

TKS easyConnect / Bundle | Cable – On-Base

Download / Upload Speed up to	50/5 Mbps	100/10 Mbps	200/10 Mbps	1 Gbps / 50 Mbps Only where technically feasible
easyConnect * <ul style="list-style-type: none"> Internet Basic Phone + myTKS App - unlimited free calls (landlines & mobile) to USA, UK, Canada, & Germany 	€ 42.95	€ 55.95	-	-
easyConnect Deposit:	€ 50.00 deposit is required at sign-up and is credited on the final bill.			
easyConnect Bundle * <ul style="list-style-type: none"> Internet Global Phone + myTKS App - Unlimited calls to over 130 certain countries (landlines & for some countries mobile) Basic TV 	€ 59.95	€ 64.95	€ 69.95	€ 80.95
	easyTV Basic + AFN included (a STB or similar device is required)			
	Including: easyTV Mobile usage over the easyTV App, easyTV PC Client and other devices, e.g.: Amazon FireTV, Apple TV, & Google Chromecast (one stream included) and the Flex Option: cloud DVR, replay on demand, start over, and time-shift			
	Set-top box (STB): monthly leasing fee is € 2.95 per set-top box.			
easyConnect Bundle Deposit:	€ 69.95 deposit is required at sign-up and is credited on the final bill.			
easyTV upgrade:	easyTV Gold upgrade = € 27.00 monthly		easyTV Platinum upgrade = € 47.00 monthly	
TV-Upgrade Deposit:	Deposit amount of one month's fee is required at sign-up & is applied to the final bill.			
Family Option: Simultaneous stream for 2 additional devices, i.e.: Apple TV, FireTV, PC	Basic	Gold		Platinum
	€ 12.95 monthly	Included (reg. € 29.95)		Included (reg. € 39.95)
BOSS Entertainment Single Soldier Quarters 200 mbps download & BOSS TV Package incl.	-	-	€ 65.95	-
	BOSS TV Package Includes: ABC HD, AWE HD, BBC Entertainment, BBC World News HD, Bounce, BRAZZERS, CalaAction, CalaWesterns, CBS HD, CNN, Comet, Deluxe Music, Disney Junior, FIVE, FOX HD, getTV, Hillsong Channel, ION Television HD, Laff, NBC HD, One America News HD, PBS, PBS Kids, PIX11 / The CW HD, TVOKids, Telemundo HD, Univision HD, & WGN9 HD			
BOSS Entertainment Deposit:	€ 27.95 deposit is required at sign-up and is credited on the final bill.			
Activation fee:	Onetime activation fee of € 49.95 is required and is due on the first invoice.			
Cancellation:	Cancellations are only valid to the end of the month. With the easyConnect Bundle there is no possibility to cancel individual components (e.g.: easyTV) separately.			

* Charge free services included budgets, and flat rates do not include U.S. territories, UK - British Virgin Island & Ireland, premium rate services, personal numbers, value-added service, service numbers, shared cost numbers, premium billing numbers, maritime services, and satellite connections.

TKS easyConnect / Bundle | Cable – OFF-Base

Download / Upload Speed up to	50/2 Mbps	100/6 Mbps	200/12 Mbps	400/25Mbit	500/50Mbit
easyConnect *					
• Internet	€ 42.95	€ 55.95	€ 59.95	€ 64.95	€ 69.95
• Basic Phone + myTKS App - Unlimited free calls (landlines & mobile) to USA, UK, Canada, & Germany					
• FRITZ!Box modem leasing	€ 4.95	€ 4.95	€ 4.95	€4.95	€ 4.95
Total	€ 47.90	€ 60.90	€ 64.90	€ 69.90	€ 74.90
easyConnect Deposit:	€ 50.00 deposit is required at sign-up and is credited on the final bill.				

easyConnect Bundle *	€ 59.95	€ 64.95	€ 69.95	€ 74.95	€ 79.95
• Internet	easyTV Basic + AFN included (a STB or similar device is required) Including: easyTV Mobile usage over the easyTV App, easyTV PC Client and other devices, e.g.: Amazon FireTV, Apple TV, & Google Chromecast (one stream included) and the Flex Option: cloud DVR, replay on demand, start over, and time-shift Set-top box (STB): monthly leasing fee is € 2.95 per set-top box (maximum of two boxes per service) FRITZ!Box modem: monthly leasing fee is € 4.95 – 6 months free leasing included				
• Global Phone + myTKS App - Unlimited calls to over 130 certain countries (landlines & for some countries mobile)					
• Basic TV					
• FRITZ!Box modem leasing					
easyConnect Bundle Deposit:	€69.95 deposit is required at sign-up and is credited on the final bill.				
easyTV upgrade:	easyTV Gold upgrade = € 27.00 monthly		easyTV Platinum upgrade = € 47.00 monthly		
TV-Upgrade Deposit:	Deposit amount of one month's fee is required at sign-up & is applied to the final bill.				
Family Option: Simultaneous stream for 2 additional devices, i.e.: Apple TV, FireTV, PC	Basic		Gold		Platinum
	€ 12.95		Included (reg. € 29.95)		Included (reg. € 39.95)

Activation fee:	Onetime activation fee of € 49.95 is required and is due on the first invoice.
Cancellation:	Cancellations are only valid to the end of the month. With the easyConnect Bundle there is no possibility to cancel individual components (e.g.: easyTV) separately.

