0,036
2	City and Germany connections for the transmission of data		
	These rates apply to Deutsche Telekom connections to call numbers ¹⁾ of telephone accesses and ISDN accesses which are used for the transmission of data and for Deutsche Telekom connections to online services. Rates don't apply to online service connections for which the connection is part of the online service, as in these cases there is a contract between the user and the provider of the online service regarding the online service which includes the connection to the online service.		
2.1	City connections		
	The following rates also apply to online service connections with access code 0 19 30 66.		
2.1.1	Monday through Friday		
2.1.1.1	from 0.00 to 7.00 am (secondary time)	0,0126 ²⁾	0,015 ²⁾
2.1.1.2	from 7.00 am to 6.00 pm (prime time)	0,0243 ²⁾	0,029 ²⁾
2.1.1.3	from 6.00 pm to 12 midnight (secondary time)	0,0126 ²⁾	0,015 ²⁾
2.1.2	on Saturdays, Sundays, Germany-wide legal holidays and on Dec. 24 and Dec. 31, throughout the day	0,0126 ²⁾	0,015 ²⁾
2.2	Germany Connections		
2.2.1	Monday through Friday		
2.2.1.1	from 0.00 to 7.00 am (secondary time)	0,0210 ²⁾	0,025 ²⁾
2.2.1.2	from 7.00 am to 6.00 pm prime time)	0,0327 ²⁾	0,039 ²⁾
2.2.1.3	from 6.00 pm to 12 midnight (secondary time)	0,0210 ²⁾	0,025 ²⁾
2.2.2	on Saturdays, Sundays, Germany-wide legal holidays and on Dec. 24 and Dec. 31, throughout the day	0,0210 ²⁾	0,025 ²⁾

1) Note: You can access „Customer information on call numbers of online services and call numbers used for the transmission of data“ under <http://www.t-com.de/agb>. The call number list is permanently updated.

2) Surcharge for City and Germany connections to accesses of certain other subscriber network operators of 0.0017 EUR (without VAT) resp. 0,0021 EUR (incl. VAT) per started minute

4.3 Deutsche Telekom Connections to National Subscriber Call Numbers with Access Code 0 32

No.	Service	Price	
		without VAT EUR	incl. VAT EUR
1	Deutsche Telekom connections to national subscriber call numbers with access code 0 32 Monday through Friday		
1.1	from 0.00 to 7.00 am (secondary time)	0,021	0,025
1.2	from 7.00 am to 6.00 pm (prime time)	0,0327	0,039
1.3	from 6 pm till 12 midnight (secondary time)	0,021	0,025
2	on Saturdays, Sundays, Germany-wide legal holidays and on Dec. 24 and December 31, throughout the day	0,021	0,025

4.4 Connections of Deutsche Telekom to German Mobile Phone Networks

The following rates are also billed if the connection to the requested mobile phone access is forwarded to T-Net accesses or T-ISDN accesses.

No.	Service	Price	
		without VAT EUR	incl. VAT EUR
1	to mobile phone network T-Mobile, throughout the day	0,173	0,206
2	to mobile phone network Vodafone D2, throughout the day	0,173	0,206
3	to mobile phone network E-Plus, throughout the day	0,192	0,228
4	to mobile phone network O2 Germany, throughout the day	0,192	0,228
5	to mobile phone network vistream, throughout the day	0,192	0,228

4.5 International Connections of Deutsche Telekom

For outgoing customer-dialed and forwarded standard connections (e.g. by using call forwarding or T-NetBox), Deutsche Telekom charges the following rates per started 60 second time unit.

Please note the following:

For certain traffic relations, e.g. for connections to foreign mobile phone networks and special call number groups (special call numbers), Deutsche Telekom has higher costs than for the usual connections to fixed line networks abroad. For this reason Deutsche Telekom adds a surcharge to the regular connection charges. In the following those traffic relations for which a surcharge is added are marked by special characters (*, ** or ***). To find out whether surcharges are added to certain prefixes, call 0800 33 0 33 33 or find out online via www.t-home.de/tarifrechner.

