TKS easyConnect Bundle - DSL Connections

easyConnect Global	Internet	**DSL - Internet Connection** - up to **250 mbps**	**Regular Price** ~~**Monthly Fee € 100.85**~~ **Bundle Price** **Monthly Fee € 68.95**
	Phone	**easyConnect Global** including: • A calling flat rate to all German networks • Flat rate to over 130 countries worldwide via landline and the myTKS App • The easyConnect landline number can be used for incoming and outgoing calls over a mobile device by using the myTKS App	
	easyTV	**easyTV Basic** Package including: • easyTV Mobile usage over the easyTV App, easyTV PC Client and other devices, e.g. Amazon FireTV, & Apple TV (one stream included) • Flex Option: Cloud DVR [Network Personal Video Recorder (NPVR)], Replay On Demand, Start Over, and Timeshift.	

TV Upgrades

Service Package ➡		**easyTV Family (IP)**	**easyTV Gold (IP)**	**easyTV Platinum (IP)**
Monthly Fee		**€ 20.00**	**€ 27.00**	**€ 47.00**
Module	Basic	included	included	included
	Discovery	included	included	included
	Starz	included	not available	included
	US Sports	not available	included	included
	Gold	not available	included	included
NFL RedZone		not available	Additional Option Season Ticket: 1x € 59.95	Additional Option Season Ticket: 1x € 59.95
			NFL RedZone Season Ticket - Onetime fee for complete NFL season (September – February). Price does not change, no matter when Ticket gets booked.	
Family Option:		The Family option provides additionally to the included stream in the easyTV standard tariff the capability to stream simultaneously on 2 further devices.		

easyTV Basic (IP)	**easyTV Family (IP)**	**easyTV Gold (IP)**	**easyTV Platinum (IP)**
Additional Option € 12.95 (monthly)	Additional Option € 24.95 (monthly)	Additional Option € 29.95 (monthly)	Additional Option € 39.95 (monthly)

Requirements	Activation Fee	There is a onetime activation fee of € 49.95 on the first bill.
	Deposit	easyConnect - € 41.00 deposit is required at sign-up and is credited on the final bill.
		easyTV - € 27.95 deposit is required at sign-up and is credited on the final bill.
		TV-Upgrade - A deposit for the amount of one monthly fee is required at sign-up and is applied to the final bill.
	Hardware	Required hardware for the internet usage is not subject of the contract and needs to be leased by the customer (monthly leasing fee is € 4.95), this does not apply to on-base service; on-base buildings have pre-installed hardware.
Optional	Hardware	A set-top box is not subject of the contract and needs to be leased by the customer (monthly leasing fee is € 2.95 for the set-top box). Note: With off-base service only two boxes can be leased. The Settop Box can be used simultaneously to easyTV Mobile.

Global Flat Countries

Afghanistan, Albania (landline only), Algeria (landline only), Andorra, Angola, Argentina, Australia (w/o EX Territories), Austria, Bahamas, Bahrain, Bangladesh, Belgium, Bermuda's, Bhutan, Bolivia, Bosnia & Herzegovina (landline only), Botswana (landline only), Brazil, Brunei Darussalam, Bulgaria, Burkina Faso (landline only), Cambodia, Canada, Chile (w/o Easter Islands), China, Colombia, Costa Rica, Croatia (landline only), Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador (landline only), Egypt, Estonia (landline only), Faroe Islands, Fiji, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe (incl. St. Martin, St. Barthelemy), Guam, Guatemala, Honduras (landline only), Hong Kong, Hungary, Iceland, India, Indonesia, Iran, Ireland, Israel (landline only), Italy, Jamaica (landline only), Japan, Jordan (landline only), Kazakhstan, Kenya, Korea Dem People's Republic, Korea Republic of, Kosovo, Kuwait, Laos, Latvia, Lebanon, Liechtenstein (landline only), Lithuania (landline only), Luxembourg, Macao, Macedonia (landline only), Malaysia, Malta, Martinique, Mauritius, Mayotte, Mexico, Monaco (landline only), Mongolia, Montenegro (landline only), Morocco (landline only), Myanmar (landline only), Namibia, Nepal, Netherlands, Netherlands Antilles *(Bonaire, St Eustatius, Saba)*, New Caledonia, New Zealand, Nigeria, Northern Mariana Islands, Norway, Oman (landline only), Pakistan, Palestine (landline only), Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar (landline only), Reunion, Romania, Russian Federation, Samoa American, San Marino, Saudi Arabia, Serbia (landline only), Singapore, Slovakia, Slovenia (landline only), South Africa, Spain, Sri Lanka, Sudan (landline only), Swaziland, Sweden, Switzerland, Syrian, Taiwan, Thailand, Togo, Trinidad & Tobago (landline only), Turkey (landline only), Turkmenistan, Ukraine, United Arab Emirates, United Kingdom of Great Britain & Northern Ireland, United States of America, Uruguay, Uzbekistan, Venezuela, Vietnam, Virgin Islands (U.S.), Yemen, Zimbabwe (landline only).

