

## TKS easyMobile 5G service plans

Monthly fee 1,2	<b>Giga 7</b> € 34.95	<b>Giga 25</b> € 39.95	<b>Giga 50</b> € 49.95	<b>Giga 280</b> € 59.95	Giga Unlimited € 69.95
EU roaming <sup>1</sup>	surf for free in EU countries using the data volume included in the plan 104 GB			104 GB EU data monthly	
Giga Bundle extra data	+ 5 GB	+ 10 GB	+ 25 GB	+ 50 GB	-
Quad-Play Discount	-	-	-	- € 20.00	- € 10.00

**Giga Bundle extra data:** more monthly data volume by combining any standard Giga plan with an easyConnect Bundle MAX plan. **Quad-Play Discount:** monthly rebate by combining easyConnect Bundle MAX / MAX BOSS to a standard Giga Unlimited / Giga 280.

Select up to 3 additional lines			
Giga 5 plus <sup>1, 2</sup>	€ 25.95 monthly	EU roaming included	
Giga 20 plus <sup>1, 2</sup>	€ 34.95 monthly	EU roaming included	
Giga Unlimited plus 1, 2	€ 49.95 monthly	EU roaming included with 46 GB EU data monthly	
Giga Connect   Mobile Internet - Off-Base			
Giga Connect – Data only <sup>2</sup>	€ 39.95 monthly	no roaming available	

easyMobile Giga / Giga plus - Included Services			
High-speed 5G internet up to 300 Mbps Free Vodafone hotspots unlimited calls & texts to all German network			
Wi-Fi calling – within Germany only	Rollover unused monthly data	English billing, tech support & VAT-free services	

Starting information		
Subsidized device:	All plans are without a subsidized device, additional device financing is available.	
Activation fee:	An activation fee of € 29.95 applied to the first bill for each & all Giga / Giga plus / Giga Connect plans.	
Daily cancellation option:	The daily cancellation option is available only on the day of signup and costs € 4.95 monthly. This option grants service cancellation on a day-to-day basis after 30 days of service has been completed.	

Standard rates from Germany to the USA & Canada		
Calls: € 0.92 per min   Texts: € 0.24 per text		Texts: € 0.24 per text
easyConnect Mobile Global option 3, 4	provides a calling flat rate to select countries⁴ via the myTKS app for € 12.95 monthly.	

#### <sup>1</sup> Roaming

Included budgets, Giga Bundle extra data and rollover data are valid for roaming connections made to Germany and within the listed EU countries. This applies to outgoing and incoming roaming calls within the EU and to Germany, texts, and data usage according to the fair use policy: 500 min. calls / 500 texts per day, regulated EU roaming rates apply to all usage beyond this limit. Included roaming connections do not apply to international waters (ferries, boat trips, etc.) or to service numbers. EU roaming is only valid in TKS easyMobile / Vodafone partner networks. **Note:** EU country list is subject to change.

Giga Unlimited & Giga Unlimited plus: Unlimited data is only valid within Germany. The amount of included EU data is listed in the myTKS app and is displayed per billing cycle calculated from use in the EU, plus usage of the easyTravel option. Exceeding that included data volume budget will be charged at 0.13 Cents per MB for EU countries and for easyTravel countries at 0.45 Cents per MB. For all countries outside of the EU refer to the TKS easyMobile roaming options rate sheet.

**EU Countries:** Austria, Azores, Belgium, Bulgaria, Canary Islands, Ceuta, Croatia, Cyprus (excluding Northern Cyprus), Czech Republic, Denmark, Estonia, Finland, France (excluding Monaco), French Guiana, Gibraltar, Great Britain, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, La Reunion, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Melilla, Netherlands, Norway, Poland, Portugal, Romania, Saint-Barthelemy, Saint-Martin, Slovenia, Slovakia, Spain, and Sweden.

