PRICE LIST

Internet, Telephone, TV Terms and Conditions

November 17, 2025

TKS | A VODAFONE COMPANY

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TKS Internet, Telephone, & TV
Price List *(Location Germany)*

1 General information

TKS Telepost Kabel-Service GmbH located in Altes Forsthaus 2, 67661 Kaiserslautern, Germany and is hereinafter referred to as “TKS”. TKS provides the below price list for billing of services rendered for TKS Internet, Phone, & TV services. This pricelist also applies if TKS provides its services on behalf of the Army & Air Force Exchange Service, referred from here on as “The Exchange”. The main “Exchange” is in Dallas, Texas 75201, United States, and has the following telephone number. 001-214-312-3300, their web page is: www.shopmyexchange.com. In this case, the customer of The Exchange confirms his/her knowledge of The Exchange’s terms and conditions for this contract, available at: www.shopmyexchange.com/customer-service/terms-and-conditions, that will be part of the customer’s contract with The Exchange. In addition to this complete version of the TKS Internet, Phone, & TV price list, the customer of the Exchange hereby accepts the TKS service general terms & conditions and the specifications that can be found at: www.tkscable.com/terms. In case of any conflict between The Exchange’s terms and conditions and the TKS general terms and conditions, the TKS service specifications or the TKS price list, the TKS general terms and conditions, the TKS service specifications and the TKS price list shall prevail. For the avoidance of doubt, the term “TKS” in these general terms and conditions means for these costumers “TKS on behalf of the Exchange.” The price list for connections located within Germany. For the connections in various countries different prices apply.

2 Value Added Tax (VAT)

2.1 Prices without VAT

In location Germany: TKS offers all services without using a VAT form with VAT exemption to US Department of Defense (DOD) ID cardholder who qualifies for a foreign tax exemption under NATO Status of Forces Agreement (SOFA). Customers with this status are only US military, US civilian employees, and dependents living in Germany on orders. If the customer does not have SOFA status, the services will be charged with the applicable German value-added tax (VAT- Umsatzsteuer).
Third party services are not VAT exempt. Their VAT charges will be fully passed on to the customer.

2.2 Prices including VAT

The stated prices including VAT are rounded up to full cent amounts. Determining for the billing of utilized services are the stated prices without VAT. These are collected by TKS for billing purposes and form the basis for calculating the VAT amount. It is therefore possible that the amount to be paid by the customer is lower than the sum of prices including VAT. The prices including VAT are calculated by taking prices without VAT and adding the legally binding value-added tax. In the event that the VAT rate is changed, prices including VAT are adapted accordingly.

3 TKS easyConnect Bundle Services

With TKS easyConnect Bundle services the Internet access is based on a Cable HSI or DSL connection from TKS and/or Vodafone. The decision whether an internet access via a DSL connection or via a cable HSI connection is made available, depends on the TKS service offered and the technical conditions at the customer’s location (building) for which access is requested.
All listed transmission rates represent the upper limit per connection type and cannot be guaranteed.

3.1 TKS easyConnect Bundle | Cable Internet – On-Base:

3.1.1 Start+ and MAX

The Start+ and MAX plans contain: a telephone connection (easyConnect Global) with a calling flat rate to all German networks, flat rate for calls made to certain countries (landlines & for some countries mobile), the easyPhone app, and a flat rate for internet access all according to the fair use policy, plus AFN and the easyTV Smart package.

The table below provides the price per connection type and transmission speed.

Cable-Internet connection **on-base**:	Download speed up to:	Upload speed up to:	Monthly Price without VAT	Monthly Price with VAT
Start+ 250	250 Mbps	50 Mbps	€ 59.95	€ 71.34
Start+ 500	500 Mbps	75 Mbps	€ 69.95	€ 83.24
MAX 1000	1000 Mbps	100 Mbps	€ 79.95	€ 95.14

3.1.2 easyConnect Bundle – MAX BOSS

The MAX BOSS plan contains a flat rate for internet access (according to the fair use policy), AFN plus the easyTV Smart package.

Cable-Internet connection **on-base**:	Download speed up to:	Upload speed up to:	Monthly Price without VAT	Monthly Price with VAT
MAX BOSS 1000	1000 Mbps	50 Mbps	€ 69.95	€ 83.24

3.1.3 easyConnect GO

easyConnect Go is a prepaid service that can only be ordered via web portal. The prepaid passes contain a flat rate for internet access (according to the fair use policy), AFN plus the easyTV Smart package (an upgrade to additional TV package is not available).

Cable-Internet connection **on-base**:	Download speed up to:	Upload speed up to:	Fee time frame	Price per time frame without VAT	Price per time frame with VAT
easyConnect Go Day	200 Mbps	10 Mbps	24 hours	€ 9.95	€ 11.84
easyConnect Go Week	200 Mbps	10 Mbps	7 days	€ 24.50	€ 29.16

3.2 TKS easyConnect Bundle | Cable Internet – Off-Base

3.2.1 easyConnect Bundle – Start

The Start plan contains a flat rate for internet access (according to the fair use policy), and AFN.

3.2.2 easyConnect Bundle – MAX

The MAX plan contains the following services: A telephone connection (easyConnect Global) with a calling flat rate to all German networks, flat rate for calls made to certain countries (landlines & for some countries mobile), the easyPhone app, and a flat rate for internet access all according to the fair use policy, plus AFN and the easyTV Smart package.

The table below provides the price per connection type and transmission speed.