TKS easyConnect Bundle Remarks

Fair Use Conditions:		The fair use policy permits a maximum total talk time of 20,000 min per month. The 20,000 min per month is a total talk time of calls to landlines and mobile connections (Global Flat) and also includes the outgoing calls with the usage of the myTKS App over a mobile device. Price for exceeding included fair use budget will be charged at standard rate (for further information refer to easyConnect Bundle price list & specifications). After 4 hours of continuous use the connection will automatically be disconnected.
Charge Fee Services, Budgets, & Flat Rates:		Charge free services, included budgets, and flat rates do not include premium rate services, personal numbers, value-added service, service numbers, shared cost numbers, premium billing numbers, maritime services, and satellite connections.
Maximum Download Speed:		This represents the highest possible technically realizable bandwidth and cannot be guaranteed. The actual available speed may be lower, depending on the physical conditions of the access line. A lower speed does not affect the basic monthly fee.
Minimum Download Speed:		A minimum download speed of 25mbps is required for the usage of the easyConnect Bundle.
myTKS App	**General Info**	The easyConnect Bundle landline number can be used for incoming and outgoing calls over a mobile device by using the myTKS App provided that the customer has an activated TKS easyConnect Bundle contract. If the contract is cancelled or terminated the use of the myTKS App will be discontinued. The myTKS App is offered for Android (Version 5.1 or higher) and Apple iPhone (Version 10.3 or higher) devices and can be downloaded free of charge in the respective App stores.
	App Usage	The myTKS App can be used over Wi-Fi or mobile data. TKS is not liable for data volume used over the mobile device by using the myTKS App without a Wi-Fi connection or for all mobile connections made without using the myTKS App. This also applies for roaming.
	Login / Pairing	The service can be used via App on one mobile device per contract with the login data provided over the registration of a myTKS account. The registration for myTKS is conducted over the TKS web portal: tkscable.com. The username and password from the myTKS account is the login data for the myTKS App. The user will be prompted to select one of their App relevant contracts for pairing after login. An automatic pairing verification will take place after the contract selection has been made. **The use of more than one mobile device per contract is not possible.** Pairing of a new / different device to a contract is possible.
	Roaming	The myTKS App roaming usage is permitted. Data volume deductions may apply when the myTKS App is not used over Wi-Fi. Roaming charge for data usage may be charged if no option is booked. If a data option is booked for roaming the included option data will also be used for the myTKS App when not connected over Wi-Fi.
	Emergency Calls:	Emergency calls can only be placed via an existing GSM connection. If the customer doesn't have any signal the call will not be possible. Emergency calls via Wi-Fi calling are not possible.
Billing:		The monthly charges start on the activation date & are prorated based on the remaining monthly time frame. If the price is to be calculated for parts of a calendar month, the exact number of days for which the service is used will be calculated.
Cancellation:	DSL Connection	Cancellations are only valid to the end of the following month.
	Cable Connection	Cancellations are only valid to the end of the month.
	Note: The easy connect bundle contract can only be terminated completely; there is no possibility to cancel individual components (e.g. easyTV) separately!	

TKS easyTV Remarks

Service Packages & Module:	A mixture of defined service packages with additional modules is not possible. Content of the offered service packages cannot be changed by adding additional modules.
Reception:	For the reception of easyTV IP & TKS easyTV Mobile a constant Internet connection is required, that provides next to other technical requirements also an adequate bandwidth. If the bandwidth is too small or if it has to be shared with other applications, the easyTV IP streaming might be interrupted. **Note:** According to which internet connection is being used additional costs for streaming may occur. It is the responsibility of the customer to inform themselves about the internet connection costs with the individual provider. The customer is held fully liable for any connection costs that occur.
TKS easyTV Mobile:	TKS is not liable for costs incurred by the use of the easyTV App via an internet connection or for a limitation of the bandwidth from a mobile data connection, resulting from the use of the easyTV App.