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	² easyMobile Giga / Giga plus - Remarks
Contract conclusion	Contract must be made in the name of military sponsor.  A maximum of four contracts can only be issued to one customer.  Giga plus / Giga Connect contracts can only be added to a standard Giga plan and this combination forms a group.  A group consists of one standard Giga plan and a combination of up to 3 Giga plus / Giga Connect plans in total.  The plans in a group can be owned from one person or from different persons. The standard Giga plan is the "Admin" (owner of the group) and the Giga plus plans are "Members" of a group. It is possible to be the "Admin" (owner) of more than one group. Each Giga plus / Giga Connect plan uses its own data volume, there is no data sharing available. All members of the Giga group surf at the maximum available speed of the individual plan.
Devices	Only one installment purchase plan per easyMobile contract is possible. The installment plan has a 12 or 24-month duration. Down payment and first installment payment must be paid at the time of sign up.
Talk time	TKS reserves the right to terminate service when a max. of 250 hours calling time has been exceeded per billing period.
Calls to foreign countries	Calls from Germany to foreign countries are not included, refer to "TKS easyMobile – International Rates".
Texts	VF Message Center Number: +491722270333. Texts sent over a non-VF message center will be charged. The text flat rate does not apply for sending to an email address, to foreign countries, service numbers, special numbers & over internet providers.
Data volume / transmission speed	Included data volume usage is only valid within Germany & the EU (Giga Connect is only valid within Germany) over the APN: web.vodafone.de. After 24 hours of continuous use TKS reserves the right to automatically disconnect. Permitted services are: VOIP, tethering, & peer-to-peer, and Wi-Fi hotspot & router usage only for one's own private use. The max. transfer rate of up to 300 Mbps download / 100 Mbps upload cannot be guaranteed, actual speeds & 5G coverage can vary, depending on the structural characteristics of buildings in the vicinity & the number of mobile devices that are connected to a mobile radio cell at the same time. 5G network require a compatible device. A speed limitation of 64 kbps applies after exceeding the included data volume (SpeedFlex options available).
Rollover monthly data	Unused monthly data volume is carried over until the end of the next billing cycle. The current month's data volume will always be used before the rollover data. The rollover monthly data may also be used within EU countries. Note: The Giga Unlimited, Unlimited plus and Giga Connect have no rollover data.
Free services, monthly budgets, and flat rates	Free services, included budgets, and flat rates do not include conference calls, premium rate services, call forwarding, text services, service numbers, and premium billing numbers. Unused monthly budgets will expire at the end of the billing cycle, except for data volume carried over as part of the rollover monthly data feature.
Vodafone hotspots	TKS provides a hotspot access voucher starting with the first invoice and thereafter with each monthly invoice.
Wi-Fi calling	Wi-Fi calling is used to achieve better conversation quality in poor or no reception areas. A German Wi-Fi network connection and a Wi-Fi enabled smartphone is required. Calls made over Wi-Fi calling are billed according to the original service plan. Roaming is not available. Note: International and non-included connections will be charged when using Wi-Fi calling, refer to the separate rate sheet "TKS easyMobile – International Rates".
Billing	Standard monthly fees are charged in advance. With the contract conclusion the budgets and flat rates will be prorated according to remaining billing cycle. Data usage will always be rounded up to the next 100 KB per connection. The first invoice consists of an activation fee and a prorated fee for the first month. The billing cycle is from the 6 <sup>th</sup> of the month to the 5 <sup>th</sup> of the following month and will be reset at the end of the billing cycle, not the end of the calendar month.
Quad-Play Discount	This special applies <b>only for new signups as of 1 November 2023</b> . All contracts (easyMobile standard Giga Unlimited or Giga 280, easyConnect Bundle or BOSS Entertainment) must have an activation date of the 1 Nov. 2023 or later!! There will still be separate invoice for each contract number & the Quad-Play discount will show on the easyConnect Bundle or BOSS Entertainment invoice. The discount will be automatically booked so long there is a standard Giga Unlimited or Giga 280 activated.
Cancellation	Cancellations are valid to the end of the following month of all plans.  The Giga plus / Giga Connect plans run independently from the standard Giga plan and therefore each individual contract must be requested to be cancelled. If the standard Giga plan ("Admin") is cancelled, the oldest Giga plus / Giga Connect plan automatically will be switched to a standard Giga plan and is then the new "Admin" (Owner) of the group. The oldest Giga plus / Giga Connect plan will be switched as follows:  Giga 5 plus or Giga 20 plus will be changed to a standard Giga 25 plan (standard price applies).  Giga Unlimited plus / Giga Connect will be changed to a standard Giga 50 plan (standard price applies).  Giga Connect will be changed to a standard GigaData 50 plan (standard price applies).

