




TKS easyConnect Bundle | Cable Internet – On-Base

Start+ 200 €59.95/mo	Start+ 500 €69.95/mo	MAX 1000 €79.95/mo
Single Soldier Special: Only available in single soldier quarters.		MAX BOSS 1000: Includes Internet flat & easyTV Smart & AFN for €69.95/mo

Included services		
	Global flat	<ul style="list-style-type: none"> A calling flat rate to all German networks. A calling flat rate to over 130 certain countries (landlines & some countries mobile) The TKS phone service landline number can be used for incoming and outgoing calls also over a mobile device by using the myTKS App.
	myTKS App	<ul style="list-style-type: none"> The myTKS App can be used for managing all TKS accounts. In the app it is possible to view invoices, control data usage, etc. The myTKS App is offered for Android and Apple iOS smartphones with a current software version and can be downloaded free of charge in the respective app stores.
	Internet flat	<ul style="list-style-type: none"> Download / upload speed according to the chosen plan. The above speed represents the maximum highest possible technically realizable bandwidth for that plan and cannot be guaranteed. The actual available speed may be lower, depending on the physical conditions of the access line. A lower speed does not affect the basic monthly fee.
	easyTV Smart	<ul style="list-style-type: none"> easyTV Smart permits the usage over a STB, easyTV App, easyTV PC Client and other devices, e.g.: Amazon FireTV, Apple TV, Android TV, & Google Chromecast (three streams included). The Flex option is included and provides cloud DVR, replay on demand, start over, and time-shift.
	AFN	<ul style="list-style-type: none"> AFN included: there is a STB or similar device required for watching.




Customize your plan with premium channels		
	easyTV UP: €34.95/mo	Only available with easyTV Smart
	STARZ: €24.95/mo	Only available with easyTV Smart
	NFL RedZone: 1 x Season Ticket €59.95 The onetime fee applies to the current NFL regular season, no matter when ticket gets booked.	Only available with easyTV UP

Contract fees		
Activation fee:	Onetime activation fee of €49.95 is required and is due on the first invoice.	
Deposit:	Start+ / MAX / MAX BOSS = €50.00	Deposit is required at sign-up and is credited on the final bill.
Hardware:	Set-top box (STB): monthly leasing fee is €2.95 per set-top box.	
Cancellation:	Cancellations are only valid to the end of the month.	

Discount - Combine easyConnect Bundle MAX or MAX BOSS to a Standard Giga Unlimited and save €10.00/mo or Giga 50 and save €20.00/mo on the bundle.

TKS easyConnect Bundle | Cable & DSL Internet - Off-Base

Depending on technical conditions:	Start 50 €39.95/mo	Start 100 €49.95/mo	MAX 200 €69.95/mo Cable internet only	MAX 250 €69.95/mo DSL internet only	MAX 500 €79.95/mo Cable internet only
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Included services / additional options		
	Global flat €9.95/mo	<ul style="list-style-type: none"> A calling flat rate to all German networks. A calling flat rate to over 130 certain countries (landlines & some countries mobile) The myTKS App permits that the landline number can be used for incoming and outgoing calls over a mobile device by using the myTKS App.
	myTKS App	<ul style="list-style-type: none"> The myTKS App can be used for managing all TKS accounts. In the app it is possible to view invoices, control data usage, etc. The myTKS App is offered for Android and Apple iOS smartphones with a current software version and can be downloaded free of charge in the respective app stores.
	Internet flat	<ul style="list-style-type: none"> Download / upload speed according to the chosen plan. The above speed represents the maximum highest possible technically realizable bandwidth for that plan and cannot be guaranteed. The actual available speed may be lower, depending on the physical conditions of the access line. A lower speed does not affect the basic monthly fee.
	easyTV Smart €19.95/mo	<ul style="list-style-type: none"> easyTV Smart permits the usage over a STB, easyTV App, easyTV PC Client and other devices, e.g.: Amazon FireTV, Apple TV, Android TV, & Google Chromecast (three streams included). The Flex option is included and provides cloud DVR, replay on demand, start over, and time-shift.
	AFN	<ul style="list-style-type: none"> easyTV Smart is in all MAX plans included, free of charge. AFN is in all plans included, free of charge. A STB or similar device is required for watching.