* Charge free services included budgets, and flat rates do not include U.S. territories, UK - British Virgin Island & Ireland, premium rate services, personal numbers, value-added service, service numbers, shared cost numbers, premium billing numbers, maritime services, and satellite connections.

TKS easyConnect / Bundle | DSL

Download / Upload Speed up to	50/10 Mbps	100/40 Mbps	250/40 Mbps
easyConnect *			
• Internet	€ 42.95	€ 55.95	€ 62.95
• Basic Phone + myTKS App - Unlimited free calls (landlines & mobile) to USA, UK, Canada, & Germany			
• FRITZ!Box modem leasing	€ 4.95	€ 4.95	€ 4.95
Total	€ 47.90	€ 60.90	€ 67.90
easyConnect Deposit:	€ 50.00 deposit is required at sign-up and is credited on the final bill.		

easyConnect Bundle *	€ 59.95	€ 64.95	€ 69.95
• Internet	easyTV Basic + AFN included (a STB or similar device is required)		
• Global Phone + myTKS App - Unlimited calls to over 130 certain countries (landlines & for some countries mobile)	Including: easyTV Mobile usage over the easyTV App, easyTV PC Client and other devices, e.g.: Amazon FireTV, Apple TV, & Google Chromecast (one stream included) and the Flex Option: cloud DVR, replay on demand, start over, and time-shift		
• Basic TV	Set-top box (STB): monthly leasing fee is € 2.95 per set-top box (maximum of two boxes per service)		
• FRITZ!Box modem leasing	FRITZ!Box modem: monthly leasing fee is € 4.95 – 6 months free leasing included		
easyConnect Bundle Deposit:	€69.95 deposit is required at sign-up and is credited on the final bill.		
easyTV upgrade:	easyTV Gold upgrade = € 27.00 monthly	easyTV Platinum upgrade = € 47.00 monthly	
TV-Upgrade Deposit:	Deposit amount of one month's fee is required at sign-up & is applied to the final bill.		
Family Option:	Basic	Gold	Platinum
Simultaneous stream for 2 additional devices, i.e.: Apple TV, FireTV, PC	€ 12.95 monthly	Included (reg. € 29.95)	Included (reg. € 39.95)

Activation fee:	Onetime activation fee of € 49.95 is required and is due on the first invoice.
Cancellation:	Cancellations are only valid to the end of the following month. With the easyConnect Bundle there is no possibility to cancel individual components (e.g.: easyTV) separately.

* Charge free services included budgets, and flat rates do not include U.S. territories, UK - British Virgin Island & Ireland, premium rate services, personal numbers, value-added service, service numbers, shared cost numbers, premium billing numbers, maritime services, and satellite connections.

TKS Internet, Telephone, & Bundles Remarks

Fair Use Conditions:	The fair use policy permits a maximum total talk time of 20,000 min per month. The 20,000 min per month is a total talk time of calls to landlines and mobile connections (Basic or Global Flat) and also includes the outgoing calls with the usage of the myTKS App over a mobile device. Price for exceeding included fair use budget will be charged at standard rate & the Global tariff may be changed to the Basic tariff (for further information refer to easyConnect price list & specifications). After 4 hours of continuous use the connection will automatically be disconnected.	
Charge Fee Services, Budgets, & Flat Rates:	Charge free services, included budgets, and flat rates do not include premium rate services, personal numbers, value-added service, service numbers, shared cost numbers, premium billing numbers, maritime services, and satellite connections.	
Maximum Down- / Upload Speed:	The tariff speed represents the maximum highest possible technically realizable bandwidth for that tariff and cannot be guaranteed. The actual available speed may be lower, depending on the physical conditions of the access line. A lower speed does not affect the basic monthly fee.	
Tariff change (up-/downgrade):	Up- and Downgrades can only be made in the actual portfolio. Upgrades are charge free and take place to the next calendar day. Change to a lower bandwidth is not possible in the form of a downgrade. Change to a lower bandwidth can only be processed with cancelling the present service (standard cancellation process applies) and reapplying for service (activation fee and interruption in service applies).	
myTKS App:	General Info:	The TKS phone service landline number can be used for incoming and outgoing calls over a mobile device by using the myTKS App provided that the customer has an activated TKS phone contract. If the contract is cancelled or terminated the use of the myTKS App will be discontinued. The myTKS App is offered for Android and Apple iOS smartphones with a current software version and can be downloaded free of charge in the respective App stores.
	App Usage:	The myTKS App can be used over Wi-Fi or mobile data. TKS is not liable for data volume used over the mobile device by using the myTKS App without a Wi-Fi connection or for all mobile connections made without using the myTKS App. This also applies for roaming.
	Login / Pairing:	The service can be used via App on one mobile device per contract with the login data provided over the registration of a myTKS account. The registration for myTKS is conducted over the TKS web portal: tkscable.com. The username and password from the myTKS account is the login data for the myTKS App. The user will be prompted to select one of their App relevant contracts for pairing after login. An automatic pairing verification will take place after the contract selection has been made. The use of more than one mobile device per contract is not possible. Pairing of a new / different device to a contract is possible.
	Roaming:	The myTKS App roaming usage is permitted. Data volume deductions may apply when the myTKS App is not used over Wi-Fi. Roaming charge for data usage may be charged if no option is booked. If a roaming option is booked the included option data will also be used for the myTKS App when not connected over Wi-Fi.
	Emergency Calls:	Emergency calls can only be placed via an existing GSM connection. If there is no signal the call will not be possible. Emergency calls via Wi-Fi calling are not possible.
Billing:	The monthly charges start on the activation date & are prorated based on the remaining monthly time frame. If the price is to be calculated for parts of a calendar month, the exact number of days for which the service is used will be calculated.	
TDYRelaxed:	This option provides the possibility to temporarily block the connection for a min. of 1 month & a max. time frame of 3 months, however a max. of 90 days within a calendar year. The connection will be blocked for outgoing calls during this time frame. Emergency calls & calls to the TKS customer service center can still be made. When this option is chosen to a service that contains a TV package the TV service will also be block.	

