

## **Internet, Telephone, & TV Price List (Location Germany)**

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## 1. General information

TKS Telepost Kabelservice GmbH, Altes Forsthaus 2, 67661 Kaiserslautern (hereinafter referred to as "TKS") provides the below pricelist for billing of services rendered for TKS Internet, Phone, & TV services. This pricelist also applies if TKS provides its services on behalf of the Army & Air Force Exchange Service ("The Exchange"), Dallas, Texas 75201, United States, phone +1-214-312-3300, [www.shopmyexchange.com/](http://www.shopmyexchange.com/). In this case, the customer of The Exchange confirms his/her knowledge of The Exchange's Terms and Conditions for this contract, available at: [www.shopmyexchange.com/customer-service/terms-and-conditions](http://www.shopmyexchange.com/customer-service/terms-and-conditions), that will be part of the customer's contract with The Exchange. The price list are for connections located within Germany. For the connections in various countries different prices apply.

## 2. Value Added Tax (VAT)

### 2.1 Prices without VAT

In location Germany: TKS offers all services without using a VAT form with VAT exemption to US Department of Defense (DOD) ID cardholder who qualifies for a foreign tax exemption under NATO Status of Forces Agreement (SOFA). Customers with this status are only US military, US civilian employees, and dependents living in Germany on orders. If the customer does not have SOFA status, the services will be charged with the applicable German value-added tax (VAT- Umsatzsteuer).

Third party services are not VAT exempt. Their VAT charges will be fully passed on to the customer.

### 2.2 Prices including VAT

The stated prices including VAT are rounded up to full cent amounts. Determining for the billing of utilized services are the stated prices without VAT. These are collected by TKS for billing purposes and form the basis for calculating the VAT amount. It is therefore possible that the amount to be paid by customer is lower than the sum of prices including VAT. The prices including VAT are calculated by taking prices without VAT and adding the legally binding value-added tax. In the event that the VAT rate is changed, prices including VAT are adapted accordingly.

## 3. TKS easyConnect Standard Services

### 3.1 TKS easyConnect / Bundle / Entertainment Service

The easyConnect service comes in 4 different versions:

- **easyConnect Basic:**  
Telephone connection with a calling flat rate for landlines & mobile to all German networks, U.S. (does not include territories), Canada, & UK (does not include British Virgin Island & Ireland), the myTKS App, and a flat rate for internet access all according to the fair use policy.
- **easyConnect Global:**  
Telephone connection with a calling flat rate to all German networks, flat rate for calls made to certain countries (landlines & for some countries mobile), the myTKS App, and a flat rate for internet access all according to the fair use policy.
- **easyConnect Bundle:**  
Telephone connection (easyConnect Global) with a calling flat rate to all German networks, flat rate for calls made to certain countries (landlines & for some countries mobile), the myTKS App, and a flat rate for internet access all according to the fair use policy, plus the easyTV Basic package. In the easyTV Basic package is charge free the Flex Option (cloud DVD, replay on demand, start over & time-shift). TKS provides also charge free included in their bundle the possibility of TV service via the easyTV Mobile that provides the capability to receive the TKS TV program package via mobile device over the TKS APP & PC Client or other streaming devices.
- **easyConnect Entertainment:**  
Contains of a flat rate for internet access, according to the fair use policy and is only available in location Garmisch on-base.

All easyConnect services (except for easyConnect Entertainment) can be offered in locations on-base, off-base. If the Internet access is based on a DSL connection or as the case may be on the basis of a basic cable connection from TKS and/or Vodafone. The decision if an internet access via a DSL connection or via a basic cable connection is made available, depends on the TKS service offered and the technical conditions at the customer's location (building) for which access is requested.

The below table provides the price per connection type and transmission speed. The following service will be listed in the table as followed:

- TKS easyConnect Basic as Basic
- TKS easyConnect Global as Global
- TKS easyConnect Bundle as Bundle
- TKS easyConnect Entertainment as Entertainment

3.1	TKS easyConnect	Basic		Global		Bundle	
	Monthly basic fee:	without VAT	incl. VAT	without VAT	incl. VAT	without VAT	incl. VAT
<b>3.1.1</b>	<b>Cable-Internet connection on-base</b>						
3.1.1.1	up to 50/5 Mbps down/upload	€ 42,95	€ 51,11	€ 52,90	€ 62,95	€ 59,95	€ 71,34
3.1.1.2	up to 100/10 Mbps down/upload	€ 55,95	€ 66,58	€ 65,90	€ 78,42	€ 64,95	€ 77,29
3.1.1.3	up to 200/10 Mbps down/upload	-	-	-	-	€ 69,95	€ 83,24
3.1.1.4	up to 1000/50 Mbps down/upload	-	-	-	-	€ 80,95	€ 96,33
<b>3.1.2</b>	<b>Cable-Internet connection off-base</b>						
3.1.2.1	up to 50/2 Mbps down/upload	€ 42,95	€ 51,11	€ 52,90	€ 62,95	€ 59,95	€ 71,34
3.1.2.2	up to 100/6 Mbps down/upload	€ 55,95	€ 66,58	€ 65,90	€ 78,42	€ 64,95	€ 77,29
3.1.2.3	up to 200/12 Mbps down/upload	€ 59,95	€ 71,34	€ 69,90	€ 83,18	€ 69,95	€ 83,24
3.1.2.4	up to 400/25 Mbps down/upload	€ 64,95	€ 77,29	€ 74,90	€ 89,13	€ 74,95	€ 89,19
3.1.2.5	up to 500/50 Mbps down/upload	€ 69,95	€ 83,24	€ 79,90	€ 95,08	€ 79,95	€ 95,14
<b>3.1.3</b>	<b>DSL connection</b>						
3.1.3.1	up to 50/10 Mbps down/upload	€ 42,95	€ 51,11	€ 52,90	€ 62,95	€ 59,95	€ 71,34
3.1.3.2	up to 100/40 Mbps down/upload	€ 55,95	€ 66,58	€ 65,90	€ 78,42	€ 64,95	€ 77,29
3.1.3.3	up to 250/40 Mbps down/upload	€ 62,95	€ 74,91	€ 72,90	€ 86,75	€ 69,95	€ 83,24

3.1.4	TKS easyConnect	Entertainment	
	Monthly basic fee:	without VAT	incl. VAT
3.1.4.1	<b>Cable-Internet connection on-base</b>		
3.1.4.1.1	up to 25/1 Mbps down/upload	€ 39,95	€ 47,54

All of the above transmission rates represent the upper limit per connection type and cannot be guaranteed.

