

## **TKS easyMobile 4G Price List**

### **1. General information**

TKS Telepost Kabelservice GmbH, Altes Forsthaus 2, 67661 Kaiserslautern (hereinafter referred to as "TKS") provides the below pricelist for billing of services rendered for TKS Mobile 4G. This pricelist also applies if TKS provides its services on behalf of the Army & Air Force Exchange Service ("The Exchange"), Dallas, Texas 75201, United States, phone +1-214-312-3300, <https://www.shopmyexchange.com/>. In this case, the customer of The Exchange confirms his/her knowledge of The Exchange's Terms and Conditions for this contract, available at: [www.shopmyexchange.com/customer-service/terms-and-conditions](http://www.shopmyexchange.com/customer-service/terms-and-conditions), that will be part of the customer's contract with The Exchange. The price list for connections located within Germany are with the heading „Location Germany“. For the connections in various countries different prices apply.

### **2. Prices**

#### **2.1 Prices without VAT**

In location Germany: TKS offers all services without using a VAT form with VAT exemption to US Department of Defense (DOD) ID cardholder who qualifies for a foreign tax exemption under NATO Status of Forces Agreement (SOFA). Customers with this status are only US military, US civilian employees, and dependents living in Germany on orders. If the customer does not have SOFA status, the services will be charged with the applicable German value-added tax (VAT- Umsatzsteuer).

Third party services are not VAT exempt. Their VAT charges will be fully passed on to the customer.

#### **2.2 Prices including VAT**

The stated prices including VAT are rounded up to full cent amounts. Determining for the billing of utilized services are the stated prices without VAT. These are collected by TKS for billing purposes and form the basis for calculating the VAT amount. It is therefore possible that the amount to be paid by customer is lower than the sum of prices including VAT. The prices including VAT are calculated by taking prices without VAT and adding the legally binding value-added tax. In the event that the VAT rate is changed, prices including VAT are adapted accordingly.

### 3. Standard Services

No.	Service	Monthly Price		Activation Price	
		without VAT EUR	incl. VAT EUR	without VAT EUR	incl. VAT EUR
	<b>Monthly basic fee</b>				
3.1	<b>TKS 4G LTE XS (without hardware)</b> Flat rate for calls to German mobile & fixed networks, and Text flat rate. Data usage flat rate with up to 500 mbps download & 100 mbps upload, this represents the upper limit and cannot be guaranteed, speed limitaion to 32 kbps after 4 GB.	29,95	35,64	29,95	35,64
3.2	<b>TKS 4G LTE S (without hardware)</b> Flat rate for calls to German mobile & fixed networks, and Text flat rate. Data usage flat rate with up to 500 mbps download & 100 mbps upload, this represents the upper limit and cannot be guaranteed, speed limitaion to 32 kbps after 8 GB.	36,95	43,97	29,95	35,64
3.3	<b>TKS 4G LTE M (without hardware)</b> Flat rate for calls to German mobile & fixed networks, and Text flat rate. Data usage flat rate with up to 500 mbps download & 100 mbps upload, this represents the upper limit and cannot be guaranteed, speed limitaion to 32 kbps after 16 GB	44,95	53,49	29,95	35,64
3.4	<b>TKS 4G LTE L (without hardware)</b> Flat rate for calls to German mobile & fixed networks, and Text flat rate. Data usage flat rate with up to 500 mbps download & 100 mbps upload, this represents the upper limit and cannot be guaranteed, speed limitaion to 32 kbps after 32 GB	52,95	63,01	29,95	35,64
3.5	<b>TKS 4G LTE UNLIMITED (without hardware)</b> Flat rate for calls to German mobile & fixed networks, and Text flat rate. Data usage: national = flat rate Data usage: EU & easyTravel option = 45 GB (exceeding 45 GB will be charged at € 0,0030 per MB, price without VAT) Data transmission - with up to 500 mbps download & 100 mbps upload, this represents the upper limit and cannot be guaranteed.	64,95	77,29	29,95	35,64

