

TKS easyConnect MAX Bundle Pricelist

1. General information

TKS Telepost Kabelservice GmbH, Altes Forsthaus 2, 67661 Kaiserslautern (hereinafter referred to as "TKS") provides the below pricelist for billing of services rendered for TKS easyConnect MAX Bundle service. These pricelist also applies if TKS provides its services on behalf of the Army & Air Force Exchange Service ("The Exchange"), Dallas, Texas 75201, United States, phone +1-214-312-3300 www.shopmyexchange.com/. In this case, the customer of The Exchange confirms his/her knowledge of The Exchange's Terms and Conditions for this contract, available at: www.shopmyexchange.com/customer-service/terms-and-conditions, that will be part of the customer's contract with The Exchange. The price list for connections located within Germany are with the heading „Location Germany“. For the connections in various countries different prices apply.

2. Prices

2.1 Prices without VAT

In location Germany: TKS offers all services without using a VAT form with VAT exemption to US Department of Defense (DOD) ID cardholder who qualifies for a foreign tax exemption under NATO Status of Forces Agreement (SOFA). Customers with this status are only US military, US civilian employees, and dependents living in Germany on orders. If the customer does not have SOFA status, the services will be charged with the applicable German value-added tax (VAT- Umsatzsteuer).

Third party services are not VAT exempt. Their VAT charges will be fully passed on to the customer.

2.2 Prices including VAT

The stated prices including VAT are rounded up to full cent amounts. Determining for the billing of utilized services are the stated prices without VAT. These are collected by TKS for billing purposes and form the basis for calculating the VAT amount. It is therefore possible that the amount to be paid by customer is lower than the sum of prices including VAT. The prices including VAT are calculated by taking prices without VAT and adding the legally binding value-added tax. In the event that the VAT rate is changed, prices including VAT are adapted accordingly.

2.3 Service Prices

| No. | Service | Monthly Price |
|---------|--|--------------------|
| | | without VAT EUR |
| 2.3.1 | easyConnect MAX Bundle Internet Service & Basic TV Package, monthly | 89,95 |
| 2.3.1.3 | Cable connection on-base KMC location only up to 1000/50 Mbps down/upload These Cable transmission rates represent the upper limit & cannot be guaranteed | |
| 2.4.2 | Included Options | |
| 2.4.2.1 | easyConnect Global telephone connection | 0,00 |
| 2.4.2.2 | Flex Option (Cloud DVD (NPVR), Replay On Demand, Start Over & Timeshift) | 0,00 |
| 2.4.2.3 | easyTV Mobile usage over the easyTV App, easyTV PC Client and other devices e.g. Amazon FireTV, & Apple TV (one stream included). | 0,00 |

3. Upgrade Options

| No. | Service | Monthly Price |
|-------|---|--------------------|
| | | without VAT EUR |
| 3.1 | Upgrade option easyTV | |
| 3.1.1 | Upgrade easyTV Family, monthly | 20,00 |
| 3.1.2 | Upgrade easyTV Gold, monthly | 27,00 |
| 3.1.3 | Upgrade easyTV Platinum, monthly | 47,00 |
| 3.2 | Family Option (3 parallel streams additionally to the STB) | |
| | Price according to original program package | |
| | Family Option - Basic | 12,95 |
| | Family Option - Family | 24,95 |
| | Family Option - Gold | 29,95 |
| | Family Option - Platinum | 39,95 |
| 3.3 | Additional Options & Services | |
| | AFN Red Zone Ticket** | 59,95 |

** Only available with easyTV Gold and easyTV Platinum upgrade. The onetime fee is for the complete NFL season (September – February). Price does not change, no matter when Tickets gets booked.

Activation and additional services

| No. | Service | Price without VAT EUR |
|----------|--|-----------------------------|
| 4 | Activation Rates | |
| 4.1 | for the first operational activation, self-installation TKS easyConnect MAX Bundle | 49,95 |
| 4.2 | for a move of TKS easyConnect MAX Bundle within the same building (KMC on-base connections) within the same location (KMC on-base connections) | 9,95 19,95 |
| 5 | Additional Services | |
| 5.1 | Additional charge for sending of paper invoice within Germany, monthly fee | 2,50 |
| 5.2 | Charge for a duplicate invoice / document, one-time fee per duplicate | 2,95 |
| 5.3 | Late fee | 7,95 |
| 5.4 | Charge for returned direct-debit orders (fee is depending on the institut) | 0,18 - 5,95 |
| 5.5 | Charge for returned credit card direct-debit orders (fee is depending on the institut) | 0,18 - 5,95 |
| 5.6 | Processing fee | 9,95 |
| 5.7 | Reconnection fee after cancellation/blocking (available reconnection time is limited) | 29,95 |
| 5.8 | Billing of additional TKS installation and configuration services according to expenses | |
| 5.9 | Labour fee TKS, per started quarter-hour * | 14,95 |
| 5.10 | Lump sum of travel costs | 24,95 |
| 5.11 | Change of telephone number (without hardware changes) | 9,95 |
| 5.12 | Block for German service and shared-cost numbers | 9,95 |
| 5.13 | Block for outgoing calls (except emergency numbers and TKS hotline) | 9,95 |
| 5.14 | Block on service (except emergency numbers and TKS hotline) | 9,95 |
| 5.15 | Block for satellite and maritime service numbers | 9,95 |
| 5.16 | Block for German service and shared-cost + satellite and maritime service numbers | 9,95 |
| 5.17 | Block for German service and shared-cost all non-Basic-Flat numbers | 9,95 |
| 5.18 | Block on service cause by non-payment | 9,95 |
| 6 | Security Deposit | |
| 6.1 | Deposit upon agreement of a TKS easyConnect MAX Bundle contract | |
| | TKS easyConnect Global | 50,00 |
| | easyTV Basic | 27,95 |
| | Total TKS easyConnect MAX Bundle Deposit | 77,95 |
| 6.2 | Deposit upon agreement of an easyTV Upgrade | |
| 6.2.1 | easyTV Family | 20,00 |
| 6.2.2 | easyTV Gold | 27,00 |
| 6.2.3 | easyTV Platinum | 47,00 |

* The indicated price refers to the service of a TKS technician. Prices for the service technician from Deutsche Telekom or Vodafone can be referred to on their respective web page.

Rental & Rental Returns – Missing Equipment and Accessories

| No. | Service | Price without VAT EUR |
|----------|---|-----------------------------|
| 7 | Rental Fees | |
| 7.1 | Set-top box (rental price per month for each box) | 2,95 |
| 8 | Rental Return - Missing Equipment and Accessories | |
| 8.1 | TKS easyTV Settop Box Device - Between a minimum value of € 20.00 and a maximum value of € 80.00. Price is determined from the utilisation duration and the condition of the returned device. | 80,00 |
| | Settop Box: | |
| 8.1.1 | Original Packaging (e.g. carton) | 6,00 |
| 8.1.2 | Power Supply | 14,95 |
| 8.1.3 | Remote Control | 14,95 |
| 8.1.4 | Network Cable | 7,00 |
| 8.1.5 | HDMI Cable | 6,95 |
| 8.1.6 | Coax Cable (antenna cable) | 2,50 |