### 3.2 TKS easyConnect Bundle - Upgrade Options

No.	Service	Monthly Price	
		without VAT	incl. VAT
<b>3.2.1</b>	<b>Upgrade option easyTV</b>		
3.2.1.1	Upgrade easyTV Gold (IP), monthly	€ 27,00	€ 32,13
3.2.1.2	Upgrade easyTV Platinum (IP), monthly	€ 47,00	€ 55,93
<b>3.2.2</b>	<b>Family Option (2 further simultaneous streams in addition to the standard service) Price according to original program package</b>		
3.2.2.1	Family Option - Basic	€ 12,95	€ 15,41
3.2.2.2	Family Option - Gold	€ 29,95	€ 35,64
3.2.2.3	Family Option - Platinum	€ 39,95	€ 47,54
<b>3.2.3</b>	<b>Additional Options &amp; Services</b>		
3.2.3.1	AFN Red Zone Ticket <b>Only available with easyTV Gold (IP) and easyTV Platinum (IP) upgrade.</b> The onetime fee is for the complete NFL season (September – February). Price does not change, no matter when Tickets gets booked.	€ 59,95	€ 71,34

### 3.3 TKS easyConnect Services & BOSS Entertainment - Additional Options

No.	Service	Monthly Price	
		without VAT	incl. VAT
<b>3.3.1</b>	<b>Additional Options</b>		
3.3.1.1	<b>TDYRelaxed</b> Block of the access and waive of the monthly fee for up to 3 months per year. No activation fee required.	€ 27,00	€ 32,13

### 3.4 TKS easyConnect Services - Activation & Deposits

No.	Service	Activation Price	
		without VAT	incl. VAT
<b>3.4.1</b>	<b>Activation Rates*</b>		
3.4.1.1	for the first operational activation, self-installation TKS easyConnect, TKS easyConnect Bundle & TKS easyConnect Entertainment	€ 49,95	€ 59,44
3.4.1.2	for a move of service		
3.4.1.2.1	within the same building (on-base connections)	€ 9,95	€ 11,84
3.4.1.2.2	within the same location (on-base connections)	€ 19,95	€ 23,74
3.4.1.2.3	to another location (on & off-base connections)	€ 49,95	€ 59,44
<b>3.4.2</b>	<b>Security Deposit **</b>		
3.4.2.1	Deposit upon agreement of a TKS easyConnect contract	€ 50,00	-
3.4.2.2	Deposit upon agreement of a TKS easyConnect Bundle contract		
	TKS easyConnect Global	€ 41,00	-
	easyTV Basic (IP)	€ 28,95	-
	Total TKS easyConnect Bundle Deposit	€ 69,95	-
3.4.2.3	Deposit upon agreement of a TKS easyConnect Entertainment contract	€ 44,95	-
* A onetime activation fee is required and will be issued on the first bill.			
** A deposit is required at sign-up and is credited on the final bill. These additional services are always charged without VAT.			

## 4. TKS Telephone Connections

### 4.1 Billing basics

The price calculation is determined by the connection durations, the kind of connections and the tariff times. The billed connection time generally starts with the acceptance at the called party side. The connection time ends with the termination of the phone connection. Start and end time of each phone connection will be recorded second precise. The individual connection duration is divided into single time frames. Started time frames will be counted in full even if not used. Connection times with less than one second will be billed with a connection time of one second. For all phone connections initiated over a TKS access a metering rate of 60 seconds applies if there are no further agreements. Each 60 second time frame will be charged referring to the currently valid pricelist.

### 4.2 Germany all network connections

Germany all network connections are connections for outgoing calls initiated by the customers themselves, for calling German fixed and mobile network phone numbers (refer to 4.4) with area code that are connected through TKS.

### 4.3 National & International connections

Connections will be done exclusively to countries listed on the pricelist.

The connection fees are listed under the name "Standard price per min." and according to the chosen tariff "Connect Basic" or "Connect Global" the included calling flat rates are listed under the tariff name with an "X" and non-included countries are listed with "-". The listed Networks indicate if the flat rate includes calls to landlines only or mobile connection only or both when indicated landlines & mobile.

### 4.4 Not included numbers and services

Charge free services, included budgets, and flat rates do not include premium rate services, personal numbers, value-added service, service numbers, shared-cost numbers, premium billing numbers, maritime services, and satellite connections.

