

TKS easyTV & TKS easyTV IP Pricelist

1. General information

TKS Telepost Kabelservice GmbH, Altes Forsthaus 2, 67661 Kaiserslautern (hereinafter referred to as "TKS") provides the below pricelist for billing of services rendered for TKS easyTV & TKS easyTV IP. These pricelist also applies if TKS provides its services on behalf of the Army & Air Force Exchange Service ("The Exchange"), Dallas, Texas 75201, United States, phone +1-214-312-3300, www.shopmyexchange.com/. In this case, the customer of The Exchange confirms his/her knowledge of The Exchange's Terms and Conditions for this contract, available at: www.shopmyexchange.com/customer-service/terms-and-conditions, that will be part of the customer's contract with The Exchange. The price list for connections located within Germany are with the heading „Location Germany“. For the connections in various countries different prices apply.

2. Prices

In location Germany: TKS offers all services without using a VAT form with VAT exemption to US Department of Defense (DOD) ID cardholder who qualifies for a foreign tax exemption under NATO Status of Forces Agreement (SOFA). Customers with this status are only US military, US civilian employees, and dependents living in Germany on orders. If the customer does not have SOFA status, the services will be canceled.

2.1 TKS easyTV & TKS easyTV IP Service Packages

No.	Service	Price without VAT EUR
2.1.1	easyTV Basic(IP), monthly	27,95
2.1.2	easyTV Family (IP), monthly	52,95
2.1.3	easyTV Gold (IP), monthly	64,95
2.1.4	easyTV Platinum (IP), monthly	84,95
2.1.5	AFN digital*	0,00
2.1.6	Included Additional Options & Services	
2.1.6.1	easyTV Mobile	0,00
2.1.6.2	Flex Option (Cloud DVD (NPVR), Replay On Demand, Start Over & Timeshift)	0,00
2.1.7	Additional Options & Services	
2.1.7.1	AFN Red Zone Ticket**	59,95
2.1.7.2	Family Option (3 parallel streams additionally to the STB) Price according to original program package	
2.1.7.2.1	Family Option - Basic	12,95
2.1.7.2.2	Family Option - Family	24,95
2.1.7.2.3	Family Option - Gold	29,95
2.1.7.2.4	Family Option - Platinum	39,95

* Not available with the option easyTV Mobile

** Onetime fee for complete NFL season (September 2019 – February 2020). Price does not change, no matter when Tickets gets booked.

2.2 Additional Services

No.	Service	Price without VAT EUR
2.2.1	Additional charge for sending of paper invoice, monthly fee	2,50
2.2.2	Charge for a duplicate invoice / document, one-time fee per duplicate	2,95
2.2.3	Processing fee	9,95
2.2.4	Billing of additional TKS installation and configuration services according to expenses	
2.2.4.1	Labour fee TKS, per started quarter-hour	14,95
2.2.4.2	Lump sum of travel costs	24,95

2.3 Other Fees

No.	Service	Price without VAT EUR
2.3.1	Late fee	7,95
2.3.2	Charge for returned direct-debit orders (fee is depending on the institute)	0,18 - 5,95
2.3.3	Charge for returned credit card direct-debit orders (fee is depending on the institute)	0,18 - 5,95
2.3.4	Deposit upon agreement of easyTV	
2.3.4.1	easyTV Basic(IP)	27,95
2.3.4.2	easyTV Family (IP)	52,95
2.3.4.3	easyTV Gold(IP)	64,95
2.3.4.4	easyTV Platinum (IP)	84,95
2.3.5	Deposit upon agreement of easyTV options	
2.3.5.1	Family Option (3 parallel streams in addition to the settop box) Price according to original program package	
2.3.5.1.1	Family Option - Basic	12,95
2.3.5.1.2	Family Option - Family	24,95
2.3.5.1.3	Family Option - Gold	29,95
2.3.5.1.4	Family Option - Platinum	39,95

2.4 Rental Fees

No.	Service	monthly leasing price without VAT EUR
2.4.1	Required Hardware	
2.4.1.1	Set-top box (rental price per month for each box)	2,95
2.4.1.2	AFN digital - Set-top box (rental price per month for each box)	9,95
2.4.2	Optional Hardware	
2.4.2.1	Wi-Fi Adapter (rental price per month for each adapter)	1,95
2.4.2.2	Wi-Fi Repeater (rental price per month)	1,95

2.5 Rental Return – Missing Equipment and Accessories

No.	Service	Price without VAT EUR
2.5.1	TKS easyTV Settop Box - Return	
2.5.1.1	Original Packaging (e.g. carton)	6,00
2.5.1.2	Power Supply	14,95
2.5.1.3	Remote Control	14,95
2.5.1.4	Network Cable	5,00
2.5.1.5	HDMI Cable	6,95
2.5.1.6	Coax Cable (antenna cable)	2,50
2.5.1.7	TKS easyTV Settop Box Device - Between a minimum value of € 20.00 and a maximum value of € 80.00. Price is determined from the utilisation duration and the condition of the returned device.	80,00
2.5.2	easyTV WLAN Repeater, WLAN Adapter, & Powerline Adapter - Return	
2.5.2.1	Original Packaging (e.g. carton)	3,00
2.5.2.2	Power Supply (Powerline Adapter HP5101 is excluded)	19,95
2.5.2.3	USB Power Supply (Powerline Adapter HP5101 is excluded)	9,95
2.5.2.4	Network Cable	5,00
2.5.2.5	easyTV WLAN Adapter	20,00
2.5.2.6	easyTV WLAN Repeater	20,00
2.5.2.7	easyTV Powerline Adapter	
2.5.2.7.1	easyTV Powerline Adapter 5101 AC	15,00
2.5.2.7.2	easyTV Powerline Adapter 5101 ES	25,00
2.5.2.7.3	easyTV Powerline Adapter 5101 WN	30,00