**Standard Services**

No.	Service	Monthly Price		Activation Price	
		without VAT EUR	incl. VAT EUR	without VAT EUR	incl. VAT EUR
	<b>Monthly basic fee</b>				
3.6	<b>4G LTE Data Nat S (without hardware)</b> Data tariff (only for data usage) Data usage flat rate with a download speed of up to 500 mbps and an upload of up to 100 mbps, speed limitation to 64 kbps after 2 GB	16,95	20,17	29,95	35,64
3.7	<b>4G LTE Data Nat M (without hardware)</b> Data tariff (only for data usage) Data usage flat rate with a download speed of up to 500 mbps and an upload of up to 100 mbps, speed limitation to 64 kbps after 5 GB	21,95	26,12	29,95	35,64
3.8	<b>4G LTE Data Nat L (without hardware)</b> Data tariff (only for data usage) Data usage flat rate with a download speed of up to 500 mbps and an upload of up to 100 mbps, speed limitation to 64 kbps after 12 GB	26,95	32,07	29,95	35,64
3.9	<b>4G LTE Data Nat XL (without hardware)</b> Data tariff (only for data usage) Data usage flat rate with a download speed of up to 500 mbps and an upload of up to 100 mbps, speed limitation to 64 kbps after 20 GB	34,95	41,59	29,95	35,64
3.10	<b>4G LTE Data Int M (without hardware)</b> Data tariff (only for data usage) Data usage flat rate with a download speed of up to 500 mbps and an upload of up to 100 mbps, speed limitation to 64 kbps after 16 GB	34,95	41,59	29,95	35,64
3.10	<b>4G LTE Data Int L (without hardware)</b> Data tariff (only for data usage) Data usage flat rate with a download speed of up to 500 mbps and an upload of up to 100 mbps, speed limitation to 64 kbps after 32 GB	42,95	51,11	29,95	35,64
3.11	<b>4G LTE Data Int Max (without hardware)</b> Data tariff (only for data usage) Data usage: national = flat rate and EU = 45 GB (exceeding 45 GB will be charged at € 0,0030 per MB, price without VAT) with up to 500 mbps download & 100 mbps upload, this represents the upper limit and cannot be guaranteed.	75,95	90,38	29,95	35,64

#### 4. Additional Options

No.	Service	Price		Activation Price	
		without VAT EUR	incl. VAT EUR	without VAT EUR	incl. VAT EUR
4.1	<b>GigaPass* (Only available with 4G LTE XS -L service plans)</b>				
4.1.1	Chat Pass, monthly	4,20	5,00	0,00	0,00
4.1.2	Social Pass, monthly	4,20	5,00	0,00	0,00
4.1.3	Music Pass, monthly	4,20	5,00	0,00	0,00
4.1.4	Video Pass, monthly (Not available with: 4G LTE XS, 4G LTE S-activated before 2019 or UNLIMITED service plan)	8,40	10,00	0,00	0,00
4.2	<b>SpeedUp ** (Not available for 4G LTE UNLIMITED &amp; Data service plans)</b>				
4.2.1	SpeedUp 1 GB, monthly	5,84	6,95	0,00	0,00
4.2.2	SpeedUp 3 GB, monthly	12,56	14,95	0,00	0,00
4.2.3	SpeedUp 6 GB, monthly	20,97	24,95	0,00	0,00
4.3	<b>SpeedFlex - Smartphone (Voice) service plans***</b>				
4.3.1	SpeedFlex 500 - 500 additional MB with unlimited speed	4,20	5,00	0,00	0,00
4.3.2	SpeedFlex 1 - 1 additional GB with unlimited speed	8,40	10,00	0,00	0,00
4.4	<b>SpeedFlex - Data service plans****</b>				
4.4.1	SpeedFlex 500 - 500 additional MB with unlimited speed	4,19	4,99	0,00	0,00
4.4.2	SpeedFlex 3 - 3 additional GB with unlimited speed	12,60	14,99	0,00	0,00

\* **GigaPass options** - Only available with TKS 4G LTE XS - L service plans (not available for 4G LTE UNLIMITED or Data service plans).

The GigaPass options starts on the requested date and ends with the termination of mobile contract. The GigaPass options can not be canceled without cancelling the entire mobile contract.

The GigaPasses have their own data volume budget for usage in EU-Abroad, Great Britain, Lichtenstein, Norway, and Island. The budget consists of 45 GB per billing cycle for all free and additional (fee-based) passes together. The customer receives the GigaPass roaming information via text by entry into an EU (also Great Britain, Lichtenstein, Norway, and Island) foreign country. After the customer has used 80% of the GigaPass budget they will be informed via text. After the complete budget of 45 GB has been reached the included tariff volume will be used for any further usage in EU-Abroad, Lichtenstein, Norway, and Island for the present billing time frame. After the included tariff data volume has been reached the speed will be limited to 32 kbps, if there is no SpeedFlex option booked.

\*\* **SpeedUp options** - Not available for 4G LTE UNLIMITED or Data service plans.

The SpeedUp option starts on the requested date and ends with the termination of mobile contract. The SpeedUp option can not be canceled without cancelling the entire mobile contract. The unused data will expire at the end of the billing cycle and will not rollover to the next billing cycle..

\*\*\* **SpeedFlex** - Only available with **Smartphone (Voice) service plans**.

The SpeedFlex are options that can only be booked by the customer after the 100% of the data volume has been used.

The customer can book the option by replying to the 80% warning text or by sending the desired data volume ("500", or "1") per text to 70997.

\*\*\*\* **SpeedFlex** - Only available with **Data service plans**.

The SpeedFlex are options that can only be booked by the customer after the 100% of the data volume has been used.

The customer can book the option by replying to the warning text or by sending the desired data volume ("500", or "3") per text to 70997.

