

TKS easyConnect Entertainment

Price List

1. General information

TKS Telepost Kabelservice GmbH & Co. KG, Altes Forsthaus 2, 67661 Kaiserslautern (called TKS in the following) provides the below pricelist for billing of services rendered for TKS easyConnect Entertainment service.

2. Prices

2.1 Prices including VAT

The stated prices including VAT are rounded up to full cent amounts. Determining for the billing of utilized services are the stated prices without VAT. These are collected by TKS for billing purposes and form the basis for calculating the VAT amount. It is therefore possible that the amount to be paid by customer is lower than the sum of prices including VAT. The prices including VAT are calculated by taking prices without VAT and adding the legally binding value-added tax. In the event that the VAT rate is changed, prices including VAT are adapted accordingly.

2.2 Prices without VAT

In location Germany: the customer can provide monthly a VAT form and receives the VAT exemption. The VAT form must be provided to TKS before the end of the month and is valid for the following month. VAT forms can not be used for third party services.

3. Standard Services

No.	Service	Price	
		Germany without VAT EUR	incl. VAT EUR
1	Monthly basic fee		
	TKS easyConnect Entertainment		
1.1	Internet connection with a 25000/1000 kbit/s down/upload with a cable connection, and flat rate for internet access	37,77	44,95

No.	Service	Activation Price	
		Germany without VAT EUR	incl. VAT EUR
3	Activation Rates		
3.1	for the first operational activation, self-installation TKS easyConnect Entertainment	50,37	59,95
3.2	for a move of TKS easyConnect Entertainment within the same building	8,40	10,00
	within the same location	16,81	20,00
	to another location	50,37	59,95
4	Additional Services		
4.1	Change over from invoice via e-mail to paper invoice, one-time fee	8,36	9,95
4.2	Additional charge for sending of paper invoice within Germany, monthly fee	2,10	2,50
4.3	Charge for a duplicate invoice / document, one-time fee per duplicate	2,48	2,95
4.4	High-volume users with TKS easyConnect Internet usage exceeding the normal usage of 100 GB per month, for each started GB until the end of the current month	0,50	0,60
4.5	Late fee *	7,95	-
4.6	Charge for returned direct-debit orders *	3,73	-
4.7	Charge for returned credit card direct-debit orders *	3,73	-
4.8	Processing fee	10,00	11,90
4.9	Reconnection fee after cancellation/blocking (available reconnection time is limited)	25,16	29,95
4.10	Billing of additional TKS installation and configuration services according to expenses		
4.11	Labour fee TKS, per started quarter-hour **	10,74	12,78
4.12	Lump sum of travel costs	21,01	25,00
4.13	Block on service	8,40	10,00
4.14	Block on service cause by non-payment *	10,00	-
5	Security Deposit		
5.1	Deposit upon agreement of a TKS easyConnect Entertainment contract	37,77	44,95

* These additional services are always charged without VAT.

** The indicated price refers to the service of a TKS technician.