

TKS easyConnect Basic - Cable-Internet (off-base)

Maximum Download Speed	50 Mbps	100 Mbps	200 Mbps	400 Mbps	500 Mbps
Monthly Fee	€ 42.95	€ 55.95	€ 59.95	€ 64.95	€ 69.95

Basic Service Includes:	Calling flat rate for landlines & mobile to all German networks, U.S. (does not include territories), Canada, & UK (does not include British Virgin Island & Ireland), Internet flat rate , and the myTKS App , all according to the fair use policy. For details refer to TKS easyConnect price list and specifications.
Basic Flat Countries	Germany, United Kingdom of Great Britain and Northern Ireland, Canada, United States of America

TKS easyConnect Global - Cable-Internet (off-base)

Maximum Download Speed	50 Mbps	100 Mbps	200 Mbps	400 Mbps	500 Mbps
Monthly Fee	€ 52.90	€ 65.90	€ 69.90	€ 74.90	€ 79.90

Global Service Includes:	Calling flat rate to all German networks, flat rate for calls made to certain countries (landlines & for some countries mobile), the myTKS App, and Internet flat rate; all according to the fair use policy. For details refer to TKS easyConnect price list and specifications.
Global Flat Countries	Afghanistan, Albania (landline only), Algeria (landline only), Andorra, Angola, Argentina, Australia (w/o EX Territories), Austria, Bahamas, Bahrain, Bangladesh, Belgium, Bermuda's, Bhutan, Bolivia, Bosnia & Herzegovina (landline only), Botswana (landline only), Brazil, Brunei Darussalam, Bulgaria, Burkina Faso (landline only), Cambodia, Canada, Chile (w/o Easter Islands), China, Colombia, Costa Rica, Croatia (landline only), Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador (landline only), Egypt, Estonia (landline only), Faroe Islands, Fiji, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe (incl. St. Martin, St. Barthelemy), Guam, Guatemala, Honduras (landline only), Hong Kong, Hungary, Iceland, India, Indonesia, Iran, Ireland, Israel (landline only), Italy, Jamaica (landline only), Japan, Jordan (landline only), Kazakhstan, Kenya, Korea Dem People's Republic, Korea Republic of, Kosovo, Kuwait, Laos, Latvia, Lebanon, Liechtenstein (landline only), Lithuania (landline only), Luxembourg, Macao, Macedonia (landline only), Malaysia, Malta, Martinique, Mauritius, Mayotte, Mexico, Monaco (landline only), Mongolia, Montenegro (landline only), Morocco (landline only), Myanmar (landline only), Namibia, Nepal, Netherlands, Netherlands Antilles (Bonaire, St Eustatius, Saba), New Caledonia, New Zealand, Nigeria, Northern Mariana Islands, Norway, Oman (landline only), Pakistan, Palestine (landline only), Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar (landline only), Reunion, Romania, Russian Federation, Samoa American, San Marino, Saudi Arabia, Serbia (landline only), Singapore, Slovakia, Slovenia (landline only), South Africa, Spain, Sri Lanka, Sudan (landline only), Swaziland, Sweden, Switzerland, Syrian, Taiwan, Thailand, Togo, Trinidad & Tobago (landline only), Turkey (landline only), Turkmenistan, Ukraine, United Arab Emirates, United Kingdom of Great Britain & Northern Ireland, United States of America, Uruguay, Uzbekistan, Venezuela, Vietnam, Virgin Islands (U.S.), Yemen, Zimbabwe (landline only).

TKS easyConnect Basic & Global Requirements	Deposit	A € 50 deposit is required at sign-up and is credited on the final bill.
	Activation Fee	There is a onetime activation fee of €49.95 on the first bill.
	Hardware	Required hardware is not subject of the contract and needs to be leased by the customer (monthly leasing fee is € 4.95, this does not apply to on-base service; on-base buildings have pre-installed hardware.
Additional Options	TDYRelaxed	€ 21.95

Bundle Rebates

TKS easyTV Packages	Basic	Family	Gold	Platinum
TKS easyConnect or easyMobile	€ 0.00	€ 5.00	€ 10.00	€ 10.00
TKS easyConnect and easyMobile	€ 0.00	€ 10.00	€ 20.00	€ 20.00

In order to receive the bundle rebate at least one more TKS service has to be used. The Amount of the bundle rebate depends on the selected easyTV service package and the additionally used service. The above listed rebates are per month and apply on customers' monthly invoice. Rebate applies per month and gets automatically adjusted if one of the bundled services ends.