**4.5 Connection Prices for National Special Connections & Service Connections**

No.	Service	Destination Call Number	TKS easyConnect / Bundle			
			Price per Minute		Price per Connection	
			Without VAT	Incl. VAT	Without VAT	Incl. VAT
4.5.1	<b>Emergency Calls</b>	110	€ 0,00	€ 0,00	-	-
		112				
		116116				
		116117				
4.5.2	<b>Freephone Service</b>	0800	€ 0,00	€ 0,00	-	-
		0801				
		00800				
4.5.3	<b>Personal Number</b>	700	€ 0,08	€ 0,09	-	-
4.5.4	<b>Shared Cost Service</b>					
4.5.4.1	Shared Cost 1	1801	€ 0,0328	€ 0,0390	-	-
4.5.4.2	Shared Cost 2	1802			€ 0,0504	€ 0,0600
4.5.4.3	Shared Cost 3	1803	€ 0,0756	€ 0,0900	-	-
4.5.4.4	Shared Cost 4	1804			€ 0,1681	€ 0,2000
4.5.4.5	Shared Cost 5	1805	€ 0,1176	€ 0,1400	-	-
4.5.4.6	Shared Cost 6	1806			€ 0,1681	€ 0,2000
4.5.4.7	Shared Cost 7	1807	€ 0,1176	€ 0,1400	-	-
4.5.4.8	Shared Cost Premium	900	Service Blocked			
4.5.5	<b>Service &amp; Special Numbers</b>	010xx 011xx 012xx 0137xx 019xx 031xx	Service Blocked			
		032xx	€ 0,0756	€ 0,0900	-	-
4.5.6	<b>Paging Services</b>					
4.5.6.1	Cityruf 1	0164 01682 01683 01684 01685 01686 01687 01688 01689 01690 01691	€ 0,1670	€ 0,1987	-	-
		01691				
		01692				
		01693				
		01694				
		01695				
		01696				
		01697				
4.5.6.2	Cityruf 2	016951 016952	€ 0,8320	€ 0,9901	-	-
4.5.6.3	Scall 1	01680	-	-	€ 0,3280	€ 0,3903
4.5.6.4	Scall 2	01696	-	-	€ 0,5800	€ 0,6902
4.5.6.5	Scall 3	01681	-	-	€ 0,8320	€ 0,9901
4.5.6.6	Scall 4	01699	-	-	€ 1,1680	€ 1,3899
4.5.6.7	Skper 1	01692 01693	-	-	€ 0,5800	€ 0,6902
4.5.6.8	Skper 2	016953	-	-	€ 1,1680	€ 1,3899

#### 4.6 Connection Prices for National & International Standard Connections

No.	Destination	Networks	Standard price per min.		Included flat rates (X)	
			without VAT EUR	incl. VAT EUR	easyConnect Basic	easyConnect Global
1	Afghanistan	(landline & mobile)	0,380	0,452	-	X
2	Albania	(landline only)	0,100	0,119	-	X
3	Albania	(mobile only)	0,575	0,684	-	-
4	Algeria	(landline only)	0,150	0,179	-	X
5	Algeria	(mobile only)	1,077	1,282	-	-
6	Andorra	(landline & mobile)	0,025	0,030	-	X
7	Angola	(landline & mobile)	0,210	0,250	-	X
8	Anguilla	(landline & mobile)	0,543	0,646	-	-
9	Antigua Barbuda	(landline & mobile)	0,506	0,602	-	-
10	Argentina	(landline & mobile)	0,037	0,044	-	X
11	Armenia	(landline & mobile)	0,444	0,528	-	-
12	Aruba	(landline & mobile)	0,480	0,571	-	-
13	Ascension	(landline & mobile)	2,254	2,682	-	-
14	Australia (w/o EX Territories)	(landline & mobile)	0,021	0,025	-	X
15	Australian Ex Territories	(landline & mobile)	1,840	2,190	-	-
16	Austria	(landline & mobile)	0,019	0,023	-	X
17	Azerbaijan	(landline only)	0,727	0,865	-	-
18	Azerbaijan	(mobile only)	0,619	0,737	-	-
19	Bahamas	(landline & mobile)	0,250	0,298	-	X
20	Bahrain	(landline & mobile)	0,250	0,298	-	X
21	Bangladesh	(landline & mobile)	0,250	0,298	-	X
22	Barbados	(landline & mobile)	0,541	0,644	-	-
23	Belarus	(landline only)	0,677	0,806	-	-
24	Belarus	(mobile only)	0,415	0,494	-	-
25	Belgium	(landline & mobile)	0,016	0,019	-	X
26	Belize	(landline & mobile)	0,488	0,581	-	-
27	Benin	(landline & mobile)	0,629	0,749	-	-
28	Bermudas	(landline & mobile)	0,250	0,298	-	X
29	Bhutan	(landline & mobile)	0,250	0,298	-	X
30	Bolivia	(landline & mobile)	0,250	0,298	-	X
31	Bosnia & Herzegovina	(landline only)	0,250	0,298	-	X
32	Bosnia & Herzegovina	(mobile only)	0,422	0,502	-	-
33	Botswana	(landline only)	0,250	0,298	-	X
34	Botswana	(mobile only)	0,524	0,623	-	-
35	Brazil	(landline & mobile)	0,025	0,030	-	X
36	Brunei Darussalam	(landline & mobile)	0,250	0,298	-	X
37	Bulgaria	(landline & mobile)	0,025	0,030	-	X
38	Burkina Faso	(landline only)	0,580	0,690	-	X
39	Burkina Faso	(mobile only)	0,736	0,876	-	-
40	Burundi	(landline & mobile)	1,117	1,330	-	-
41	Cambodia	(landline & mobile)	0,250	0,298	-	X
42	Cameroon	(landline & mobile)	0,420	0,500	-	-
43	Canada	(landline & mobile)	0,010	0,012	X	X