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<sup>3</sup> easyConnect Mobile Global Option – Free USA calls		
General information	The easyConnect Mobile Global option can be added to the easyMobile 5G contract. With this option TKS will issue a landline number which can be used for incoming and outgoing calls over a mobile device by using the myTKS app, in combination with easyMobile 5G voice service.  The myTKS app is available for Android (version 5.1 or higher) and Apple iOS (version 10.3 or higher) and can be downloaded free of charge from their respective app stores.  With the easyConnect Mobile Global option all easyConnect Global countries (landlines and certain mobile connections), can be called free of charge according to the fair use policy. If the contract is cancelled or terminated the use of the myTKS app will be discontinued.  The myTKS app can be used over WiFi or mobile data. TKS is not liable for data volume used over the mobile device by using the myTKS app without a Wi-Fi connection or for all mobile connections made without using the myTKS app. This also applies to roaming.	
Fair use policy	The fair use policy permits a maximum total talk time, including incoming and outgoing calls, of 20,000 minutes per month over the myTKS app. After 4 hours of continuous use the connection will be automatically disconnected. Standard global dialing rates will apply when the fair use policy has been exceeded, refer to the easyConnect price list. The service will be terminated when the fair use policy has been exceeded over two consequent months.	
Login / pairing	The service can be used via myTKS app on one mobile device per contract with the login data provided over the registration of a myTKS account. The registration is conducted over the TKS website. The username and password from the myTKS web account is the login data for the myTKS app.  The user will be prompted to select one of their app relevant contracts for pairing after login. An automatic pairing verification will take place after the contract selection has been made. The use of more than one mobile device per contract is not possible. Pairing of a new or different device to a contract is possible. Customer is responsible to keep their login data confidential and not to provide it to a third party. If the customer allows the usage of third party the customer is liable for all resulting costs. The customer is liable for all charges which have occurred by authorized or unauthorized utilization of the service by third parties, unless it can be verified that the usage was beyond the customer's responsibility.	
Roaming	Roaming is permitted with the easyConnect Mobile Global option when used over the myTKS app.  Data volume deductions may apply when the myTKS app is not used over Wi-Fi. Roaming charges for data usage may apply if no option is booked. If a data option is booked for roaming the included data option will also be used for the myTKS app when not connected over Wi-Fi.	
Emergency calls	Emergency calls can only be placed via an existing GSM connection. If the customer doesn't have any signal the call will not be possible. Emergency calls over Wi-Fi are not possible.	
Moves	The original landline phone number is a geographical telephone number and therefore a new number must be issued in the event of a move. The customer must provide advance notice.	
Cancellation	Cancellations are valid to the end of the following month.	