## Additional Options

No.	Service	Price		Activation Price	
		without VAT EUR	incl. VAT EUR	without VAT EUR	incl. VAT EUR
4.5	<b>MinutenPaket EU Tag 120 Option*****</b> (Not available for Data service plans) This option provides the capability to make calls from Germany (not a roaming option) to mobile & landline networks of the EU.	4,19 (per day)	4,99 (per day)	0,00	0,00
4.6	<b>easyConnect Global Option*****</b> (Not available for Data service plans) This option provides over the myTKS App a calling flat rate to selected countries (refer to TKS easyConnect price list).	12,95	15,41	0,00	0,00

\*\*\*\*\* **MinutePaket EU Tag 120 option** - Only available with TKS 4G LTE service plans . Not available for Data service plans.  
 The option provides the capability to make calls from Germany (not a roaming option) to mobile & landline networks of the EU. The 120 minutes budget starts immediately after booking and is valid until the end of the following day (11:59 p.m.).  
 The included budget does not include conference calls, premium rate services, call forwarding, video phoning, text-services, service numbers, and premium billing numbers.  
 The minute package ends automatically at the specified time and does not have to be canceled in advance. Unused minutes will also expire at this time. Exceeding the included 120 min. budget within the booked time frame will be charged at the standard international EU rate.  
 The "MinutePackage EU Tag 120" can be booked via SMS code: SMS on 70127 / Text Code: TAGEU

\*\*\*\*\* **easyConnect Mobile Global option** - Only available with TKS 4G LTE service plans . Not available for Data service plans.  
 With the easyConnect Mobile Global option all easyConnect Global countries (landlines and certain mobile connections), can be called free of charge according to the fair use policy.  
 The fair use policy permits a maximum total talk time (incoming & outgoing calls) of 20,000 min per month over the myTKS App. After 4 hours of continuous use the connection will automatically be disconnected. Price for exceeding included fair use budget will be charged at standard Global rates (refer to easyConnect price list).  
 The myTKS App will be terminated by exceeding the fair use budget over two consequent months.  
 Cancellations are only valid to the end of the following month.

## 5. Services

No.	Service	Monthly Price		Activation Price	
		without VAT EUR	incl. VAT EUR	without VAT EUR	incl. VAT EUR
	<b>Activation Rates</b>				
5.1	Upgrade to a higher monthly plan	0,00	0,00	0,00	0,00
5.2	Downgrade to a lower monthly plan	0,00	0,00	80,00	95,20
5.3	Portfolio change - Processing Fee (TeM)	0,00	0,00	9,95	11,84
	<b>Additional Services</b>				
5.4	Itemized billing	0,00	0,00	0,00	0,00
5.5	Additional charge for sending of paper invoice, monthly fee	2,50	2,98	0,00	0,00
5.6	Charge for a duplicate invoice / document, one-time fee per duplicate	0,00	0,00	2,95	3,51
5.7	Late fee*	0,00	0,00	7,95	9,46
5.8	Charge for returned direct-debit orders (fee depends on the institut)*	0,00	0,00	0,18 - 5,95	-
5.9	Charge for returned credit card direct-debit orders (fee depends on the institut)*	0,00	0,00	0,18 - 5,95	-
5.10	Reconnection fee after blocking (available reconnection time is limited)	0,00	0,00	19,95	23,74
5.11	Processing fee	0,00	0,00	9,95	11,84
5.12	Charge per MultiSIM card:				
5.12.1	MultiSIM card - for TKS easyMobile Smartphone (Voice only) tariff plan (excluding UNLIMITED tariff plan)	5,00	5,95	29,95	35,64
5.12.2	MultiSIM card - for TKS easyMobile UNLIMITED tariff plan	10,00	11,90	29,95	35,64
5.13	Charge for a replacement SIM card or MultiSIM	0,00	0,00	19,95	23,74
5.14	Change of telephone number	0,00	0,00	19,95	23,74
5.15	Charge for replacement SIM and cell phone number at same time	0,00	0,00	29,95	35,64
5.16	Charge for PUK information	0,00	0,00	4,95	5,89
5.17	Charge for importing a cell phone number from an other provider	0,00	0,00	0,00	0,00
5.18	Charge for outporting a cell phone number to another provider	0,00	0,00	5,73	6,82
5.19	Block on service	0,00	0,00	9,95	11,84
5.20	Block on service caused by non-payment	0,00	0,00	9,95	11,84
5.21	Block for outgoing international calls	0,00	0,00	9,95	11,84
5.22	Block for Roaming (Complete block for voice and data)	0,00	0,00	9,95	11,84
5.23	Block for Premium Voice Short dial numbers - (complete 22 prefix number range)	0,00	0,00	0,00	0,00
5.24	Block for 0900 numbers <b>(automatically preset)</b>	0,00	0,00	0,00	0,00
5.25	Block for 0180 numbers <b>(automatically preset)</b>	0,00	0,00	0,00	0,00
5.26	Block for 118x numbers <b>(automatically preset)</b>	0,00	0,00	0,00	0,00
5.27	Block for 0137 numbers <b>(automatically preset)</b>	0,00	0,00	0,00	0,00
5.28	Block for mobile payment <b>(automatically preset)</b>	0,00	0,00	0,00	0,00

\* These additional services are always charged without VAT.

