

TKS easyConnect Bundle Pricelist

1. Contract partners

Contract partners are TKS Telepost Kabel-Service Kaiserslautern GmbH, Altes Forsthaus 2, 67661 Kaiserslautern (called TKS in the following) and the customer.

2. Prices

2.1. TKS easyConnect Bundle Service Package

No.	Service	Price	
		without VAT	incl. VAT
2.1.1	easyConnect Bundle Internet Service, monthly	39,50 €	47,00 €
2.1.1.1	DSL connection up to 250/40 Mbps down/upload		
2.1.1.2	Cable connection off-base up to 200/12 Mbps down/upload		
2.1.1.3	Cable connection on-base up to 200/10 Mbps down/upload These Cable transmission rates represent the upper limit & cannot be guaranteed		
2.1.2	easyConnect Bundle Basic TV Package, monthly	27,95 €	-
2.1.3	Included Options		
2.1.3.1	easyConnect Global telephone connection	0,00 €	-
2.1.3.2	Flex Option (Cloud DVD (NPVR), Replay On Demand, Start Over & Timeshift)	0,00 €	-
2.1.3.3	easyTV Mobile usage over the easyTV App & easyTV PC Client	0,00 €	-
2.1.3.4	Amazon FireTV usage	0,00 €	-

3. upgrade options

No.	Service	Price	
		without VAT	incl. VAT
3.1	Upgrade option easyConnect Cable connection off-base Upgrade to up to 400/25 Mbps down/upload Upgrade to up to 500/50 Mbps down/upload These Cable transmission rates represent the upper limit & cannot be guaranteed	12,61 € 16,81 €	15,00 € 20,00 €
3.2	Upgrade option easyTV		
3.1.1	Upgrade easyTV Family (IP), monthly	20,00 €	
3.1.2	Upgrade easyTV Gold (IP), monthly	27,00 €	
3.1.3	Upgrade easyTV Platinum (IP), monthly	47,00 €	
3.3	Family Option (3 parallel streams additionally to the STB) Price according to original program package		
	Family Option - Basic	12,95 €	
	Family Option - Family	24,95 €	
	Family Option - Gold	29,95 €	
	Family Option - Platinum	39,95 €	
3.4	Additional Options & Services AFN Red Zone Ticket**	59,95 €	

** Only available with easyTV Gold (IP) and easyTV Platinum (IP) upgrade. The onetime fee is for the complete NFL season (i.e. September 2019 – February 2020). Price does not change, no matter when Tickets gets booked.

No.	Service	Price	
		without VAT EUR	incl. VAT EUR
4	Activation Rates		
4.1	for the first operational activation, self-installation TKS easyConnect Bundle	50,37 €	59,95 €
4.2	for a move of TKS easyConnect Bundle within the same building (on-base connections)	8,40 €	10,00 €
	within the same location (on-base connections)	16,81 €	20,00 €
	to another location (on & off-base connections)	50,37 €	59,95 €
5	Additional Services		
5.1	Change over from invoice via e-mail to paper invoice, one-time fee	8,36 €	9,95 €
5.2	Additional charge for sending of paper invoice within Germany, monthly fee	2,10 €	2,50 €
5.3	Additional charge for sending of paper invoice to Italy, monthly fee	-	3,50 €
5.4	Charge for a duplicate invoice / document, one-time fee per duplicate	2,48 €	2,95 €
5.5	High-volume users with TKS easyConnect Bundle Internet usage exceeding the normal usage (according to Fair Use Policy), for each started GB until the end of the current month	0,50 €	0,60 €
5.6	Late fee *	7,95 €	-
5.7	Charge for returned direct-debit orders *	3,73 €	-
5.8	Charge for returned credit card direct-debit orders *	3,73 €	-
5.9	Processing fee	10,00 €	11,90 €
5.10	Reconnection fee after cancellation/blocking (available reconnection time is limited)	25,16 €	29,95 €
5.11	Billing of additional TKS installation and configuration services according to expenses		
5.12	Labour fee TKS, per started quarter-hour **	10,74 €	12,78 €
5.13	Lump sum of travel costs	21,01 €	25,00 €
5.14	Change of telephone number (without hardware changes)	8,40 €	10,00 €
5.15	Block for German service and shared-cost numbers	8,40 €	10,00 €
5.16	Block for outgoing calls (except emergency numbers and TKS hotline)	8,40 €	10,00 €
5.17	Block on service (except emergency numbers and TKS hotline)	8,40 €	10,00 €
5.18	Block for satellite and maritime service numbers	8,40 €	10,00 €
5.19	Block for German service and shared-cost + satellite and maritime service numbers	8,40 €	10,00 €
5.20	Block for German service and shared-cost all non-Basic-Flat numbers	8,40 €	10,00 €
5.21	Block on service cause by non-payment *	10,00 €	-
6	Security Deposit		
6.1	Deposit upon agreement of a TKS easyConnect Bundle contract		
	TKS easyConnect Global	42,02 €	50,00 €
	easyTV Basic(IP)	27,95 €	
	Total TKS easyConnect Bundle Deposit		77,95 €
6.2	Deposit upon agreement of an easyTV Upgrade		
6.2.1	easyTV Family (IP)	20,00 €	
6.2.2	easyTV Gold(IP)	27,00 €	
6.2.3	easyTV Platinum (IP)	47,00 €	

* These additional services are always charged without VAT.

** The indicated price refers to the service of a TKS technician. Prices for the service technician from Deutsche Telekom or Vodafone can be referred to on their respective web page.

Rental & Rental Returns – Missing Equipment and Accessories

No.	Service	Price	
		without VAT EUR	incl. VAT EUR
7	Rental Fees		
7.1	Required Hardware: Fritz!Box (rental price per month) - Not required for an on-base cable connect.	5,00 €	5,95 €
7.2	KDG Modem (free monthly rental) - Only required for off-base cable connection.	0,00 €	0,00 €
7.3	Set-top box (rental price per month for each box)	2,48 €	2,95 €
8	Rental Return - Missing Equipment and Accessories		
8.1	Fritz!Box - Between a minimum value of € 20.00 and a maximum value of € 120.00. Price is determined from the utilization duration and condition of the returned device.	100,84 €	120,00 €
8.2	KDG Modem - Off Base cable connection (Modem Type: Hitron CVE-30360 or similar)	50,42 €	60,00 €
8.3	Original Packaging (e.g. carton)	5,04 €	6,00 €
8.4	Power Supply	12,56 €	14,95 €
8.5	Remote Control	12,56 €	14,95 €
8.6	Network Cable	5,88 €	7,00 €
8.7	HDMI Cable	5,84 €	6,95 €
8.8	Coax Cable (antenna cable)	2,10 €	2,50 €
8.9	TKS easyTV Settop Box Device - Between a minimum value of € 20.00 and a maximum value of € 80.00. Price is determined from the utilisation duration and the condition of the returned device.	67,23 €	80,00 €