

TKS easyTV GO

Pricelist

1. General information

TKS Telepost Kabelservice GmbH, Altes Forsthaus 2, 67661 Kaiserslautern (hereinafter referred to as "TKS") provides the below pricelist for billing of services rendered for TKS easyTV GO. These pricelist also applies if TKS provides its services on behalf of the Army & Air Force Exchange Service ("The Exchange"), Dallas, Texas 75201, United States, phone +1-214-312-3300, www.shopmyexchange.com/. In this case, the customer of The Exchange confirms his/her knowledge of The Exchange's Terms and Conditions for this contract, available at: www.shopmyexchange.com/customer-service/terms-and-conditions, that will be part of the customer's contract with The Exchange. The price list for connections located within Germany are with the heading „Location Germany“. For the connections in various countries different prices apply.

2. Prices

In location Germany: TKS offers all services without using a VAT form with VAT exemption to US Department of Defense (DOD) ID cardholder who qualifies for a foreign tax exemption under NATO Status of Forces Agreement (SOFA). Customers with this status are only US military, US civilian employees, and dependents living in Germany on orders. If the customer does not have SOFA status, the services will be canceled.

2.1 TKS easyTV GO Service Packages

No.	Service	Price without VAT
2.1.1	easyTV GO - Basic, monthly <i>(Including the Flex and easyTV Mobile Option)</i>	27,95 €
2.1.2	easyTV GO - Family, monthly <i>(Including the Flex and easyTV Mobile Option)</i>	52,95 €
2.1.3	easyTV GO - Gold, monthly <i>(Including the Flex and easyTV Mobile Option)</i>	64,95 €
2.1.4	easyTV GO - Platinum, monthly <i>(Including the Flex and easyTV Mobile Option)</i>	84,95 €
2.1.5	Additional Options	
2.1.5.1	NFL Red Zone Ticket*	59,95 €
2.1.5.2	Family Option - provides parallel stream on 2 devices (fire TV stick, fire TV box, mobile hardware, etc.) additionally to the standard one stream included in the contract. Price according to original program package.	
2.1.5.2.1	easyTV GO Family Option (Basic)	12,95 €
2.1.5.2.2	easyTV GO Family Option (Family)	24,95 €
2.1.5.2.3	easyTV GO Family Option (Gold)	29,95 €
2.1.5.2.4	easyTV GO Family Option (Platinum)	39,95 €

* Onetime fee for complete NFL season (September 2018 – February 2019). Price does not change, no matter when Tickets gets booked.

2.2 Additional Services

No.	Service	Price	
		without VAT EUR	incl. VAT EUR
2.2.1	Charge for a duplicate invoice / document, one-time fee per duplicate	2,48	2,95
2.2.2	Processing fee	10,00	9,95
2.2.3	Billing of additional TKS installation and configuration services according to expenses		
2.2.3.1	Labour fee TKS, per started quarter-hour	10,74	14,95
2.2.3.2	Lump sum of travel costs	21,01	24,95

2.3 Other Fees

No.	Service	Price without VAT EUR
2.3.1	Late fee	7,95
2.3.2	Charge for returned credit card direct-debit orders	3,73