### Connection Prices for National & International Standard Connections

No.	Destination	Networks	Standard price per min.		Included flat rates (X)	
			without VAT EUR	incl. VAT EUR	easyConnect Basic	easyConnect Global
44	Cape Verde	(landline & mobile)	0,530	0,630	-	-
45	Cayman Islands	(landline & mobile)	0,435	0,518	-	-
46	Central Africa	(landline only)	0,597	0,710	-	-
47	Central Africa	(mobile only)	0,441	0,524	-	-
48	Chad	(landline & mobile)	1,125	1,339	-	-
49	Chile (w/o Easter Islands)	(landline & mobile)	0,025	0,030	-	X
50	Chile-Easter Island	(landline & mobile)	1,394	1,659	-	-
51	China	(landline & mobile)	0,025	0,030	-	X
52	Colombia	(landline & mobile)	0,160	0,190	-	X
53	Comoros	(landline only)	0,531	0,632	-	-
54	Comoros	(mobile only)	0,702	0,836	-	-
55	Congo	(landline & mobile)	0,795	0,946	-	-
56	Congo Dem Rep	(landline only)	0,575	0,684	-	-
57	Congo Dem Rep	(mobile only)	0,774	0,921	-	-
58	Cook Islands	(landline & mobile)	1,442	1,716	-	-
59	Costa Rica	(landline & mobile)	0,250	0,298	-	X
60	Croatia	(landline only)	0,016	0,019	-	X
61	Croatia	(mobile only)	0,190	0,226	-	-
62	Cuba	(landline & mobile)	1,378	1,639	-	-
63	Cyprus	(landline & mobile)	0,025	0,030	-	X
64	Czech Republic	(landline & mobile)	0,025	0,030	-	X
65	Denmark	(landline & mobile)	0,016	0,019	-	X
66	Diego Garcia	(landline & mobile)	2,058	2,448	-	-
67	Djibouti	(landline & mobile)	0,618	0,736	-	-
68	Dominica	(landline & mobile)	0,558	0,664	-	-
69	Dominican Republic	(landline & mobile)	0,160	0,190	-	X
70	East Timor	(landline & mobile)	0,766	0,911	-	-
71	Ecuador	(landline only)	0,250	0,298	-	X
72	Ecuador	(mobile only)	0,382	0,455	-	-
73	Egypt	(landline & mobile)	0,250	0,298	-	X
74	El Salvador	(landline & mobile)	0,384	0,457	-	-
75	Equatorial Guinea	(landline & mobile)	0,853	1,015	-	-
76	Eritrea	(landline & mobile)	0,493	0,587	-	-
77	Estonia	(landline only)	0,025	0,030	-	X
78	Estonia	(mobile only)	0,190	0,226	-	-
79	Ethiopia	(landline & mobile)	0,560	0,666	-	-
80	Falkland Islands	(landline & mobile)	2,774	3,301	-	-
81	Faroe Islands	(landline & mobile)	0,250	0,298	-	X
82	Fiji	(landline & mobile)	0,380	0,452	-	X
83	Finland	(landline & mobile)	0,050	0,060	-	X
84	France	(landline & mobile)	0,013	0,015	-	X
85	French Guiana	(landline & mobile)	0,013	0,015	-	X
86	French Polynesia	(landline & mobile)	0,496	0,590	-	-
87	Gabon	(landline & mobile)	0,745	0,887	-	-

**Connection Prices for National & International Standard Connections**

No.	Destination	Networks	Standard price per min.		Included flat rates (X)	
			without VAT EUR	incl. VAT EUR	easyConnect Basic	easyConnect Global
88	Gambia	(landline & mobile)	0,990	1,178	-	-
89	Georgia	(landline & mobile)	0,495	0,589	-	-
90	Germany	(landline & mobile)	0,050	0,060	X	X
91	Ghana	(landline & mobile)	0,539	0,641	-	-
92	Gibraltar	(landline & mobile)	0,050	0,060	-	X
93	Greece	(landline & mobile)	0,016	0,019	-	X
94	Greenland	(landline only)	0,605	0,719	-	-
95	Greenland	(mobile only)	0,775	0,922	-	-
96	Grenada	(landline only)	0,360	0,429	-	-
97	Grenada	(mobile only)	0,474	0,564	-	-
98	Guadeloupe (incl. St. Martin, St. Barthelemy)	(landline & mobile)	0,250	0,298	-	X
99	Guam	(landline & mobile)	0,150	0,179	-	X
100	Guatemala	(landline & mobile)	0,380	0,452	-	X
101	Guinea	(landline & mobile)	0,875	1,042	-	-
102	Guyana	(landline & mobile)	0,547	0,651	-	-
103	Haiti	(landline & mobile)	0,570	0,678	-	-
104	Honduras	(landline only)	0,339	0,403	-	X
105	Honduras	(mobile only)	0,403	0,480	-	-
106	Hong Kong	(landline & mobile)	0,025	0,030	-	X
107	Hungary	(landline & mobile)	0,025	0,030	-	X
108	Iceland	(landline & mobile)	0,025	0,030	-	X
109	India	(landline & mobile)	0,039	0,046	-	X
110	Indonesia	(landline & mobile)	0,100	0,119	-	X
111	Iran	(landline & mobile)	0,100	0,119	-	X
112	Iraq	(landline & mobile)	0,465	0,553	-	-
113	Ireland	(landline & mobile)	0,016	0,019	-	X
114	Israel	(landline only)	0,025	0,030	-	X
115	Israel	(mobile only)	0,380	0,452	-	-
116	Italy	(landline & mobile)	0,013	0,015	-	X
117	Ivory Coast (Cote d'Ivoire)	(landline & mobile)	0,816	0,971	-	-
118	Jamaica	(landline only)	0,250	0,298	-	X
119	Jamaica	(mobile only)	0,414	0,493	-	-
120	Japan	(landline & mobile)	0,025	0,030	-	X
121	Jordan	(landline only)	0,250	0,298	-	X
122	Jordan	(mobile only)	0,374	0,445	-	-
123	Kazakhstan	(landline & mobile)	0,090	0,107	-	X
124	Kenya	(landline & mobile)	0,090	0,107	-	X
125	Kiribati	(landline & mobile)	1,032	1,228	-	-
126	Korea, Dem People's Republic	(landline & mobile)	0,824	0,980	-	X
127	Korea, Republic of	(landline & mobile)	0,050	0,060	-	X
128	Kosovo	(landline & mobile)	0,160	0,190	-	X
129	Kuwait	(landline & mobile)	0,210	0,250	-	X
130	Kyrgyzstan	(landline & mobile)	0,475	0,565	-	-