## 6. TKS easyMobile Telephone Connections

### 6.1 Billing basics

The price calculation is determined by the connection duration, the kind of connections and the tariff times. The billed connection time generally starts with the acceptance at the called party side. The connection time ends with the termination of the phone connection. For all phone connections initiated over a TKS easyMobile service a metering rate of 60 seconds applies, if there are no further agreements. Each 60 second time frame will be charged referring to the currently valid pricelist.

### 6.2 Germany connections

#### 6.2.1 German fixed network (Location Germany)

German fixed network call connections are connections for outgoing calls initiated by the customers themselves, for calling German fixed network phone numbers<sup>1,2)</sup> with area code that are connected through TKS.

<sup>1)</sup> Phone numbers starting with 00, 01, 031, 0500, 0501, 0601, 0700, 0701, 0800, 0801, 0900, 0901, 0902, 0903, 0904 and 0905 are not billed as German fixed network calls according to the currently valid regulations of the Bundesnetzagentur. Numbers starting with these prefixes and premium rate services not included in any budgets or flat rates.

<sup>2)</sup> Phone numbers starting with 032 are not billed as German fixed network calls according to the currently valid regulations of the Bundesnetzagentur. Numbers starting with this prefix are included in the TKS budgets or flat rates. Exceeding the TKS budget will be charged at € 0.29 per min.

### 6.3 Standard rates for Text & MMS (Location Germany)

No.	Standard rates for Text & MMS	Price per Text / MMS	
		without VAT EUR	Incl. VAT EUR
6.3.1	Price per <b>Text</b> inland to all German mobile networks:	0,00	0,00
6.3.2	Price per <b>MMS up to 300 kb</b> inland to all German mobile networks:	0,00	0,00
6.3.3	Price per <b>MMS up to 300 kb</b> inland to an e-mail address:	0,27	0,32

### 6.4 International connections

Connections are only possible to countries listed on this pricelist. On this price list are only the international costs listed that apply for calls from Germany to a foreign country.

This price list does not apply when you are outside of German.

### 6.5 Connection Prices for National Standard Connections (Location Germany)

National Standard connection prices vary depending on the tariff rate that was contractually agreed to.

### 6.6 Connection Prices for National Special Connections & Service Connections (Location Germany)

No.	Service	Destination Call Number	Price per Minute		Plus per connection	
			without VAT EUR	Incl. VAT EUR	Without VAT EUR	Incl. VAT EUR
6.6.1	Emergency Calls, 110 / 112	110 112	0	0	-	-
6.6.2	Freephone Service, 0800 / 00800	0800 00800	0,000	0	-	-
6.6.3	Personal Number (Mo - So 9:00 - 21:00)	700	0,370	0,4403	-	-
6.6.4	Personal Number (Mo - So 21:00 - 09:00)	700	0,320	0,3808	-	-
6.6.5	TKS easyConnect fixed network & Voice-over-IP, 032	032	0,244	0,2904	-	-
<b>6.6.6</b>	<b>Telephone Directory Inquiries</b>					
6.6.6.1	Directory Inquiries, 11818	11818	1,320	1,571	0,790	0,940
6.6.6.2	Telekom Directory Inquiries, 11833	11833	1,190	1,416	0,630	0,750
6.6.6.3	Telekom International Directory Inquiries, 11834	11834	2,261	2,691	-	-
6.6.6.4	Telekom Directory Inquiries, 11880	11880	1,336	1,590	0,252	0,300

<b>6.6.7</b>	<b>Service numbers</b>
	Prices for service numbers can change daily therefore TKS provides no price listing. We highly recommend the inquiring of the actual price with the respective service provider before placing each call.

### 6.7 Connection Prices for International Standard Connections (Location Germany)

No	Country group	Time frame	Price per Minute	
			without VAT EUR	Incl. VAT EUR
<b>6.7.1</b>	<b>Calls to foreign countries</b>			
6.7.1.1	Zone 1 (EU)	Whole day	0,189	0,225
6.7.1.2	Zone 1 (Europe)	Peak (Mo till Fr 07:00 till 18:00h) Off Peak (rest of the time)	0,832 0,580	0,990 0,690
6.7.1.3	Zone 2 (USA & Canada)	Whole day	0,920	1,095
6.7.1.4	Zone 3 (Rest of the World)	Whole day	1,630	1,940
<b>6.7.2</b>	<b>Video calls to foreign countries</b>			
6.7.2.1	Zone 1 (Europe)	Peak (Mo till Fr 07:00 till 18:00h) Off Peak (rest of the time)	1,630 1,110	1,940 1,321
6.7.2.3	USA & Canada	Whole day	1,714	2,040
6.7.2.4	Rest of the World	Whole day	2,580	3,070
<b>6.7.3</b>	<b>Text to foreign countries</b>		<b>Price per Text</b>	
6.7.3.1	Zone 1 (EU)	Whole day	0,060	0,071
6.7.3.2	Rest of the World	Whole day	0,240	0,286
<b>6.7.4</b>	<b>MMS up to 300 kb to foreign countries</b>		<b>Price per MMS</b>	
6.7.4.1	all foreign countries	Whole day	0,540	0,643



