

TKSSnap! features Overview

CALL WAITING

To activate the Call Waiting function:

- Enter: *43#

To deactivate the Call Waiting function:

- Enter: #43#

To accept an incoming call by terminating your conversation with your first caller.

- You have 30 seconds to hang up the receiver.
- When the telephone rings, just pick up the receiver again to answer the new incoming call.

To accept an incoming call and put your first caller on hold:

- Press **R**
- wait for the special dial tone
- Press **2**

Your first caller is on hold (inactive), and the second caller is on the line (active).

To switch off the Call Waiting signal when you do not want to accept the second incoming call

- Call Waiting signal
- Enter **R**
- and **0**

ADDITIONAL CONNECTION

Establishing a second connection parallel to an existing connection

- Press **R**
- wait for the special dial tone
- dial telephone number of the party you wish to connect to

SWITCHBOARD FUNCTION

Switching back and forth between two existing connections

- Press **R**
- wait for the special dial tone
- Press **2**

THREE WAY CALLING

Either by accepting a »Call Waiting« caller ...

- Press **R**
- wait for the special dial tone
- Press **2**

Your first caller is on hold (inactive), and the second caller is on the line (active).

... or by dialing a new number ...

- Press **R**
- wait for the special dial tone
- dial the telephone number of the other party you wish to speak to
- Your first caller is on hold (inactive) and your second call is put through (active).

... and connecting the two calls.

- Press **R**
 - wait for special dial tone
 - Press **3**
- You now have an active three way connection with both other parties.

Call Return function when busy

- Press **R**
- Wait for the special dial tone
- Press *37#
- (Call Return function is activated)
- Press #37#
- (Call Return function is deactivated)

CALL FORWARDING FUNCTION

To activate Call Forwarding

- Press *21* to activate »Immediate Call Forwarding« function
 - or Press *61* to activate »Call Forwarding in 20 seconds« function
 - or Press *67* activate »Call Forwarding when busy« function
- Enter telephone number to which calls should be forwarded
- Press #

To deactivate Call Forwarding

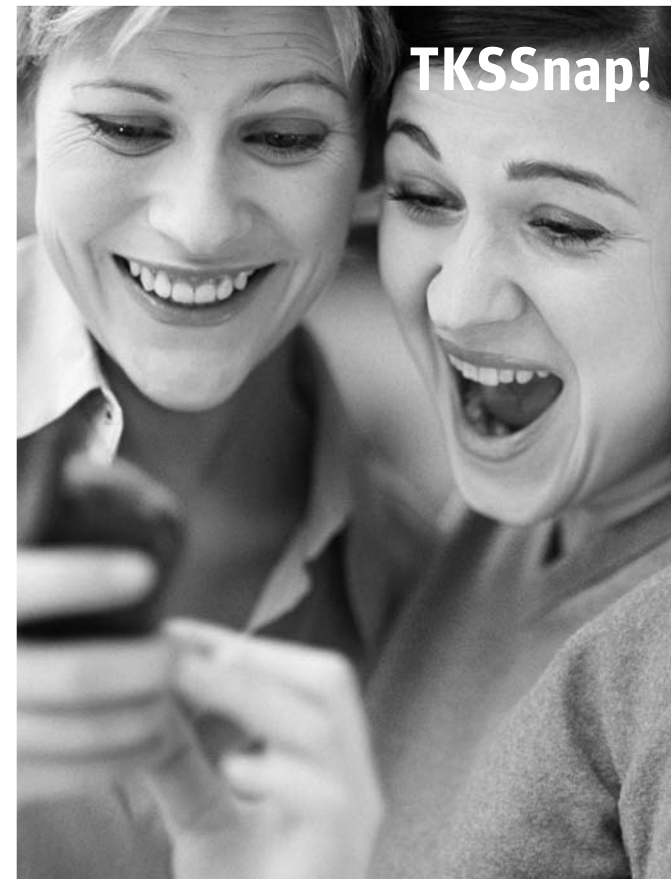
- Press #21# to deactivate »Immediate Call Forwarding« function
- or Press #61# to deactivate »Call Forwarding in 20 seconds« function
- or Press #67# to deactivate »Call Forwarding when busy« function

