

TKS easyMobile - Calling Abroad – International Rates

Standard prices for calls and texting from Germany to foreign countries

Calls to	Time frame	Price per minute
Zone 1 (EU)	Whole day	€ 0.19
Zone 2 (Europe)	Peak (Mo till Fr 07:00 till 18:00h)	€ 0.83
	Off Peak (rest of the time)	€ 0.58
Zone 3 (USA & Canada)	Whole day	€ 0.92
Zone 4 (Rest of the World)	Whole day	€ 1.63

Video Calls to	Time frame	Price per minute
Zone 1 (EU) & Zone 2 (Europe)	Peak (Mo till Fr 07:00 till 18:00h)	€ 1.63
	Off Peak (rest of the time)	€ 1.11
USA & Canada	Whole day	€ 1.71
Rest of the World	Whole day	€ 2.58

Text to	Time frame	Price per minute
Zone 1 (EU)	Whole day	€ 0.06
Rest of the World	Whole day	€ 0.24

Remarks

For calls from Germany to a foreign country the metering rate of the selected tariff applies.

Country list

Zone 1 (EU)	Austria, Belgium, Bulgaria, Croatia, Cyprus (excl. Turkish Republic North Cyprus), Czech Republic, Denmark, Estonia, Finland, France, Greece, French Guiana, French West Indies, Gibraltar, Great Britain, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, and Sweden
Zone 2 (Europe)	Albania, Andorra, Algeria, Autonomous Palestinian, Belarus, Bosnia and Herzegovina, Egypt, Faroe Islands, Guernsey (GB), Isle of Man (GB), Israel, Jersey (GB), Jordania, Kosovo, Lebanon, Libya, Morocco, Moldova, Montenegro, North Macedonia, Russia, Salomon Islands, San Marino, Serbia, Switzerland, Tunisia, Turkey, and Ukraine

TKS easyMobile - Minute Option

MinutenPaket EU Tag 120	Time frame	Price per day	
	The min. budget is valid until the end of the following day (11:59 p.m.)	120 minutes per day € 4.19	Price for exceeding the included 120 min. budget within the booked time frame € 0.19

Remarks

“MinutePaket EU Tag 120” option - provides the capability to make calls from Germany (not a roaming option) to mobile & landline networks of the EU. The 120 minutes budget starts immediately after booking and is valid until the end of the following day (11:59 p.m.).

The included budget does not include conference calls, premium rate services, call forwarding, video phoning, text-services, service numbers, and premium billing numbers.

The minute package ends automatically at the specified time and does not have to be canceled in advance. Unused minutes will also expire at this time. Exceeding the included 120 min. budget within the booked time frame will be charged at the standard international EU rate.

The “MinutePackage EU Tag 120” can be booked via SMS code: SMS on 70127 / Text Code: **TAGEU**

Country list

Zone 1 (EU)	Austria, Belgium, Bulgaria, Croatia, Cyprus (excl. Turkish Republic North Cyprus), Czech Republic, Denmark, Estonia, Finland, France, Greece, Great Britain, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, and Sweden
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TKS easyMobile - easyConnect Mobile Global Option^{1) & 2)}



easyConnect Mobile Global Option^{1) & 2)}

provides over the myTKS App a calling flat rate to selected countries⁴⁾ for € 12.95 per month.

