

easyConnect Phone Features

INSTRUCTION GUIDE - FRITZ!Box Fon

VOICEMAIL - INITIAL SETUP

Messages can be retrieved free of charge, 24 hours a day from your home phone, or from any other telephone, for the cost of a regular call. You may personalize many of the settings and record your own greeting.

HOW TO REACH YOUR MAILBOX

1. From home dial: *# * 5 5
From any other phone dial:
06371 802 4444 - within Germany
0049 6371 802 4444 - international
2. Enter your entire telephone number including the area code.
3. Enter your voicemail PIN when prompted.
DEFAULT VOICEMAIL PIN: **0000**

PERSONALIZE YOUR PIN

A PIN must be entered in order to access your voicemail remotely. To ensure the security of your mailbox, you should change the default PIN (0000) immediately.

CHANGE MAILBOX PIN

Press: **0** in the main menu
5 - change PIN
* - return to main menu

MAILBOX PIN

Must be 4 to 10 digits long.
Do not use: sequential digits (12345) or repetitive digits (11111) - these combinations are invalid and will not be saved.

CUSTOMIZE THE OUTGOING MESSAGE

You may use the default voicemail announcement for all incoming calls or record a personalized greeting.

RECORD A NEW GREETING

Press: **0** in the main menu

- 4** - start recording
- #** - stop recording
 - 1** - accept
 - 2** - preview greeting
 - 3** - rerecord

OVERVIEW: VOICEMAIL MENU

- * * - **HELP**¹
- * # - **EXIT**¹

1 - PLAY MESSAGES

- * - **REWIND** (during playback)
- #** - **FORWARD** (during playback)

3 - Advanced Options

- 1** - reply
- 3** - envelope
- 5** - leave a message

4 - Play previous message

5 - Repeat current message

6 - Play next message

7 - Delete current message

8 - Send message to another easyConnect mailbox

- 1** - Prepend message
- #** - Stop recording prepend
- 2** - Forward message without prepending

9 - Save message to folder / save to:

- 0** - new messages
- 1** - old messages
- 2** - work messages
- 3** - family messages
- 4** - friends messages

- * - Message Help
- #** - Exit

2 - SWITCH TO MESSAGE FOLDER

- 0** - new messages
- 1** - old messages
- 2** - work messages
- 3** - family messages
- 4** - friends messages

3 - ADVANCED OPTIONS

- 5** - Leave a message

0 - MAILBOX OPTIONS

- 4** - own greeting
- 5** - change voicemail PIN
- * - return to main menu

¹ **NOTE:** While in any menu or submenu, you may use these commands to obtain help for that menu function or to exit.

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CALL WAITING

Accept a second call:

- Press: **FLASH** then **2**
- The first call is placed on hold.

Back to the first call:

- Press: **FLASH** then **2**
- The second call is placed on hold.

Alternate between calls:

- Press the **FLASH** then **2** to alternate.
Each call remains private; the caller placed on hold cannot hear the other conversation.
- Press **FLASH** then **1** to disconnect the active party and switch to the other party

Block call waiting on next call:

- Before dialing a number, press: ***#*70**
 - Dial the number as usual.
-

THREE-WAY CONFERENCE

During a call:

- Press: **FLASH**
- Listen for the dial tone.
- Dial a telephone number.
- Wait for an answer.
- Press: **FLASH** then **3** to connect everyone together.

To disconnect second party:

- Press: **FLASH** then **1**
The first call will remain on the line.

End a three way conference:

- Hang-up the phone, all parties will be disconnected.
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QUICK DIAL

Save quick dials:

- Pick up the receiver, press: ***#*74**
- Follow the interactive menu.

Dial a saved quick dial:

- Pick up the receiver
 - Press a numerical key: ***#2** thru **9**, then **#**
-

WAKE-UP CALL

Set wake-up time:

- Pick up the receiver, press: ***#*01**
- After the announcement, enter the desired time
TIME FORMAT: 24-hr clock / 4-digits required
- Listen for the confirmation, then hang-up.

Deactivate wake-up call:

- Pick up the receiver, press: ***#*02**
- Listen for the confirmation, then hang-up.

CALL ID BLOCK

One time call ID block (anonymous calling):

- Pick up the receiver, press: ***#*81**
- Dial a telephone number as usual.

For this call only, your number will not be displayed to the party you have dialed.

Permanent ID block:

- Pick up the receiver, press: ***#*68**
- Dial telephone numbers as usual.
Your number will not be displayed with all calls.

End permanent ID block:

- Pick up the receiver, press: ***#*67**
 - Dial telephone numbers as usual.
Your number will be displayed with all outgoing calls.
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CALL FORWARDING

NOTE: Standard dialing rates apply to all forwarded calls.

Enable call forward all calls:

- Pick up the receiver
- press: ***#*72**
- Enter the destination number
- Listen for the confirmation, then hang-up.

End call forward all calls:

- Pick up the receiver, press: ***#*73**
- Listen for the confirmation, then hang-up.

Forward when busy:

- Pick up the receiver, press: ***#*90**
- Enter the destination number.
- Listen for the confirmation, then hang-up.

End forward when busy:

- Pick up the receiver, press: ***#*91**
- Listen for the confirmation, then hang-up.

Forward when no answer:

- Pick up the receiver, press: ***#*92**
- Enter the destination number.
- Listen for the confirmation, then hang-up.

End forward when no answer:

- Pick up the receiver, press: ***#*93**
- Listen for the confirmation, then hang-up.

End or cancel any call forwarding:

- Pick up the receiver, press: ***#*50**
Listen for the confirmation, then hang-up.
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PHONE NUMBER SELF-ID

To confirm your telephone number:

- Pick up the receiver, press: ***#*10**
- Listen for the automated message, your phone number will be announced verbally.