## 6.8 Connection Prices for International Standard Connections (Roaming)

No	Country group	Price per Minute	
		without VAT EUR	Incl. VAT EUR
<b>6.8.1</b>	<b>Calls made outside of Germany (Roaming) - only with Vodafone Partner network</b>		
6.8.1.1	EU - 4G LTE smartphone tariff	0,000	0,000
6.8.1.2	Europe 1	0,916	1,090
6.8.1.3	Europe 2, USA & Canada	1,471	1,750
6.8.1.4	World 1	2,295	2,731
6.8.1.5	World 2	4,606	5,481
<b>6.8.2</b>	<b>Calls received outside of Germany (Roaming) - only with Vodafone Partner network</b>		
6.8.2.1	EU - 4G LTE smartphone tariff	0,000	0,000
6.8.2.2	Europe	0,614	0,731
6.8.2.3	USA, Canada	0,706	0,840
6.8.2.4	Rest of the World	1,530	1,821
<b>6.8.3</b>	<b>Outgoing text messages outside of Germany (Roaming) - only with VF Partner network</b>		
6.8.3.1	EU - 4G LTE smartphone tariff	0,000	0,000
6.8.3.2	All other countries	0,412	0,490
<b>6.8.4</b>	<b>Incoming text messages outside of Germany (Roaming) - only with VF Partner network</b>		
6.8.4.1	All countries	0,000	0,000
<b>6.8.5</b>	<b>Outgoing MMS outside of Germany (Roaming) - only with VF Partner networks</b>		
6.8.5.1	EU - 4G LTE smartphone tariff	0,050	0,060
6.8.5.2	Switzerland	0,831	0,989
6.8.5.3	Rest of the World	0,109	0,130
<b>6.8.6</b>	<b>Incoming MMS outside of Germany (Roaming) - only with VF Partner networks</b>		
6.8.6.1	EU	0,000	0,000
6.8.6.2	Switzerland	0,000	0,000
6.8.6.3	Rest of the World	0,664	0,790
<b>6.8.7</b>	<b>Data usage outside of Germany (Roaming) - only with VF Partner networks</b>		
6.8.7.1	EU - Data usage according to the original plan	0,000	0,000
6.8.7.2	Rest of the World	Refer to 5.9 Additional Roaming Options	

**Important:** Prices are only valid when using a Vodafone Partner Network.  
Prices for calls made or received within other networks may vary.

## 6.9 Additional Roaming Options

No.	Service	Price		Activation Price	
		without VAT EUR	incl. VAT EUR	without VAT EUR	incl. VAT EUR
	<b>Additional Options - Roaming</b>				
6.9.1	easyTravel Day Turkey, Switzerland, USA & Canada, daily	5,04	6,00	0,00	0,00
6.9.2	easyTravel Week Turkey, Switzerland, USA & Canada, weekly	16,80	19,99	0,00	0,00
6.9.3	ReisePaket World Day****, daily	6,71	7,98	0,00	0,00
6.9.4	ReisePaket World Week****, weekly	25,20	29,99	0,00	0,00

\*\*\*\* only available in listed countries. These options have to be requested in the respective country per SMS by the customer. Price for exceeding the included budgets: € 0.17 per min. (outgoing and incoming calls), per Text, & per MB.

### easyTravel EU country list

Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus (not including North Cyprus), Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France (not including Monaco), French Guiana, French West Indies, Gibraltar, Great Britain, Greece, Guadeloupe, Guernsey (GB), Hungary, Iceland, Ireland, Isle of Man (GB), Italy, Jersey, La Reunion, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovenia, Slovakia, Spain, and Sweden

### Reisepaket World country list

Afghanistan, Albania, Algeria, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahrain, Bangladesh, Barbados, Belarus, Bermuda, Brazil, British Virgin Islands, Bosnia and Herzegovina, Brunei, Cambodia, Cayman Island, Chile, China, Colombia, Costa Rica, Curacao (Netherlands Antilles), Democratic Republic of the Congo, Dominica, Dominican Republic, Ecuador, Egypt, EL Salvador, Fiji, Georgia, Ghana, Grenada, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran (Islamic Republic of), Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Lesotho, Macao, Northern Macedonia, Malaysia, Mexico, Mongolia, Montenegro, Morocco, Moldova, Mozambique, Myanmar, New Zealand, Niger, Nigeria, Nicaragua, Qatar, Oman, Pakistan, Palestinian Territory, Panama, Paraguay, Peru, Philippines, Puerto Rico, Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent, Saudi Arabia, Serbia, Singapore, South Africa, South Korea, Sri Lanka, Surinam, Tajikistan, Tanzania, Taiwan, Thailand, Trinidad and Tobago, Tunisia, Turks and Caicos Islands, Ukraine, Uruguay, United Arab Emirates, and Zambia