### Connection Prices for National & International Standard Connections

No.	Destination	Networks	Standard price per min.		Included flat rates (X)	
			without VAT EUR	incl. VAT EUR	easyConnect Basic	easyConnect Global
131	Laos	(landline & mobile)	0,210	0,250	-	X
132	Latvia	(landline & mobile)	0,060	0,071	-	X
133	Lebanon	(landline & mobile)	0,250	0,298	-	X
134	Lesotho	(landline & mobile)	0,861	1,024	-	-
135	Liberia	(landline & mobile)	0,896	1,066	-	-
136	Libya	(landline & mobile)	0,581	0,691	-	-
137	Liechtenstein	(landline only)	0,050	0,060	-	X
138	Liechtenstein	(mobile only)	0,624	0,743	-	-
139	Lithuania	(landline only)	0,050	0,060	-	X
140	Lithuania	(mobile only)	0,190	0,226	-	-
141	Luxembourg	(landline & mobile)	0,016	0,019	-	X
142	Macao	(landline & mobile)	0,250	0,298	-	X
143	Macedonia	(landline only)	0,100	0,119	-	X
144	Macedonia	(mobile only)	0,446	0,531	-	-
145	Madagascar	(landline only)	1,090	1,297	-	-
146	Madagascar	(mobile only)	1,428	1,699	-	-
147	Malawi	(landline only)	0,650	0,774	-	-
148	Malawi	(mobile only)	0,758	0,902	-	-
149	Malaysia	(landline & mobile)	0,016	0,019	-	X
150	Maldives	(landline & mobile)	1,605	1,910	-	-
151	Mali	(landline only)	0,429	0,511	-	-
152	Mali	(mobile only)	0,686	0,817	-	-
153	Malta	(landline & mobile)	0,042	0,050	-	X
154	Marshall Islands	(landline & mobile)	0,469	0,559	-	-
155	Martinique	(landline & mobile)	0,250	0,298	-	X
156	Mauritania	(landline & mobile)	0,956	1,138	-	-
157	Mauritius	(landline & mobile)	0,250	0,298	-	X
158	Mayotte	(landline & mobile)	0,250	0,298	-	X
159	Mexico	(landline & mobile)	0,080	0,095	-	X
160	Micronesia	(landline & mobile)	1,103	1,313	-	-
161	Moldova	(landline only)	0,481	0,572	-	-
162	Moldova	(mobile only)	0,371	0,442	-	-
163	Monaco	(landline only)	0,050	0,060	-	X
164	Monaco	(mobile only)	0,462	0,550	-	-
165	Mongolia	(landline & mobile)	0,250	0,298	-	X
166	Montenegro	(landline only)	0,250	0,298	-	X
167	Montenegro	(mobile only)	0,437	0,520	-	-
168	Montserrat	(landline & mobile)	0,566	0,673	-	-
169	Morocco	(landline only)	0,160	0,190	-	X
170	Morocco	(mobile only)	1,220	1,452	-	-
171	Mozambique	(landline & mobile)	0,457	0,544	-	-
172	Myanmar	(landline only)	0,501	0,596	-	X
173	Myanmar	(mobile only)	0,596	0,709	-	-
174	Namibia	(landline & mobile)	0,250	0,298	-	X
175	Nauru	(landline & mobile)	1,910	2,273	-	-

### Connection Prices for National & International Standard Connections

No.	Destination	Networks	Standard price per min.		Included flat rates (X)	
			without VAT EUR	incl. VAT EUR	easyConnect Basic	easyConnect Global
176	Nepal	(landline & mobile)	0,250	0,298	-	X
177	Netherlands	(landline & mobile)	0,013	0,015	-	X
178	Netherlands Antilles ( <i>Bonaire, St Eustatius, Saba</i> )	(landline & mobile)	0,250	0,298	-	X
179	New Caledonia	(landline & mobile)	0,380	0,452	-	X
180	New Zealand	(landline & mobile)	0,013	0,015	-	X
181	Nicaragua	(landline & mobile)	0,512	0,609	-	-
182	Niger	(landline only)	0,380	0,452	-	-
183	Niger	(mobile only)	0,730	0,869	-	-
184	Nigeria	(landline & mobile)	0,250	0,298	-	X
185	Niue Islands	(landline & mobile)	2,977	3,542	-	-
186	Northern Mariana Islands	(landline & mobile)	0,250	0,298	-	X
187	Norway	(landline & mobile)	0,013	0,015	-	X
188	Oman	(landline only)	0,250	0,298	-	X
189	Oman	(mobile only)	0,611	0,727	-	-
190	Pakistan	(landline & mobile)	0,250	0,298	-	X
191	Palau	(landline & mobile)	0,518	0,617	-	-
192	Palestine	(landline only)	0,160	0,190	-	X
193	Palestine	(mobile only)	0,364	0,433	-	-
194	Panama	(landline & mobile)	0,250	0,298	-	X
195	Papua New Guinea	(landline & mobile)	1,179	1,403	-	-
196	Paraguay	(landline & mobile)	0,250	0,298	-	X
197	Peru	(landline & mobile)	0,250	0,298	-	X
198	Philippines	(landline & mobile)	0,167	0,199	-	X
199	Poland	(landline & mobile)	0,016	0,019	-	X
200	Portugal	(landline & mobile)	0,016	0,019	-	X
201	Puerto Rico	(landline & mobile)	0,025	0,030	-	X
202	Qatar	(landline only)	0,703	0,837	-	X
203	Qatar	(mobile only)	0,387	0,460	-	-
204	Reunion	(landline & mobile)	0,250	0,298	-	X
205	Romania	(landline & mobile)	0,025	0,030	-	X
206	Russian Federation	(landline & mobile)	0,032	0,038	-	X
207	Rwanda	(landline only)	0,502	0,597	-	-
208	Rwanda	(mobile only)	0,597	0,710	-	-
209	Samoa American	(landline & mobile)	0,150	0,179	-	X
210	Samoa Western	(landline & mobile)	1,108	1,319	-	-
211	San Marino	(landline & mobile)	0,016	0,019	-	X
212	Sao Tome & Principe	(landline & mobile)	2,002	2,382	-	-
213	Saudi Arabia	(landline & mobile)	0,250	0,298	-	X
214	Senegal	(landline only)	0,707	0,841	-	-
215	Senegal	(mobile only)	0,816	0,970	-	-
216	Serbia	(landline only)	0,500	0,594	-	X
217	Serbia	(mobile only)	0,415	0,494	-	-