TKS easyConnect Remarks			
Fair Use Conditions:	The fair use policy permits a maximum total talk time of 20,000 min per month. The 20,000 min per month is a total talk time of calls to landlines and mobile connections (Basic or Global Flat) and also includes the outgoing calls with the usage of the myTKS App over a mobile device. Price for exceeding included fair use budget will be charged at standard rate & the Global tariff may be changed to the Basic tariff (for further information refer to easyConnect price list & specifications). After 4 hours of continuous use the connection will automatically be disconnected.		
Charge Fee Services, Budgets, & Flat Rates:	Charge free services, included budgets, and flat rates do not include premium rate services, personal numbers, value-added service, service numbers, shared cost numbers, premium billing numbers, maritime services, and satellite connections.		
Maximum Download Speed:	This represents the highest possible technically realizable bandwidth and cannot be guaranteed. The actual available speed may be lower, depending on the physical conditions of the access line. A lower speed does not affect the basic monthly fee. Note: The 200 Mbps is only available for on-base connections when combined with a easyTV connection.		
Off-Base Service - Downgrades	Change to a lower bandwidth is not possible in the form of a downgrade. Change to a lower bandwidth can only be processed with cancelling the present service (normal cancellation process applies) and reapplying for service (activation fee and interruption in service applies).		
myTKS App	General Info	The easyConnect landline number can be used for incoming and outgoing calls over a mobile device by using the myTKS App provided that the customer has an activated TKS easyConnect contract. If the contract is cancelled or terminated the use of the myTKS App will be discontinued. The myTKS App is offered for Android (Version 5.1 or higher) and Apple iPhones (Version 10.3 or higher) devices and can be downloaded free of charge in the respective App stores.	
	App Usage	The myTKS App can be used over Wi-Fi or mobile data. TKS is not liable for data volume used over the mobile device by using the myTKS App without a Wi-Fi connection or for all mobile connections made without using the myTKS App. This also applies for roaming.	
	Login / Pairing	The service can be used via App on one mobile device per contract with the login data provided over the registration of a myTKS account. The registration for myTKS is conducted over the TKS web portal: tkscable.com. The username and password from the myTKS account is the login data for the myTKS App. The user will be prompted to select one of their App relevant contracts for pairing after login. An automatic pairing verification will take place after the contract selection has been made. The use of more than one mobile device per contract is not possible. Pairing of a new / different device to a contract is possible.	
	Roaming	The myTKS App roaming usage is permitted. Data volume deductions may apply when the myTKS App is not used over Wi-Fi. Roaming charge for data usage may be charged if no option is booked. If a data option is booked for roaming the included option data will also be used for the myTKS App when not connected over Wi-Fi.	
	Emergency Calls:	Emergency calls can only be placed via an existing GSM connection. If the customer doesn't have any signal the call will not be possible. Emergency calls via Wi-Fi calling are not possible.	
Billing:	The monthly charges start on the activation date and are prorated based on the remaining monthly time frame. If the price is to be calculated for parts of a calendar month, the exact number of days for which the service is used will be calculated.		
TDYRelaxed	The TDYRelaxed option provides the possibility to temporarily block the connection for a minimum of 1 month & a maximum time frame of 3 months, however a maximum of 90 days within a calendar year. To prevent abuse through third party usage the connection will be blocked for outgoing calls during this time frame. It is further possible to make emergency calls & calls to the TKS customer service center.		
Cancellation:	easyConnect	DSL Connection	Cancellations are only valid to the end of the following month.
		Cable Connection	Cancellations are only valid to the end of the month.