## 6.10 Country Overview

No	Country	Zone for International calls	Country group for outgoing calls (Roaming)	Country group for incoming calls (Roaming)	Zone for data usage (Roaming)
1	Afghanistan	Rest of the World	World 1	Rest of the World	3
2	Albania	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
3	Algeria	Zone 2 (Europe)	World 1	Europe	3
4	Andorra	Zone 2 (Europe)	Europe 1	Europe	-
5	Angola	Rest of the World	World 1	Rest of the World	3
6	Antigua & Barbuda	Rest of the World	World 2	Rest of the World	4
7	Argentina	Rest of the World	World 1	Rest of the World	3
8	Armenia	Rest of the World	World 1	Rest of the World	3
9	Aruba	Rest of the World	World 1	Rest of the World	-
10	Australia	Rest of the World	World 1	Rest of the World	3
11	Austria	Zone 1 (EU)	EU	EU	EU
12	Autonomous Palestinian	Zone 2 (Europe)	World 1	Europe	3
13	Azerbaijan	Rest of the World	World 2	Rest of the World	4
14	Bahamas	Rest of the World	World 2	Rest of the World	3
15	Bahrain	Rest of the World	World 1	Rest of the World	3
16	Bangladesh	Rest of the World	World 2	Rest of the World	4
17	Barbados	Rest of the World	World 1	Rest of the World	3
18	Belarus	Zone 2 (Europe)	World 1	Europe	3
19	Belgium	Zone 1 (EU)	EU	EU	EU
20	Belize	Rest of the World	World 2	Rest of the World	-
21	Benin	Rest of the World	World 2	Rest of the World	4
22	Bermuda	Rest of the World	World 1	Rest of the World	3
23	Bhutan	Rest of the World	World 2	Rest of the World	-
24	Bolivia	Rest of the World	World 1	Rest of the World	3
25	Bosnia and Herzegovina	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
27	Botswana	Rest of the World	World 1	Rest of the World	-
28	Brazil	Rest of the World	World 1	Rest of the World	3
29	British Virgin Islands	Rest of the World	World 1	Rest of the World	-
30	Brunei	Rest of the World	World 1	Rest of the World	3
32	Bulgaria	Zone 1 (EU)	EU	EU	EU
33	Burkina Faso	Rest of the World	World 1	Rest of the World	3
34	Burundi	Rest of the World	World 1	Rest of the World	-
35	Cambodia	Rest of the World	World 2	Rest of the World	4
36	Cameroon	Rest of the World	World 1	Rest of the World	3
37	Canada	USA/Canada	Europe 2, USA & Canada	USA/Canada	2
38	Cape Verde Islands	Rest of the World	World 2	Rest of the World	3
40	Cayman Island	Rest of the World	World 1	Rest of the World	3
41	Chad	Rest of the World	World 2	Rest of the World	4
42	Chile	Rest of the World	World 1	Rest of the World	3
43	China	Rest of the World	World 1	Rest of the World	3
44	Colombia	Rest of the World	World 1	Rest of the World	3
45	Dem Republic of Congo	Rest of the World	World 1	Rest of the World	3
46	Costa Rica	Rest of the World	World 1	Rest of the World	3
48	Croatia	Zone 1 (EU)	EU	EU	EU
49	Cuba	Rest of the World	World 2	Rest of the World	4
50	Curacao	Rest of the World	World 1	Rest of the World	3
51	Netherland Antilles	Rest of the World	World 1	Rest of the World	3
52	Cyprus (excl. Turkish Republic North Cyprus)	Zone 1 (EU)	EU	EU	EU
53	Czech Republic	Zone 1 (EU)	EU	EU	EU
54	Denmark	Zone 1 (EU)	EU	EU	EU
56	Djibouti	Rest of the World	World 1	Rest of the World	-