¹⁾ easyConnect Mobile Global countries

Afghanistan, Albania (landline only), Algeria (landline only), Andorra, Angola, Argentina, Australia (w/o EX Territories), Austria, Bahamas, Bahrain, Bangladesh, Belgium, Bermuda's, Bhutan, Bolivia, Bosnia & Herzegovina (landline only), Botswana (landline only), Brazil, Brunei Darussalam, Bulgaria, Burkina Faso (landline only), Cambodia, Canada, Chile (w/o Easter Islands), China, Colombia, Costa Rica, Croatia (landline only), Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador (landline only), Egypt, Estonia (landline only), Faroe Islands, Fiji, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe (incl. St. Martin, St. Barthelemy), Guam, Guatemala, Honduras (landline only), Hong Kong, Hungary, Iceland, India, Indonesia, Iran, Ireland, Israel (landline only), Italy, Jamaica (landline only), Japan, Jordan (landline only), Kazakhstan, Kenya, Korea Dem People's Republic, Korea Republic of, Kosovo, Kuwait, Laos, Latvia, Lebanon, Liechtenstein (landline only), Lithuania (landline only), Luxembourg, Macao, Macedonia (landline only), Malaysia, Malta, Martinique, Mauritius, Mayotte, Mexico, Monaco (landline only), Mongolia, Montenegro (landline only), Morocco (landline only), Myanmar (landline only), Namibia, Nepal, Netherlands, Netherlands Antilles (*Bonaire, St Eustatius, Saba*), New Caledonia, New Zealand, Nigeria, Northern Mariana Islands, Norway, Oman (landline only), Pakistan, Palestine (landline only), Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar (landline only), Reunion, Romania, Russian Federation, Samoa American, San Marino, Saudi Arabia, Serbia (landline only), Singapore, Slovakia, Slovenia (landline only), South Africa, Spain, Sri Lanka, Sudan (landline only), Swaziland, Sweden, Switzerland, Syrian, Taiwan, Thailand, Togo, Trinidad & Tobago (landline only), Turkey (landline only), Turkmenistan, Ukraine, United Arab Emirates, United Kingdom of Great Britain & Northern Ireland, United States of America, Uruguay, Uzbekistan, Venezuela, Vietnam, Virgin Islands (U.S.), Yemen, Zimbabwe (landline only).

²⁾ easyConnect Mobile Global Option

TKS easyConnect Mobile Option	General Info:	<p>The easyConnect Mobile Global option can be added for €12.95 per month to the easyMobile 5G smartphone contract. With this option TKS will issue a landline number, which can be used for incoming and outgoing calls over a mobile device by using the myTKS App, provided that the customer has an activated TKS easyMobile 5G smartphone contract.</p> <p>The myTKS App is offered for Android (Version 5.1 or higher) and Apple iPhone (Version 10.3 or higher) devices and can be downloaded free of charge in the respective App stores</p> <p>With the easyConnect Mobile Global option all easyConnect Global countries (landlines and certain mobile connections), can be called free of charge according to the fair use policy. If the contract is cancelled or terminated the use of the myTKS App will be discontinued.</p> <p>The myTKS App can be used over Wi-Fi or mobile data. TKS is not liable for data volume used over the mobile device by using the myTKS App without a Wi-Fi connection or for all mobile connections made without using the myTKS App.</p> <p>This also applies for roaming.</p>
	Fair Use Conditions:	<p>The fair use policy permits a maximum total talk time (incoming & outgoing calls) of 20,000 min per month over the myTKS App. After 4 hours of continuous use the connection will automatically be disconnected. Price for exceeding included fair use budget will be charged at standard Global rates (refer to easyConnect price list).</p> <p>The myTKS App will be terminated by exceeding the fair use budget over two consequent months.</p>
	Login / Pairing:	<p>The service can be used via myTKS App on one mobile device per contract with the login data provided over the registration of a myTKS account. The registration for myTKS is conducted over the TKS web portal: tkscable.com.</p> <p>The username and password from the myTKS account is the login data for the myTKS App.</p> <p>The user will be prompted to select one of their App relevant contracts for pairing after login. An automatic pairing verification will take place after the contract selection has been made. The use of more than one mobile device per contract is not possible. Pairing of a new / different device to a contract is possible.</p> <p>Customer is responsible to keep their login data secret, also not to provide it to a third party. If the customer allows the usage of third party the customer is liable for all costs that result in usage of a third party.</p> <p>The customer commits themselves to take over all charges which have occurred by authorized or unauthorized utilization of the service by third parties, unless the utilization is verifiable that it was beyond customer's responsibility.</p>
	Roaming:	<p>Roaming usage is permitted for the easyConnect Mobile Global option used over the myTKS App.</p> <p>Data volume deductions may apply when the myTKS App is not used over Wi-Fi. Roaming charge for data usage may be charged if no option is booked. If a data option is booked for roaming the included option data will also be used for the myTKS App when not connected over Wi-Fi.</p>
	Emergency Calls:	<p>Emergency calls can only be placed via an existing GSM connection. If the customer doesn't have any signal the call will not be possible. Emergency calls via Wi-Fi calling are not possible.</p>
	Move:	<p>The original landline phone number is a geographically telephone number and therefore by a move in most cases a new landline phone number must be issued. The customer must give proper advance notice.</p>
	Cancellation:	<p>Cancellations are only valid to the end of the following month.</p>