#### <sup>4</sup> easyConnect Mobile Global Countries

Afghanistan, Albania\*, Algeria\*, Andorra, Angola, Argentina, Australia (w/o EX Territories), Austria, Bahamas, Bahrain, Bangladesh, Belgium, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina\*, Botswana\*, Brazil, Brunei Darussalam, Bulgaria, Burkina Faso\*, Cambodia, Canada, Chile (w/o Easter Islands), China, Colombia, Costa Rica, Croatia\*, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador\*, Egypt, Estonia\*, Faroe Islands, Fiji, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe (incl. St. Martin, St. Barthelemy), Guam, Guatemala, Honduras\*, Hong Kong, Hungary, Iceland, India, Indonesia, Iran, Ireland, Israel\*, Italy, Jamaica\*, Japan, Jordan\*, Kazakhstan, Kenya, Korea North (DPRK), Korea South (ROK), Kosovo, Kuwait, Laos, Latvia, Lebanon, Liechtenstein\*, Lithuania\*, Luxembourg, Macao, Macedonia\*, Malaysia, Malta, Martinique, Mauritius, Mayotte, Mexico, Monaco\*, Mongolia, Montenegro\*, Morocco\*, Myanmar\*, Namibia, Nepal, Netherlands, Netherlands Antilles (Bonaire, St Eustatius, Saba), New Caledonia, New Zealand, Nigeria, Northern Mariana Islands, Norway, Oman\*, Pakistan, Palestine\*, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar\*, Reunion, Romania, Russian Federation, Samoa American, San Marino, Saudi Arabia, Serbia\*, Singapore, Slovakia, Slovenia\*, South Africa, Spain, Sri Lanka, Sudan\*, Swaziland, Sweden, Switzerland, Syrian, Taiwan, Thailand, Togo, Trinidad & Tobago\*, Turkey\*, Turkmenistan, Ukraine, United Arab Emirates, United Kingdom of Great Britain & Northern Ireland, United States of America, Uruguay, Uzbekistan, Venezuela, Vietnam, Virgin Islands (U.S.), Yemen, & Zimbabwe\*

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# TKS easyMobile Kids service plan

Kids 2		
Monthly fee without hardware:	€ 29.95 / mo.	
Special price:	combined with a Giga (50, 280, or Unlimited), Giga (25, 50, or Unlimited – activation before 26.09.2024), or 50 Family only € 14.95 / mo.	
Activation fee	€ 29.95 applies to the first invoice	
Activation fee € 29.95 applies to the first invoice  Only available for children under 18 years of age (proof required). Contract only available in the military sponsor's name		

### easyMobile Kids features and included services

- 100 min. talk time (inland to all German networks)
- Free enquiry of mailbox
- 2 GB data flat rate (no rollover)
- Speed limitation after 2 GB to 64 kbps (no SpeedFlex available).
- 100 texts (inland to all German networks)
- Wi-Fi Calling within Germany only
- Data transfer of up to 50 Mbps download / 25 Mbps upload.
- Vodafone hotspots

**Note:** There is no talk time, texting, or data rollover and exceeding the included talk time / texting budgets will be charged at € 0.19 per minute / per text. VF text central number: +491722270333. Text sent over a non-VF center number will be charged at standard rate.

easyMobile Kids remarks		
Contract conclusion	Only available for children under 18 years of age (proof required). After the 18th birthday, contract must be changed to a standard plan. Contract only available in the military sponsor's name. A maximum of four contracts can only be issued to one customer.	
Devices	Only one installment purchase plan per easyMobile contract is possible. The installment plan has a 24-month duration. Down payment and first installment payment must be paid at the time of sign up.	
Roaming	Not available	
Calls to foreign countries	Not available	
Free services, budgets, & flat rates	Free services, included budgets, and flat rates do not include conference calls, premium rate services, call forwarding, service numbers, special numbers, premium billing numbers, international calling & texting, text-services, sending texts to an e-mail address or over internet providers. Unused monthly budgets will expire at the end of the billing cycle.	
Data volume / transmission speed	Included data volume usage is only valid within Germany over the APN: web.vodafone.de.  After 24 hours of continuous use TKS reserves the right to automatically disconnect.  The upper transmission speed limit can't be guaranteed. The actual utilization speed depends amongst other things on the structural characteristics of buildings in the vicinity & the number of mobile devices that are connected to a mobile radio cell at the same time.  VOIP, tethering, peer-to-peer, Wi-Fi hotspot and router usage are not permitted.	
Vodafone hotspots	TKS provides a Hotspot access code voucher, starting with the first invoice and thereafter on every monthly invoice.	
Wi-Fi calling	Wi-Fi calling is used to achieve better conversation quality in poor or no reception areas.  A German Wi-Fi network connection & a Wi-Fi supported smartphone is required. Calls made over Wi-Fi calling are charged according to the original plan. Roaming is not available.	
Billing	Standard monthly fees are charged in advance. With the contract conclusion the budgets & flat rates will be prorated according to remaining billing cycle. Data usage will always be rounded up to the next 100 KB per connection and a minute metering rate of 60/60 applies. The first invoice consists of an activation fee & a prorated fee for the first month. The billing cycle is from the 6th of the month to the 5th of the following month and will be reset at the end of the billing cycle, not the end of the calendar month.	
Cancellation	Cancellations are only valid to the end of the following month.  If the Giga (25, 50, 50 Family, 280, or Unlimited) contract is cancelled before the Kids contract the rebate will be lost and the standard price will be charged.	

