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# Service Information - Cable TV in Government Housing

## FACTS | Upgrade to DVB-C brings an end to analog cable TV

- Analog AFN and TKS television broadcasts will be phased out Germany-wide at all government housing facilities including barracks, dorms, and family housing starting September 7, per the included schedule.
- Existing analog television content will be transferred to DVB-C format. (DVB-C = digital video broadcast - cable)
- There will be no change to the actual AFN and TKS program and channel lineup at this time. With the implementation of digital programming all facilities will be equipped with the newest HD standards.
- **To tune in to the DVB-C channels:**  
Residents must perform an “automatic channel scan” using their television set’s DVB-C tuner on the date scheduled for their facility.
- If your TV has a built-in DVB-C tuner no additional gear is required to watch DVB-C broadcasts.

## Special Information: easyTV & easyConnect Customers

On-base easyTV and easyConnect subscribers may experience intermittent service outages throughout the course of the day between the hours of 07:00 and 16:00, on the date scheduled for the DVB-C upgrade.

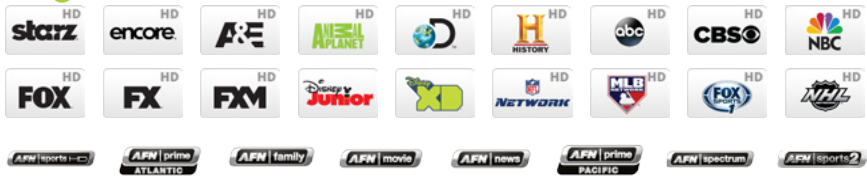
**easyConnect:** telephone and internet will automatically resume, no special action is required.

**easyTV:** viewers must perform a new “easyTV channel scan” after 16:00.  
How to scan: Menu > Settings > Channel scan > OK.

## Need help?

If you require technical assistance or need to report an unscheduled service outage, please contact TKS customer service: **0631 3522 499\***

## easyTV



## SCHEDULE | ALL AREAS

Hohenfels	07 SEP 2015
Grafenwöhr	08 SEP 2015
Vilseck	09 SEP 2015
Urlas	10 SEP 2015
Bleidorn	10 SEP 2015
Barton	10 SEP 2015
Bismarck	10 SEP 2015
Shipton	10 SEP 2015
Illesheim	10 SEP 2015
Spangdahlem	14 SEP 2015
Baumholder	15 SEP 2015
Stuttgart Kelly	16 SEP 2015
Stuttgart Patch	16 SEP 2015
Stuttgart Robinson	16 SEP 2015
Böblingen Panzer	16 SEP 2015
KMC ROB	17 SEP 2015
KMC Kapaun	17 SEP 2015
KMC Kleber	17 SEP 2015
KMC Daenner	17 SEP 2015
Sembach	17 SEP 2015
Wiesbaden Clay	21 SEP 2015
Wiesbaden Erbenheim	21 SEP 2015
Wiesbaden Hainerberg	21 SEP 2015
Wiesbaden Aukamm	21 SEP 2015
Wiesbaden Crestview	21 SEP 2015
KMC Ramstein	29 SEP 2015
KMC Landstuhl	29 SEP 2015

\*Standard fixed network dialing rates apply, a free call from the TKS fixed network.

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