No	Country	Zone for International calls	Country group for outgoing calls (Roaming)	Country group for incoming calls (Roaming)	Zone for data usage (Roaming)
57	Dominican Republic	Rest of the World	World 1	Rest of the World	3
58	East Timor	Rest of the World	World 1	Rest of the World	-
59	Ecuador	Rest of the World	World 1	Rest of the World	3
60	Egypt	Zone 2 (Europe)	World 1	Europe	3
61	El Salvador	Rest of the World	World 1	Rest of the World	-
63	Equatorial Guinea	Rest of the World	World 2	Rest of the World	4
64	Estonia	Zone 1 (EU)	EU	EU	EU
65	Ethiopia	Rest of the World	World 1	Rest of the World	-
66	Faroe Islands	Zone 2 (Europe)	Europe 1	Europe	1
67	Fiji	Rest of the World	World 1	Rest of the World	3
68	Finland	Zone 1 (EU)	EU	EU	EU
69	France	Zone 1 (EU)	EU	EU	EU
71	French Guiana	EU	EU	EU	EU
72	French Polynesia	Rest of the World	World 2	Rest of the World	4
73	French West Indies	EU	EU	EU	EU
74	Gabon	Rest of the World	World 1	Rest of the World	3
75	Gambia	Rest of the World	World 1	Rest of the World	-
76	Georgia	Rest of the World	World 1	Rest of the World	3
77	Ghana	Rest of the World	World 1	Rest of the World	3
79	Gibraltar	EU	EU	EU	EU
80	Great Britain	Zone 1 (EU)	EU	EU	EU
81	Greece	Zone 1 (EU)	EU	EU	EU
82	Greenland	EU	Europe 1	Rest of the World	
83	Guadeloupe	EU	EU	EU	EU
84	Guam	Rest of the World	World 1	Rest of the World	3
85	Guatemala	Rest of the World	World 1	Rest of the World	3
87	Guernsey (GB)	Zone 2 (Europe)	Europe 1	Europe	1
88	Guinea	Rest of the World	World 1	Rest of the World	-
89	Guyana	Rest of the World	World 1	Rest of the World	3
90	Honduras	Rest of the World	World 1	Rest of the World	3
91	Hongkong	Rest of the World	World 1	Rest of the World	3
92	Hungary	Zone 1 (EU)	EU	EU	EU
94	Iceland	Zone 1 (EU)	EU	EU	EU
95	India	Rest of the World	World 1	Rest of the World	3
96	Indonesia	Rest of the World	World 2	Rest of the World	4
97	Iran	Rest of the World	World 1	Rest of the World	3
98	Iraq	Rest of the World	World 1	Rest of the World	3
99	Ireland	Zone 1 (EU)	EU	EU	EU
100	Isle of Man (GB)	Zone 2 (Europe)	Europe 1	Europe	1
102	Israel	Zone 2 (Europe)	World 1	Europe	3
103	Italy	Zone 1 (EU)	EU	EU	EU
104	Ivory Coast	Rest of the World	World 1	Rest of the World	3
105	Jamaica	Rest of the World	World 1	Rest of the World	3
106	Japan	Rest of the World	World 1	Rest of the World	3
107	Jersey (GB)	Zone 2 (Europe)	Europe 1	Europe	1
109	Jordan	Zone 2 (Europe)	World 1	Europe	3
110	Kazakhstan	Rest of the World	World 1	Rest of the World	3
111	Kenya	Rest of the World	World 2	Rest of the World	4
112	Kosovo	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
113	Kuwait	Rest of the World	World 1	Rest of the World	3
114	Kyrgyzstan	Rest of the World	World 1	Rest of the World	3
115	La Reunion	Rest of the World	EU	EU	EU

No	Country	Zone for International calls	Country group for outgoing calls (Roaming)	Country group for incoming calls (Roaming)	Zone for data usage (Roaming)
117	Laos	Rest of the World	World 1	Rest of the World	-
118	Latvia	Zone 1 (EU)	EU	EU	EU
119	Lebanon	Zone 2 (Europe)	World 1	Europe	-
120	Lesotho	Rest of the World	World 1	Rest of the World	3
121	Liberia	Rest of the World	World 1	Rest of the World	3
122	Libya	Zone 2 (Europe)	World 1	Europe	3
123	Liechtenstein	Zone 1 (EU)	EU	EU	EU
125	Lithuania	Zone 1 (EU)	EU	EU	EU
126	Luxembourg	Zone 1 (EU)	EU	EU	EU
127	Macau	Rest of the World	World 1	Rest of the World	3
128	Macedonia	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
129	Madagascar	Rest of the World	World 1	Rest of the World	3
130	Malawi	Rest of the World	World 1	Rest of the World	3
132	Malaysia	Rest of the World	World 1	Rest of the World	3
133	Mali	Rest of the World	World 1	Rest of the World	3
134	Malta	Zone 1 (EU)	EU	EU	EU
135	Maritime Services	Rest of the World	World 2	Rest of the World	4
136	Martinique	EU	EU	EU	EU
137	Mauritania	Rest of the World	World 1	Rest of the World	-
138	Mauritius	Rest of the World	World 2	Rest of the World	4
140	Mexico	Rest of the World	World 2	Rest of the World	4
141	Moldova	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
142	Monaco	Rest of the World	Europe 1	Europe	1
143	Mongolia	Rest of the World	World 2	Rest of the World	4
144	Montenegro	Zone 2 (Europe)	World 2	Europe	4
145	Morocco	Zone 2 (Europe)	World 1	Europe	3
146	Mozambique	Rest of the World	World 2	Rest of the World	4
148	Myanmar	Rest of the World	World 1	Rest of the World	3
149	Namibia	Rest of the World	World 1	Rest of the World	3
150	Nepal	Rest of the World	World 1	Rest of the World	3
151	Netherlands	Zone 1 (EU)	EU	EU	EU
152	Netherlands Antilles	Rest of the World	World 1	Rest of the World	-
153	New Caledonia	Rest of the World	World 1	Rest of the World	-
154	New Zealand	Rest of the World	World 1	Rest of the World	3
156	Nicaragua	Rest of the World	World 2	Rest of the World	4
157	Niger	Rest of the World	World 1	Rest of the World	3
158	Nigeria	Rest of the World	World 1	Rest of the World	3
159	Norfolk Island	Rest of the World	World 1	Rest of the World	-
160	Norway	Zone 1 (EU)	EU	EU	EU
161	Oman	Rest of the World	World 1	Rest of the World	3
163	Pakistan	Rest of the World	World 1	Rest of the World	3
164	Panama	Rest of the World	World 1	Rest of the World	3
165	Papua New Guinea	Rest of the World	World 1	Rest of the World	3
166	Paraguay	Rest of the World	World 1	Rest of the World	3
167	Peru	Rest of the World	World 1	Rest of the World	3
168	Philippines	Rest of the World	World 2	Rest of the World	4
169	Poland	Zone 1 (EU)	EU	EU	EU
171	Portugal	Zone 1 (EU)	EU	EU	EU
172	Puerto Rico	Rest of the World	World 1	Rest of the World	3
173	Qatar	Rest of the World	World 1	Rest of the World	3
174	Republic of the Congo	Rest of the World	World 2	Rest of the World	4
175	Roaming in an Aircraft	Rest of the World	World 2	Rest of the World	4
176	Romania	Zone 1 (EU)	EU	EU	EU