Connections to Andorra, Australia*, Belgium**, Denmark**, France***, Greece**, Great Britain*** (incl. Isle of Man***, Channel Islands***, Northern Ireland***), Ireland**, Italy**, Canada, Liechtenstein***, Luxembourg**, Monaco**, Netherlands***, Norway**, Austria**, Poland**, Portugal***, San Marino, Sweden***, Switzerland*** Spain**, Czech Republic**, Vatican City** and United States of America**

No.	Service	Price	
		without VAT EUR	incl. VAT EUR
1	Connections for the transmission of voice and telefax This does not apply to data connections of Deutsche Telekom to telephone accesses and ISDN accesses. Those are billed according to par. 4.5, No. 2.	Free of charge, however for connections to foreign mobile phone networks and to special call number groups (special call numbers) surcharges according to par. 4.5 are payable.	
2	Connections for the transmission of data to telephone accesses and ISDN accesses Prices are valid for Deutsche Telekom connections to call numbers ²⁾ of telephone accesses and ISDN accesses which are used for data transmission and for Deutsche Telekom connections to online services	Additional surcharges according to par. 4.5 apply to connections to foreign mobile phone networks and to special call number groups (special call numbers)	
2.1	Belgium**, Denmark**, France***, Canada, Luxembourg**, Netherland***, Austria**, Poland**, Switzerland***, Czech Republic** and Spain**	0,0159	0,019
2.2	Australia*, Great Britian*** (incl. Isle of Man***, Channel Islands***, Northern Ireland***), Ireland**, Italy**, Norway**, Portugal***, San Marino, Sweden*** and United States of America	0,0243	0,029
2.3	Andorra** and Liechtenstein***	0,0327	0,039
2.3	Vatican City**	0,0344	0,041
2.4	Monaco**	0,0378	0,045
2.5	Greece**	0,0411	0,049

* Surcharge (according to number 4.5) of 0,1428 EUR (without VAT) resp. 0,170 EUR (incl. VAT) per started minute

** Surcharge (according to number 4.5) of 0,2100 EUR (without VAT) resp. 0,250 EUR (incl. VAT) per started minute

*** Surcharge (according to number 4.5) of 0,2352 EUR (without VAT) resp. 0,280 EUR (incl. VAT) per started minute

For all countries not listed under number 4.5, prices according to price list Country Select apply.

4.6 Deutsche Telekom Connections for utilization of Service Features Callback on Busy, Inquiry/Alternating between Lines, Three-Party Conference, Call Forwarding and T-NetBox

When the service features Callback on busy, Inquiry/Alternating between lines and three-party conference are utilized, the connection charges are billed to the customers who have set up the connection. For connections set up from the customer's T-Net access or T-ISDN multi-equipment access prices according to the respective price list are valid. If three-party conference is activated at the customer's T-Net access or T-ISDN multi-equipment access, Deutsche Telekom charges an additional conference surcharge of 0,0528 EUR (without VAT) resp. 0,063 EUR (incl. VAT) per started 60 seconds. The conference surcharge is also billed if no connection charge is billed for the connections.

If the service feature Call Forwarding is activated, customer is billed the same charges for all forwarded connections from the network node which is responsible for call forwarding as for connections from a T-Net access or T-ISDN multi-equipment access.

Connections from the customer's T-Net access or T-ISDN multi-equipment access for the retrieval of messages, for operation purposes, to leave messages or for the forwarding of incoming calls to the respective T-NetBox or T-Net Box with FamilyBox by dialing the designated freecall numbers are free of charge. All other connections to the T-NetBox are not subject matter of this contract and the respective connection charges are billed. For connections which are made from the T-NetBox, resp. the FamilyBox, to leave messages for national and international accesses and services and for the utilization of the Callback service feature, the same charges apply as for outgoing connections from the access.

4.7 Other National and International Deutsche Telekom Connections

Deutsche Telekom connections to special services in Germany and abroad as well as connections to providers of radio paging services within Germany are listed in the currently valid price list „Other Connections in the Telephone Network/ISDN“.

5 Additional Services of Deutsche Telekom

5.1 Additional Services for T-Net Access or T-ISDN Multi-Equipment Access

Rates for the provision of additional services for the T-Net access of Surf'n'Talk /T-Net are listed in the price list „Additional Services for the T-Net Access“. Rates for the provision of additional services for the T-ISDN multi-equipment access of Surf'n'Talk/T-ISDN are listed in the price list „Additional Services T-ISDN Multi-Equipment Access“.