TKS | A KABEL DEUTSCHLAND COMPANY

Wi-Fi SETUP
ARRIS TG862 CABLE MODEM

GETTING STARTED CHECKLIST

☑ Your easyConnect Internet and phone service must be activated and fully functional.

☑ First setup a standard "wired" connection to assure that everything is working correctly.

☑ Your computer or mobile device must be equipped with a WLAN or Wi-Fi adapter.

☑ Make sure that the wireless adapter is switched "on" or that Wi-Fi is "enabled".

SETUP A WIRELESS NETWORK CONNECTION | WINDOWS

1. Network name and password.
Write down your modem's unique wireless **Network Name (SSID)** and **Pre-Shared Key**. Please see **page 2** to find out how to get this information.

2. Connect to your network.
Now connect your Wi-Fi enabled devices to the wireless network identified above, the Pre-Shared Key is your login password.

> **Windows PC Connection:**
> Go to: Start > Control Panel > Network and Sharing Center > click on **Connect to a network**
>
> Select your modem's wireless network (SSID) from the list of available networks, then click on **Connect**.
>
> When prompted to type in the **network security key** or **passphrase**, carefully enter the modem's **Pre-Shared Key**, then click on **Connect**. TIP: Save the network settings to automatically connect.

3. Connection established.
Once your wireless connection has been successfully established, simply launch your web browser and start surfing!

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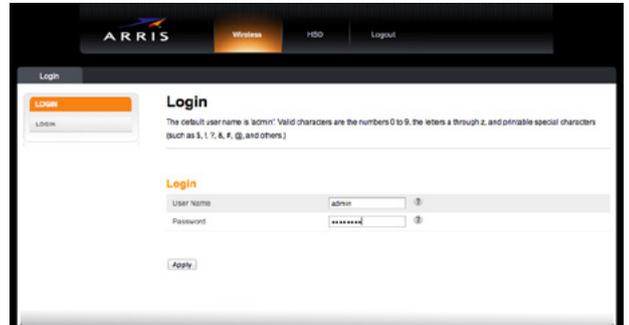
1. Establish a wired connection.
Connect the yellow network cable to the modem, and then to your computer's Ethernet 10/100 network adapter.

2. Login to ARRIS settings site.
Open a new browser window and enter "**192.168.0.1**" into the address bar – hit return. You will then be asked to enter a user name and password. Login with the following information:
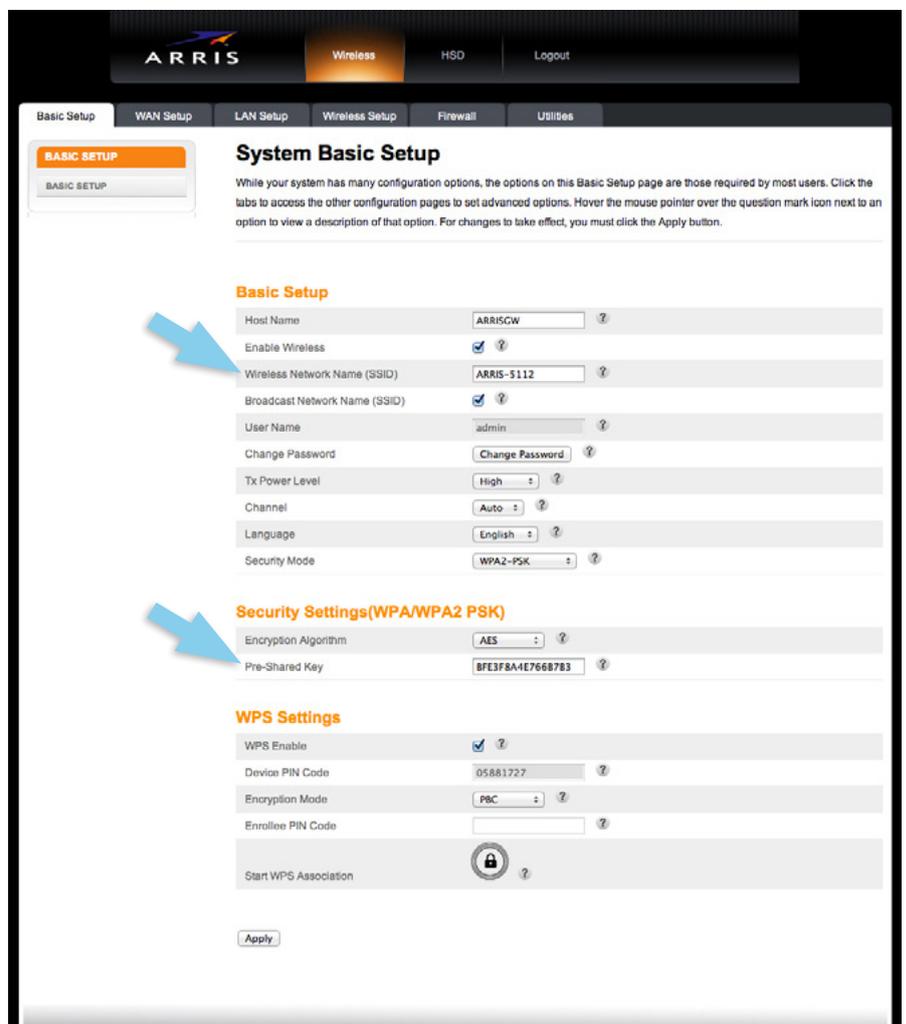**User Name: admin**
Password: password

3. Write down "Network Name" and "Pre-Shared Key".
After logging in the ARRIS settings site, you will see a site with the necessary information. Write down the **"Wireless Network Name (SSID)"** and the **"Pre-Shared Key"**.

4. Disconnect your computer from the modem by removing the yellow cable.

Alternatively you can also find this information printed on the tag on the connection side of your modem.

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VERSION: 2014.01.31