No	Country	Zone for International calls	Country group for outgoing calls (Roaming)	Country group for incoming calls (Roaming)	Zone for data usage (Roaming)
177	Russia	Rest of the World	World 2	Europe	4
179	Rwanda	Rest of the World	World 1	Rest of the World	3
180	Salomon Island	Zone 2 (Europe)	World 1	Rest of the World	3
181	Samoa	Zone 2 (Europe)	World 2	Rest of the World	-
182	San Marino	Rest of the World	EU	EU	EU
183	Saudi Arabia	Rest of the World	World 1	Rest of the World	3
184	Senegal	Rest of the World	World 1	Rest of the World	3
186	Serbia	Zone 2 (Europe)	World 2	Europe	4
187	Seychelles	Rest of the World	World 1	Rest of the World	3
188	Singapore	Rest of the World	World 1	Rest of the World	3
189	Slovakia	Zone 1 (EU)	EU	EU	EU
190	Slovenia	Zone 1 (EU)	EU	EU	EU
191	South Africa	Rest of the World	World 1	Rest of the World	-
192	South Africa	Rest of the World	World 1	Rest of the World	3
194	South Korea	Rest of the World	World 1	Rest of the World	3
195	South Sudan	Rest of the World	World 1	Rest of the World	3
196	Spain	Zone 1 (EU)	EU	EU	EU
197	Sri Lanka	Rest of the World	World 2	Rest of the World	4
198	Suriname	Rest of the World	World 1	Rest of the World	3
199	Swaziland	Rest of the World	World 1	Rest of the World	-
200	Sweden	Zone 1 (EU)	EU	EU	EU
202	Switzerland	Zone 2 (Europe)	Europe 1	Europe	1
203	Taiwan	Rest of the World	World 1	Rest of the World	3
204	Tajikistan	Rest of the World	World 2	Rest of the World	4
205	Tanzania	Rest of the World	World 2	Rest of the World	4
206	Thailand	Rest of the World	World 1	Rest of the World	3
207	The Maledives	Rest of the World	World 2	Rest of the World	4
209	Togo	Rest of the World	World 1	Rest of the World	3
210	Tonga	Rest of the World	World 1	Rest of the World	-
211	Trinidad and Tobago	Rest of the World	World 1	Rest of the World	3
212	Tunisia	Zone 2 (Europe)	World 1	Europe	3
213	Turkey	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
214	Turkmenistan	Rest of the World	World 2	Rest of the World	4
215	Turks and Caicos Islands	Rest of the World	World 1	Rest of the World	-
217	Uganda	Rest of the World	World 1	Rest of the World	3
218	Ukraine	Zone 2 (Europe)	World 1	Europe	3
219	United Arab Emirates	Rest of the World	World 1	Rest of the World	3
220	Uruguay	Rest of the World	World 1	Rest of the World	3
221	USA	USA/Canada	Europe 2, USA & Canada	USA/Canada	2
222	Uzbekistan	Rest of the World	World 2	Rest of the World	4
223	Vanuatu	Rest of the World	World 1	Rest of the World	-
225	Venezuela	Rest of the World	World 1	Rest of the World	3
226	Vietnam	Rest of the World	World 1	Rest of the World	3
227	Yemen	Rest of the World	World 1	Rest of the World	3
228	Zambia	Zone 2 (Europe)	World 2	Rest of the World	-
229	Zimbabwe	Rest of the World	World 2	Rest of the World	-