### Connection Prices for National & International Standard Connections

No.	Destination	Networks	Standard price per min.		Included flat rates (X)	
			without VAT EUR	incl. VAT EUR	easyConnect Basic	easyConnect Global
218	Seychelles	(landline & mobile)	1,486	1,769	-	-
219	Sierra Leone	(landline & mobile)	0,967	1,151	-	-
220	Singapore	(landline & mobile)	0,025	0,030	-	X
221	Slovakia	(landline & mobile)	0,025	0,030	-	X
222	Slovenia	(landline only)	0,025	0,030	-	X
223	Slovenia	(mobile only)	0,190	0,226	-	-
224	Solomon Islands	(landline & mobile)	1,822	2,168	-	-
225	Somalia	(landline only)	1,064	1,266	-	-
226	Somalia-Mobile	(mobile only)	0,966	1,149	-	-
227	South Africa	(landline & mobile)	0,025	0,030	-	X
228	South Sudan	(landline only)	0,851	1,012	-	-
229	South Sudan	(mobile only)	0,730	0,868	-	-
230	Spain	(landline & mobile)	0,016	0,019	-	X
231	Sri Lanka	(landline & mobile)	0,380	0,452	-	X
232	St Helena	(landline & mobile)	3,101	3,690	-	-
233	St Kitts and Nevis	(landline & mobile)	0,543	0,646	-	-
234	St Lucia	(landline & mobile)	0,541	0,644	-	-
235	St Maarten	(landline & mobile)	0,250	0,298	-	-
236	St Pierre & Miquelon	(landline & mobile)	0,806	0,959	-	-
237	St Vincent Grenadines	(landline & mobile)	0,467	0,556	-	-
238	Sudan	(landline only)	0,303	0,360	-	X
239	Sudan	(mobile only)	0,360	0,429	-	-
240	Suriname	(landline only)	0,397	0,472	-	-
241	Suriname	(mobile only)	0,627	0,746	-	-
242	Swaziland	(landline & mobile)	0,250	0,298	-	X
243	Sweden	(landline & mobile)	0,060	0,071	-	X
244	Switzerland	(landline & mobile)	0,016	0,019	-	X
245	Syrian	(landline & mobile)	0,250	0,298	-	X
246	Taiwan	(landline & mobile)	0,025	0,030	-	X
247	Tajikistan	(landline & mobile)	0,374	0,445	-	-
248	Tanzania	(landline only)	0,692	0,824	-	-
249	Tanzania	(mobile only)	0,803	0,956	-	-
250	Thailand	(landline & mobile)	0,250	0,298	-	X
251	Togo	(landline & mobile)	0,580	0,690	-	X
252	Tokelau	(landline & mobile)	2,255	2,683	-	-
253	Tonga	(landline & mobile)	1,043	1,241	-	-
254	Trinidad & Tobago	(landline only)	0,250	0,298	-	X
255	Trinidad & Tobago	(mobile only)	0,482	0,573	-	-
256	Tunisia	(landline & mobile)	1,299	1,546	-	-
257	Turkey	(landline only)	0,025	0,030	-	X
258	Turkey	(mobile only)	0,722	0,859	-	-
259	Turkmenistan	(landline & mobile)	0,250	0,298	-	X
260	Turks and Caicos	(landline only)	0,453	0,539	-	-
261	Turks and Caicos	(mobile only)	0,607	0,722	-	-

### Connection Prices for National & International Standard Connections

No.	Destination	Networks	Standard price per min.		Included flat rates (X)	
			without VAT EUR	incl. VAT EUR	easyConnect Basic	easyConnect Global
262	Tuvalu	(landline & mobile)	2,579	3,069	-	-
263	Uganda	(landline & mobile)	0,628	0,748	-	-
264	Ukraine	(landline & mobile)	0,050	0,060	-	X
265	United Arab Emirates	(landline & mobile)	0,250	0,298	-	X
266	United Kingdom of Great Britain & Northern Ireland	(landline & mobile)	0,016	0,019	X	X
267	United States of America	(landline & mobile)	0,016	0,019	X	X
268	Uruguay	(landline & mobile)	0,250	0,298	-	X
269	Uzbekistan	(landline & mobile)	0,250	0,298	-	X
270	Vanuatu	(landline & mobile)	1,312	1,562	-	-
271	Venezuela	(landline & mobile)	0,025	0,030	-	X
272	Vietnam	(landline & mobile)	0,250	0,298	-	X
273	Virgin Islands (U.S.)	(landline & mobile)	0,250	0,298	-	X
274	Virgin Islands British	(landline & mobile)	0,541	0,644	-	-
275	Wallis and Futuna	(landline & mobile)	0,590	0,702	-	-
276	Yemen	(landline & mobile)	0,380	0,452	-	X
277	Zambia	(landline only)	0,721	0,858	-	-
278	Zambia	(mobile only)	0,880	1,047	-	-
279	Zimbabwe	(landline only)	0,250	0,298	-	X
230	Zimbabwe	(mobile only)	0,841	1,001	-	-