Customize your plan with premium channels		
	easyTV UP: €34.95/mo	Only available with easyTV Smart
	STARZ: €24.95/mo	Only available with easyTV Smart
	NFL RedZone: 1 x Season Ticket €59.95	Only available with easyTV UP
The onetime fee applies to the current NFL regular season, no matter when ticket gets booked.		

Contract fees		
Activation fee:	€ 49.95 onetime activation fee is required and is due on the first invoice.	
Deposit:	Start / MAX	€50.00 deposit is required at sign-up and is credited on the final bill.
Hardware:	Set-top box (STB):	monthly leasing fee is €2.95 per set-top box. (Maximum of two boxes per service)
	FRITZ!Box modem:	monthly leasing fee is €4.95
Cancellation:	Cable based service:	Cancellations are only valid to the end of the month.
	DSL based service:	Cancellations are only valid to the end of the following month.

Discount - Combine easyConnect Bundle MAX to a Standard Giga Unlimited and save €10.00/mo or Giga 50 and save €20.00/mo on the bundle.

TKS Internet, Telephone, & Bundles Remarks

Fair Use Conditions: The fair use policy permits a maximum total talk time of 20,000 min per month; this pertains to all calls to landlines & mobile connections, and outgoing calls with the usage of the myTKS App over a mobile device. Exceeding the included fair use budget will be charged at standard rate. After 4 hours of continuous use the connection will automatically be disconnected.

Charge Fee Services, Budgets, & Flat Rates: Charge free services, included budgets, and flat rates do not include premium rate services, personal numbers, value-added service, service numbers, shared cost numbers, premium billing numbers, maritime services, and satellite connections.

This speed represents the maximum highest possible technically realizable bandwidth & can't be guaranteed. The actual available speed may be lower, depending on the physical conditions of the access line. A lower speed does not affect the basic monthly fee.	Maximum Down- / Upload Speed: Transmission rate of up to:		
	DSL Connection down-/upload speed	Cable Connection (off-base) down-/upload speed	Cable Connection (on-base) down-/upload speed
	50/10 Mbps	50/2 Mbps	200/10 Mbps
	100/40 Mbps	100/6 Mbps	500/50 Mbps
	250/40 Mbps	200/12 Mbps	1 Gbps/50 Mbps
		500/50 Mbps	

Tariff Change (up-/downgrade): Up- and downgrades can only be made in the actual portfolio. Upgrades are charge free and take place within 7 days. Downgrades (change to a lower bandwidth) must be requested at least 7 days prior to the end of the month and go into effect the 1st of the next month. The current downgrade fee (refer to "Internet, Telephone, & TV Prices") will be charged on the next invoice.

myTKS App:

- **App Usage:** The myTKS App can be used over Wi-Fi or mobile data. TKS is not liable for data volume used over the mobile device by using the myTKS App without a Wi-Fi connection or for all mobile connections made without using the myTKS App. This also applies for roaming.
- **Login / Pairing:** The service can be used via App on one mobile device per contract with the login data provided over the registration of a myTKS account. The registration for myTKS is conducted over the TKS web portal: tkscable.com. The username and password from the myTKS account is the login data for the myTKS App. The user will be prompted to select one of their App relevant contracts for pairing after login. An automatic pairing verification will take place after the contract selection has been made. **The use of more than one mobile device per contract is not possible.** Pairing of a new / different device to a contract is possible.
- **Roaming:** The myTKS App roaming usage is permitted. Data volume deductions may apply when the myTKS App is not used over Wi-Fi. Roaming charge for data usage may be charged if no option is booked. If a roaming option is booked the included option data will also be used for the myTKS App when not connected over Wi-Fi.
- **Emergency Calls:** Emergency calls can only be placed via an existing GSM connection. If there is no signal the call will not be possible. Emergency calls via Wi-Fi calling are not possible.