Visit your local TKSShop

Bamberg, Concessionaires Mall
Baumholder, Smith Barracks, Bldg. 8401, Main Exchange
Bitburg, BX, Bldg. 70
Büdingen, next to Burger Bar
Darmstadt, Bldg. 4038
Dexheim, PX, Bldg. 6320
Friedberg, Bldg. 3635
Garmisch, Bldg. 212, Concessionaires Mall (2nd Floor)
Gießen, PX, Bldg. 526, Grünberger Str.
Grafenwöhr, Lager, Bldg. 200, next to gate #1
Hanau, PX, Bldg. 503 (second floor)
Heidelberg, US Shopping Center, Bldg. 3850
Hohenfels, Camp Nainhof, Bldg. 3
Illesheim, next to military clothing sales, Bldg. 6508
Kaiserslautern, Shopping Area, Bldg. 2011
Katterbach, Bldg. 5817, Community Services
Landstuhl, US Army Hospital, Bldg. 3776
Mainz-Kastel, PowerZone
Mannheim, BFV, Concessionaires Mall
Ramstein, Air Base, BX – Mall
Schweinfurt, Ledward Barracks, Bldg. 225
Sembach, Shoppette
Spangdahlem, Air Base, BXtra, Bldg. 173
Stuttgart, Patch Barracks – PowerZone
Vilseck, Rose Barracks, PX – Mall
Wiesbaden, Hainerberg, PX – Shopping Mall
Würzburg, PX Mall, Bldg. 190

BFG:

Fallingbostel, St Barbara Barracks, Queens Centre
Sennelager, Otto-Hahn Str., Next to NAAFI Max



More options & convenience with TKSSnap!

TKSSnap! Special Features

TKS A KABEL DEUTSCHLAND COMPANY

More options & convenience with the TKSSnap! features

Your TKSSnap! telephone service has a number of special features such as voicemail, call waiting and call forwarding. This brochure will give you an overview of these features and explain how to use them.

T-NETBOX

T-NetBox voicemail is your virtual call manager that can store up to 30 telephone messages. Your messages can be retrieved free of charge, 24 hours a day from your home phone, or for the cost of a regular phone call, from any other telephone, simply by dialing your home telephone number. You may record your own greeting and personalize many of the T-NetBox settings. For added convenience, follow the instructions in this brochure on how to switch the T-NetBox menus to English.

To reach your T-NetBox from your home:

0800 330 2424 - toll free

from any other phone line:

dial your telephone number
press * when your T-NetBox greeting starts
enter your T-NetBox PIN
press * to confirm the PIN

CALLER ID

See who is calling before you accept the call. With caller ID, the caller's number will be displayed on your telephone's screen. Be sure that you are using a caller ID compatible telephone and note that some incoming calls will not be identified if the caller has elected to suppress their number or if technically not feasible.

CALL WAITING & CONFERENCING

You will always be reachable with call waiting. If someone calls you while you are already on the line, a tone will alert you that another party is calling. You can place the first caller on hold and then accept the second call. It is possible to alternate between the two calls or conference both parties so that you and the two callers can all speak simultaneously.

CALL FORWARDING

Have to leave home suddenly but are expecting an important call? Simply forward all your calls to your mobile phone or to any number of your choosing

anywhere in the world.

Additional costs do apply with this service as you will be charged for the forwarding that originates from your home to the destination number per your normal dialing rate. The caller is billed for the original call to your home.

CALLBACK WHEN BUSY

Is the number you are dialing busy? Activate an automatic callback then and hang-up your phone. Your phone will ring as soon as the line is free. Once you pick-up the phone, the callback feature will automatically dial the number for you and make the connection.

HOW TO SET UP THE T-NETBOX (VOICEMAIL ON THE HOMEPHONE):

- o call 08003302424 (freecall)
- o press * twice (after the german voice)
- o enter the PIN
- o confirm with * again
- o press 0 to get back to the main menu ("Hauptmenü")

at the end of the next recording the voice will ask you to create a PIN¹

- o enter a PIN
- o confirm with *
- o press then 3223* to switch the T-NetBox to english
- o press 327 and then 1 to activate the T-NetBox or
- o 3 to deactivate

the voice will request that you verify the PIN



T-NET BOX HOTLINE
0 800- 330 47 47

¹ PIN has to be 4 to 10 digits; do not enter row of numbers, e.g. »1234«; do not enter always the same number e.g. »1111«

GET CONNECTED.