### 4.7 Connection Prices for Satellite Radio Connections

No.	Service	TKS easyConnect / Bundle Price per Minute	
		Without VAT	Incl. VAT
1	EMSAT	€ 3,3500	€ 3,9865
2	GMSS (Global Mobile Satellite System) - AeroMobile	€ 3,7126	€ 4,4180
3	Inmarsat A	€ 3,9469	€ 4,6968
4	Inmarsat B	€ 1,4923	€ 1,7758
5	Inmarsat B GAN HSD	€ 5,3613	€ 6,3800
6	ICO Global Network	€ 3,7166	€ 4,4227
7	Inmarsat Aero	€ 4,1162	€ 4,8983
8	Inmarsat M	€ 1,0979	€ 1,3065
9	Inmarsat M Pazifik HSD	€ 5,7742	€ 6,8713

### 4.8 Call Back Service Features

Connections over TKS when using the service features call back when busy and call back/alternating between lines: When the service features call back when busy and call back/alternating between lines are being used, the connection charges are billed to the customers setting up the connections. For connections set up from the customer's TKS easyConnect access, the connection prices according to this price list apply.

## 5. BOSS Entertainment Service Package

No.	Service	Monthly Basic Fee without VAT
5	<p><b>BOSS Entertainment:</b> Only available to Single Service Members that live in Single Soldier Quarters.</p> <p>Contains: A flat rate for internet access, according to the fair use policy - Cable-Internet connection on-base (SSQ) - up to 200/10 Mbps down/upload BOSS TV Package with: Flex Option: Contains of cloud DVD, replay on demand, start over &amp; time-shift easyTV Mobile : Reception of TV via mobile device over the TKS APP &amp; PC Client or other streaming devices.</p>	65,95 €

### 5.1 BOSS Entertainment Activation Rates

No.	Service	Activation Price without VAT
5.1.1	for the first operational activation, self-installation	
5.1.1.1	TKS BOSS Entertainment	49,95 €
5.1.2	for a move of TKS BOSS Entertainment	
5.1.2.1	within the same building	9,95 €
5.1.2.2	within the same location	19,95 €
5.1.2.3	to another location	49,95 €

### 5.2 BOSS Entertainment Additional Services

No.	Service	Price without VAT
5.2.1	Additional charge for sending of paper invoice, monthly fee	2,50
5.2.2	Charge for a duplicate invoice / document, one-time fee per duplicate	2,95
5.2.3	Processing fee	9,95
5.2.4	Billing of additional TKS installation and configuration services according to expenses	
5.2.4.1	Labour fee TKS, per started quarter-hour	14,95
5.2.4.2	Lump sum of travel costs	24,95

### 5.3 BOSS Entertainment Other Fees

No.	Service	Price without VAT
5.3.1	Late fee	7,95
5.3.2	Charge for returned credit card direct-debit orders (Fee is depending on the institut)	0,18 - 5,95
5.3.3	Deposit upon agreement of BOSS Entertainment TV Package	
5.3.3.1	BOSS TV Package	27,95

## 6. TV - Service Packages

No.	Service	Monthly Basic Fee	
		without VAT	Incl. VAT
<b>6</b>	<b>easyTV / easyTV IP / easyTV GO / easyTV Online</b>		
6.1	Basic	€ 29,95	€ 35,64
6.2	Gold	€ 64,95	€ 77,29
6.3	Platinum	€ 84,95	€ 101,09
<b>6.2</b>	<b>AFN digital</b> (as a "stand alone" module ) AFN digital Set-top box is required (rental fee applies). Not available with easyTV Mobile.	€ 0,00	€ 0,00
<b>6.3</b>	<b>Included Additional Options &amp; Services</b>		
6.3.1	easyTV Mobile : Reception of TV via mobile device over the TKS APP & PC Client or other streaming devices. (one stream included)	€ 0,00	€ 0,00
6.3.2	Flex Option: Contains cloud DVD, replay on demand, start over & time-shift	€ 0,00	€ 0,00

### 6.1 TV – Additional Options

No.	Service	Monthly Basic Fee	
		without VAT	Incl. VAT
6.1	<b>Additional Options &amp; Services</b>		
6.1.1	AFN Red Zone Ticket Onetime fee for complete NFL season (September – February). Price does not change, no matter when Tickets gets booked.	€ 59,95	€ 71,34
6.1.2	Family Option (2 further simultaneous streams in addition to the standard service) Price according to original program package		
6.1.2.1	Family Option - Basic	€ 12,95	€ 15,41
6.1.2.2	Family Option - Gold	€ 29,95	€ 35,64
6.1.2.3	Family Option - Platinum	€ 39,95	€ 47,54

### 6.2 TV – Deposits

No.	Service	Deposit Fee without VAT
<b>6.2</b>	<b>Deposit upon agreement of:</b>	
6.2.1	easyTV & easyTV IP	
6.2.2	Basic	€ 29,95
6.2.3	Gold	€ 64,95
6.2.4	Platinum	€ 84,95
6.2.5	easyTV GO / easyTV Online	
6.2.6	Basic	€ 0,00
6.2.7	Gold	€ 0,00
6.2.8	Platinum	€ 0,00
6.2.9	AFN Digital	€ 0,00
<b>6.3</b>	<b>Deposit upon agreement of easyTV options</b>	
6.3.1	Family Option (2 further simultaneous streams in addition to the standard service) Price according to original program package	
6.3.1.1	Family Option - Basic	€ 12,95
6.3.1.2	Family Option - Gold	€ 29,95
6.3.1.3	Family Option - Platinum	€ 39,95
<b>A deposit is required at sign-up and is credited on the final bill.</b>		