TKS TV Remarks

Service Packages & Module:	A mixture of defined service packages with additional modules is not possible. Content of the offered service packages cannot be changed by adding additional modules.
Reception:	For the reception of easyTV IP & TKS easyTV Mobile a constant Internet connection is required, that provides next to other technical requirements also an adequate bandwidth. If the bandwidth is too small or if it must be shared with other applications, the easyTV IP streaming might be interrupted. Note: According to which internet connection is being used additional costs for streaming may occur. It is the responsibility of the customer to inform themselves about the internet connection costs with the individual provider. The customer is held fully liable for any connection costs that occur.
TKS easyTV Mobile:	TKS is not liable for costs incurred by using the easyTV App via an internet connection or for a limitation of the bandwidth from a mobile data connection, resulting from the use of the easyTV App.

Basic Flat Countries

C:	Canada
G:	Germany
N:	Northern Ireland
U:	United Kingdom of Great Britain, & United States of America

Global Flat Countries

A:	Afghanistan, Albania (landline only), Algeria (landline only), Andorra, Angola, Argentina, Australia (w/o EX Territories), Austria
B:	Bahamas, Bahrain, Bangladesh, Belgium, Bermuda's, Bhutan, Bolivia, Bosnia & Herzegovina (landline only), Botswana (landline only), Brazil, Brunei Darussalam, Bulgaria, Burkina Faso (landline only)
C:	Cambodia, Canada, Chile (w/o Easter Islands), China, Colombia, Costa Rica, Croatia (landline only), Cyprus, Czech Republic
D:	Denmark, Dominican Republic
E:	Ecuador (landline only), Egypt, Estonia (landline only)
F:	Faroe Islands, Fiji, Finland, France, French Guiana
G:	Germany, Gibraltar, Greece, Guadeloupe (incl. St. Martin, St. Barthelemy), Guam, Guatemala
H:	Honduras (landline only), Hong Kong, Hungary
I:	Iceland, India, Indonesia, Iran, Ireland, Israel (landline only), Italy
J:	Jamaica (landline only), Japan, Jordan (landline only)
K:	Kazakhstan, Kenya, Korea Dem People's Republic, Korea Republic of, Kosovo, Kuwait
L:	Laos, Latvia, Lebanon, Liechtenstein (landline only), Lithuania (landline only), Luxembourg
M:	Macao, Macedonia (landline only), Malaysia, Malta, Martinique, Mauritius, Mayotte, Mexico, Monaco (landline only), Mongolia, Montenegro (landline only), Morocco (landline only), Myanmar (landline only)
N:	Namibia, Nepal, Netherlands, Netherlands Antilles (<i>Bonaire, St Eustatius, Saba</i>), New Caledonia, New Zealand, Nigeria, Northern Mariana Islands, Norway
O:	Oman (landline only)
P:	Pakistan, Palestine (landline only), Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico
Q:	Qatar (landline only)
R:	Reunion, Romania, Russian Federation
S:	Samoa American, San Marino, Saudi Arabia, Serbia (landline only), Singapore, Slovakia, Slovenia (landline only), South Africa, Spain, Sri Lanka, Sudan (landline only), Swaziland, Sweden, Switzerland, Syrian
T:	Taiwan, Thailand, Togo, Trinidad & Tobago (landline only), Turkey (landline only), Turkmenistan
U:	Ukraine, United Arab Emirates, United Kingdom of Great Britain & Northern Ireland, United States of America, Uruguay, Uzbekistan
V:	Venezuela, Vietnam, Virgin Islands (U.S.)
Y:	Yemen
Z:	Zimbabwe (landline only)