

INTERNET SERVICE RATES & DSL ACCESS

MONTHLY BASIC CHARGES FOR DSL ACCESS

Service	Monthly fee (incl. VAT)	Activation fee*	Remarks
T-DSL 1000	€ 17.43	€ 99.95	don't forget to change your ISP tariff when you change your dsl connection; requires TKSSurf! dsl 1000 or higher
T-DSL 2000	€ 20.51	€ 99.95	don't forget to change your ISP tariff when you change your dsl connection; requires TKSSurf! dsl 2000 or higher
T-DSL 6000	€ 25.64	€ 99.95	don't forget to change your ISP tariff when you change your dsl connection; requires TKSSurf! dsl 6000
DSL up-/ downgrade		€ 49.95	one time fee
FastPath (DSL option)	€ 1.02	€ 25.64	online gamers can go to the next level of performance with low latency data transfer and quicker reaction times

* Valid only when customer installs splitter

TKSSurf! FLAT RATES NO MINIMUM CONTRACT DURATION

Service	Monthly fee	Remarks
TKSSurf! dsl 1000	€ 12.95	1.59 Cent with dial-up, no minimum contract duration, 5 workdays cancellation period.
TKSSurf! dsl 2000	€ 12.95	
TKSSurf! dsl 6000	€ 19.95	

Note: Using DSL tariffs with ISDN or analog lines 1.59 Cent per minute (per used line) will be charged

TKSSurf! RATE FOR DIAL-UP SERVICE

Service	Monthly fee	Remarks
TKSSurf! time	€ 4.95	1.59 Cent per minute, also with T-DSL at 1.99 Cent per minute

Note: 1.59 Cent per minute, per channel, will be charged when two ISDN lines (128 kbit/s) are used bundled

TKSSurf! FLAT RATES WITH MINIMUM CONTRACT DURATON

Service	Monthly fee	Remarks
TKSSurf! dsl 1000 eco*	€ 9.95	1.59 Cent with dial-up, 12 month minimum contract duration, 20 workdays cancellation period.
TKSSurf! dsl 2000 eco*	€ 9.95	
TKSSurf! dsl 6000 eco*	€ 14.95	

* Contracts not cancelled 20 workdays prior to expiration date extend automatically for another 12 month
 Note: 1.59 Cent per minute, per channel, will be charged when two ISDN lines (128 kbit/s) are used bundled
 Note: Using DSL tariffs with ISDN or analog lines 1.99 Cent per minute (per used line) will be charged

€50 deposit at sign-up is applied to the final bill.

TKSSNAP! TARIFF OPTIONS STANDARD & UNIVERSAL
MONTHLY BASIC CHARGES FOR RESIDENTIAL PHONE SERVICE

MONTHLY BASIC CHARGES	CALL PLUS	CALL START*	CALL BASIC*	CALL COMFORT*
Standard	€ 16.37	€ 16.95	€ 19.95	€ 29.95
Universal	€ 24.37	€ 24.95	€ 27.95	€ 37.95

Activation fee for Standard: € 59.95,

Activation fee for Universal: € 59.95, only valid when customer installs NTBA for ISDN access

* 12 month minimum contract duration - Contract extends for an additional 12 months if not cancelled at least 1 month prior to the end of the contract term.

TARIFF TIMES	CALL PLUS ¹		CALL START ²		CALL BASIC ²		CALL COMFORT ²	
	Standard	Universal	Standard	Universal	Standard	Universal	Standard	Universal
Included phone time²	-				120 min	240 min	-	
Sunshine Call Plus: Mon-Fri 7am- 7pm	City	4.0 Ct/min	2.9 Ct/min				0 Cent/min	
	Geman Wide	5.1 Ct/min						
Moonshine Call Plus: Mon-Fri 7pm - 7am	City	1.6 Ct/min						
	Geman Wide	3.0 Ct/min						
Weekends Sat., Sun. + German National Holidays	City	1.6 Ct/min						
	Geman Wide	3.0 Ct/min						
International Calls	starting at 12.6 Ct/min			starting at 2.9 Ct/min				

¹ For calls to the fixed telephone network of Deutsche Telekom. An additional surcharge of 0.21 Cent/min applies when dialing to the fixed network of other providers, whether a telephone number is in such a network can be determined by calling 0800 33 09576.

² For calls to all German fixed networks, not including mobile phones, online services, or premium service numbers.

CALLS TO MOBILE PHONES	CALL PLUS		CALL START		CALL BASIC		CALL COMFORT	
	Standard	Universal	Standard	Universal	Standard	Universal	Standard	Universal
T-Mobile Vodafone D2	21.2 Ct/min		19 Ct/min					
E-Plus O₂	23.4 Ct/min		19 Ct/min					

ADDITIONAL OPTIONS	CALL PLUS	CALL START	CALL BASIC	CALL COMFORT
Festnetz zu Mobil Reduced rates to German mobile phones Monthly minimum usage	not available	12.9 Ct/min to all German mobile phones € 4.00 minimum monthly usage fee		
Festnetz zu T-Mobile Flatrate Flat rate for calls to T-Mobile Germany	not available	€ 14.95 monthly		
CountryFlat Flat rate to 25 countries	not available	€ 3.94 monthly		
CountryFlat II Flat rate to 25 countries	not available	€ 14.95 monthly		

€50 deposit at sign-up is applied to the final bill.