## 7. General Additional Services

No.	Service	Activation Price	
		without VAT	incl. VAT
<b>7.1</b>	<b>Additional Services</b>		
7.1.1	Additional charge for sending of paper invoice within Germany, monthly fee	€ 2,50	€ 2,98
7.1.2	Additional charge for sending of paper invoice to Italy, monthly fee	€ 3,50	€ 4,17
7.1.3	Charge for a duplicate invoice / document, one-time fee per duplicate	€ 2,95	€ 3,51
7.1.4	Late fee *	€ 7,95	-
7.1.5	Charge for returned direct-debit orders (fee is depending on the institut)*	€ 0,18 - € 5,95	-
7.1.6	Charge for returned credit card direct-debit orders (fee is depending on the institut)*	€ 0,18 - € 5,95	-
7.1.7	Processing fee	€ 9,95	€ 11,84
7.1.8	Reconnection fee after cancellation/blocking (available reconnection time is limited)	€ 29,95	€ 35,64
7.1.9	Billing of additional TKS installation and configuration services according to expenses		
7.1.10	Labour fee TKS, per started quarter-hour **	€ 14,95	€ 17,79
7.1.11	Lump sum of travel costs	€ 24,95	€ 29,69
7.1.12	Change of telephone number (without hardware changes)	€ 9,95	€ 11,84
7.1.13	Block for German service and shared-cost numbers	€ 9,95	€ 11,84
7.1.14	Block for outgoing calls (except emergency numbers and TKS hotline)	€ 9,95	€ 11,84
7.1.15	Block on service (except emergency numbers and TKS hotline)	€ 9,95	€ 11,84
7.1.16	Block for satellite and maritime service numbers	€ 9,95	€ 11,84
7.1.17	Block for all non-Basic-Flat numbers	€ 9,95	€ 11,84
7.1.18	Block for German service and shared-cost + satellite and maritime service numbers	€ 9,95	€ 11,84
7.1.19	Block for German service and shared-cost all non-Basic-Flat numbers	€ 9,95	€ 11,84
7.1.20	Block on service cause by non-payment *	€ 9,95	-
* These additional services are always charged without VAT.			
** The indicated price refers to the service of a TKS technician.			
Prices for the service technician from Deutsche Telekom or Vodafone can be referred to on their respective web page.			

## 8. Rental & Rental Returns – Missing Equipment and Accessories

No.	Service	Price	
		without VAT	incl. VAT
<b>8.1</b>	<b>Rental Fees / Required Hardware</b>		
8.1.1	Fritz!Box (rental price per month) - Not required for an on-base cable internet connect. 6 months free leasing included in easyConnect Bundle.	€ 4,95	€ 5,89
8.1.2	Set-top box (rental price per month for each box) - box is for TV reception	€ 2,95	€ 3,51
8.1.3	AFN digital - Set-top box (rental price per month for each box)	€ 9,95	€ 11,84
8.1.4	KDG Modem (free monthly rental) - Only required for off-base cable internet connection.	€ 0,00	€ 0,00
<b>8.2</b>	<b>Rental Return - Missing Equipment and Accessories</b>		
8.2.1	<b>Fritz!Box</b> - Between a minimum value of € 20.00 and a maximum value of € 120.00. Price is determined from the utilization duration and condition of the returned device.	€ 120,00	€ 142,80
8.2.1.1	<b>Fritz!Box Accessories:</b>		
8.2.1.1.1	Original Packaging (e.g. carton)	€ 6,00	€ 7,14
8.2.1.1.2	Power Supply	€ 10,00	€ 11,90
8.2.1.1.3	Network Cable	€ 5,00	€ 5,95
8.2.1.1.4	DSL Cable	€ 5,00	€ 5,95
8.2.2	<b>Settop Box</b> - Between a minimum value of € 20.00 and a maximum value of € 80.00. Price is determined from the utilisation duration and the condition of the returned device.	€ 80,00	€ 95,20
8.2.2.1	<b>Settop Box Accessories:</b>		
8.2.2.1.1	Original Packaging (e.g. carton)	€ 6,00	€ 7,14
8.2.2.1.2	Power Supply	€ 14,95	€ 17,79
8.2.2.1.3	Remote Control	€ 14,95	€ 17,79
8.2.2.1.4	Network Cable	€ 7,00	€ 8,33
8.2.2.1.5	HDMI Cable	€ 6,95	€ 8,27
8.2.2.1.6	Coax Cable (antenna cable)	€ 2,50	€ 2,98
8.2.3	<b>KDG Modem</b> - Off Base cable connection (Modem Type: Hitron CVE-30360 or similar)	€ 60,00	€ 71,40
8.2.4	<b>WLAN Repeater, WLAN Adapter, &amp; Powerline Adapter</b>		
8.2.4.1	easyTV WLAN Adapter	€ 20,00	€ 23,80
8.2.4.2	easyTV WLAN Repeater	€ 20,00	€ 23,80
8.2.4.3	easyTV Powerline Adapter		
8.2.4.3.1	easyTV Powerline Adapter 5101 AC	€ 15,00	€ 17,85
8.2.4.3.2	easyTV Powerline Adapter 5101 ES	€ 25,00	€ 29,75
8.2.4.3.3	easyTV Powerline Adapter 5101 WN	€ 30,00	€ 35,70
8.2.5	<b>WLAN Repeater, WLAN Adapter, &amp; Powerline Adapter Accessories</b>		
8.2.5.1	Original Packaging (e.g. carton)	€ 3,00	€ 3,57
8.2.5.2	Power Supply (Powerline Adapter HP5101 is excluded)	€ 19,95	€ 23,74
8.2.5.3	USB Power Supply (Powerline Adapter HP5101 is excluded)	€ 9,95	€ 11,84
8.2.5.4	Network Cable	€ 5,00	€ 5,95