Billing: The monthly charges start on the activation date & are prorated based on the remaining monthly time frame. If the price is to be calculated for parts of a calendar month, the exact number of days for which the service is used will be calculated.

TDYRelaxed: This option provides the possibility to temporarily block the connection for a min. of 1 month & a max. time frame of 3 months, however a max. of 90 days within a calendar year. The connection will be blocked for outgoing calls during this time frame. Emergency calls & calls to the TKS customer service center can still be made. When this option is chosen to a service that contains a TV package the TV service will also be block.

TKS TV Remarks

Service Packages: easyTV Smart is the Basis of the easyTV service offer and is required to add a service package upgrade. Both service upgrades can be added independently of each other and in combination as well.

Reception: For the reception of easyTV & TKS easyTV Mobile a constant internet connection is required, that provides next to other technical requirements also an adequate bandwidth. If the bandwidth is too small or if it must be shared with other applications, the easyTV streaming might be interrupted. **Note:** According to which internet connection is being used additional costs for streaming may occur. It is the responsibility of the customer to inform themselves about the internet connection costs with the individual provider. The customer is held fully liable for any connection costs that occur.

TKS easyTV Mobile: TKS is not liable for costs incurred by using the easyTV App via an internet connection or for a limitation of the bandwidth from a mobile data connection, resulting from the use of the easyTV App.

Global Flat Countries

Afghanistan, Albania (landline only), Algeria (landline only), Andorra, Angola, Argentina, Australia (w/o EX Territories), Austria / Bahamas, Bahrain, Bangladesh, Belgium, Bermuda's, Bhutan, Bolivia, Bosnia & Herzegovina (landline only), Botswana (landline only), Brazil, Brunei Darussalam, Bulgaria, Burkina Faso (landline only) / Cambodia, **Canada**, Chile (w/o Easter Islands), China, Colombia, Costa Rica, Croatia (landline only), Cyprus, Czech Republic / Denmark, Dominican Republic / Ecuador (landline only), Egypt, Estonia (landline only) / Faroe Islands, Fiji, Finland, France, French Guiana / **Germany**, Gibraltar, Greece, Guadeloupe (incl. St. Martin, St. Barthelemy), Guam, Guatemala / Honduras (landline only), Hong Kong, Hungary / Iceland, India, Indonesia, Iran, Ireland, Israel (landline only), Italy / Jamaica (landline only), Japan, Jordan (landline only) / Kazakhstan, Kenya, Korea Dem People's Republic, Korea Republic of, Kosovo, Kuwait / Laos, Latvia, Lebanon, Liechtenstein (landline only), Lithuania (landline only), Luxembourg / Macao, Macedonia (landline only), Malaysia, Malta, Martinique, Mauritius, Mayotte, **Mexico**, Monaco (landline only), Mongolia, Montenegro (landline only), Morocco (landline only), Myanmar (landline only) / Namibia, Nepal, Netherlands, Netherlands Antilles (*Bonaire, St Eustatius, Saba*), New Caledonia, New Zealand, Nigeria, Northern Mariana Islands, Norway / Oman (landline only) / Pakistan, Palestine (landline only), Panama, Paraguay, Peru, Philippines, Poland, Portugal, **Puerto Rico** / Qatar (landline only) / Reunion, Romania, Russian Federation / Samoa American, San Marino, Saudi Arabia, Serbia (landline only), Singapore, Slovakia, Slovenia (landline only), South Africa, Spain, Sri Lanka, Sudan (landline only), Swaziland, Sweden, Switzerland, Syrian / Taiwan, Thailand, Togo, Trinidad & Tobago (landline only), Turkey (landline only), Turkmenistan / Ukraine, United Arab Emirates, **United Kingdom of Great Britain & Northern Ireland**, **United States of America**, Uruguay, Uzbekistan / Venezuela, Vietnam, Virgin Islands (U.S.) / Yemen / Zimbabwe (landline only).