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# TKS easyMobile Smartwatch service plan

Smartwatch 3		
Monthly fee without hardware:	€ 9.95 / mo.	
Activation fee € 29.95 applies to the first invoice		
This plan is restricted to smartwatch usage only; therefore, it does not function with smartphones, tablets, PCs, or routers.		

### Smartwatch features and included services

- 500 min. talk time (inland to all German networks)
- Free enquiry of mailbox
- 3 GB data flat rate (no rollover)

• EU Roaming included according to the plans contents & fair use policy

- Speed limitation after 3 GB to 150 kbps (no SpeedFlex available).
- 100 texts (inland to all German networks)
- WiFi Calling within Germany only
- Data transfer of up to 25 Mbps download / 25 Mbps upload.
- Vodafone hotspots

Note: There is no talk time, texting, or data rollover and exceeding the included talk time / texting budgets will be charged at € 0.19 per minute / per text. VF text central number: +491722270333. Text sent over a non-VF center number will be charged at standard rate.

Smartwatch remarks		
Contract conclusion	Contract must be made in the name of military sponsor. A maximum of three contracts can only be issued to one customer.	
Devices	Only one installment purchase plan per easyMobile contract is possible. The installment plan has a 24-month duration. Down payment and first installment payment must be paid at the time of sign up.	
Roaming	EU Roaming included according to the plans contents & fair use policy.  Roaming in non-EU countries is not available.	
Calls to foreign countries	Calls from Germany to foreign countries are not included, refer to rate sheet "TKS easyMobile – International Rates".	
Free services, budgets, & flat rates	Free services, included budgets, and flat rates: do not include conference calls, premium rate services, call forwarding, service numbers, special numbers, premium billing numbers, international calling & texting, text-services, sending texts to an e-mail address or over internet providers. Unused included budgets will expire at the end of the billing cycle.	
Data volume / transmission speed	Included data volume usage is only valid in Germany inland and within the EU over the APN: web.vodafone.de. After 24 hours of continuous use TKS reserves the right to automatically disconnect. The upper transmission speed limit can't be guaranteed and 5G coverage can vary. A compatible device is required for 5G network usage. The actual utilization speed depends amongst other things on the structural characteristics of buildings in the vicinity & the number of mobile devices that are connected to a mobile radio cell at the same time. VOIP, tethering, and peer-to-peer, Wi-Fi hotspot and router usage are not permitted.	
Vodafone hotspots	TKS provides a Hotspot access code voucher, starting with the first invoice and thereafter on every monthly invoice.	
Wi-Fi calling	Wi-Fi calling is used to achieve better conversation quality in poor or no reception areas.  A German Wi-Fi network connection & a Wi-Fi supported device is required. Calls made over Wi-Fi calling are charged according to the original plan. Roaming is not available.	
Billing	Standard monthly fees are charged in advance. With the contract conclusion the budgets & flat rates will be prorated according to remaining billing cycle. Data usage will always be rounded up to the next 100 KB per connection and a minute metering rate of 60/60 applies. The first invoice consists of an activation fee & a prorated fee for the first month. The billing cycle is from the 6th of the month to the 5th of the following month and will be reset at the end of the billing cycle, not the end of the calendar month.	
Cancellation	Cancellations are only valid to the end of the following month.	

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