Cable-Internet connection **off-base**:	Download speed up to:	Upload speed up to:	Monthly Price without VAT	Monthly Price with VAT
Start 50	50 Mbps	2 Mbps	€ 39.95	€ 47.54
Start 100	100 Mbps	6 Mbps	€ 49.95	€ 59.44
MAX 200	200 Mbps	12 Mbps	€ 69.95	€ 83.24
MAX 500	500 Mbps	50 Mbps	€ 79.95	€ 95.14

3.3 TKS easyConnect Bundle | DSL Connection:

3.3.1 easyConnect Bundle – Start

The Start plan contains a flat rate for internet access (according to the fair use policy), and AFN.

3.3.2 easyConnect Bundle – MAX

The MAX plan contains the following services: a telephone connection (easyConnect Global) with a calling flat rate to all German networks, flat rate for calls made to certain countries (landlines & for some countries mobile), the easyPhone app, and a flat rate for internet access all according to the fair use policy, plus AFN and the easyTV Smart package.

The table below provides the price per connection type and transmission speed.

DSL connection:	Download speed up to:	Upload speed up to:	Monthly Price without VAT	Monthly Price with VAT
Start 50	50 Mbps	10 Mbps	€ 39.95	€ 47.54
Start 100	100 Mbps	40 Mbps	€ 49.95	€ 59.44
MAX 250	250 Mbps	40 Mbps	€ 69.95	€ 83.24

3.4 TKS easyConnect Bundle / MAX BOSS Services – Activation

A onetime activation fee is required and will be issued on the first bill.

Activation Description	Activation Price without VAT	Activation Price with VAT
Activation - for the first operational activation, self-installation	€ 49.95	€ 59.44
Move activation - within the same building (on-base connections)	€ 9.95	€ 11.84
Move activation - within the same location (on-base connections)	€ 19.95	€ 23.74
Move activation - to another location (on & off-base connections)	€ 49.95	€ 59.44

3.5 TKS easyConnect Bundle Services - Deposits

A deposit is required at sign-up and is credited on the final bill. Deposits are always charged without VAT.

Service	Deposit Description	Deposit Price without VAT
easyConnect Bundle / MAX BOSS	Deposit upon agreement of contract	€ 50.00
easyTV UP	Deposit for upgrade package easyTV UP	€ 0.00
STARZ	Deposit for upgrade package STARZ	€ 0.00
NFL Red Zone	Deposit for upgrade Ticket NFL Red Zone	€ 0.00

3.6 TKS easyConnect Bundle Services – Bundle Downgrade

Downgrade Description	Activation Price without VAT	Activation Price with VAT
Internet speed downgrade (change to a lower bandwidth)	€ 49.95	€ 59.44

3.7 TKS easyConnect Bundle – Upgrade / Additional Options

Service	Availability & Description	Monthly Price without VAT	Monthly Price with VAT
TDYRelaxed	Available for easyConnect Bundles & MAX BOSS. This option provides a block of access with monthly fee reduction (permitted 3 months per year).	€ 27.00	€ 32.13
Global flat	Available for plans without telephone service. Not available for MAX BOSS. This option provides a telephone connection	€ 9.95	€ 11.84
easyTV Smart	Available for services without TV included. This option provides TKS basic TV.	€ 19.95	€ 23.74
easyTV UP	Only available with easyTV Smart. This option expands the channel lineup with America's top sports and entertainment channels.	€ 34.95	€ 41.59
STARZ	Only available with easyTV Smart. This option expands the channel lineup with STARZ movie & series channels.	€ 24.95	€ 29.69

Service	Option is only available with easyTV UP	Onetime Fee without VAT	Onetime Fee with VAT
NFL Red Zone Ticket	This fee applies to the current NFL regular season, no matter when the ticket gets booked.	€ 59.95	€ 71.34

4 TKS Telephone Connections

4.1 Billing basics

The price calculation is determined by the connection durations, the kind of connections and the tariff times.
The billed connection time generally starts with the acceptation at the called party side. The connection time ends with the termination of the phone connection. Start and end time of each phone connection will be recorded second precise. The individual connection duration is divided into single time frames. Started time frames will be counted in full even if not used. Connection times with less than one second will be billed with a connection time of one second. For all phone connections initiated over TKS access a metering rate of 60 seconds applies if there are no further agreements. Each 60 second time frame will be charged referring to the currently valid pricelist.

4.2 Germany all network connections

Germany all network connections are connections for outgoing calls initiated by the customers themselves, for calling German fixed and mobile network phone numbers (refer to 4.4) with area code that are connected through TKS.

4.3 National & International connections

Connections will be made exclusively to countries listed on the pricelist.
The connection fees are listed under the name “Standard price per min.”. Included calling flat rates are listed under the column “Global” with an “X” and non-included countries are listed with “- “. The listed Networks indicate if the flat rate includes calls to landlines only or mobile connection only or both when indicated landlines & mobile.

4.4 Not included numbers and services

Charge free services, included budgets, and flat rates do not include premium rate services, personal numbers, value-added service, service numbers, shared-cost numbers, premium billing numbers, maritime services, and satellite connections. **This also applies by easyPhone app usage.**

4.5 Connection Prices for National Special Connections & Service Connections

Connections	Destination Call Number / Group	Price per Minute without VAT	Price per Minute with VAT	Plus, per connection without VAT	Plus, per connection with VAT
Emergency Calls	110	€ 0.00	€ 0.00	-	-
Emergency Calls	112	€ 0.00	€ 0.00	-	-
Emergency Calls	116116	€ 0.00	€ 0.00	-	-
Emergency Calls	116117	€ 0.00	€ 0.00	-	-
Freephone Services	0800	€ 0.00	€ 0.00	-	-
Freephone Services	0801	€ 0.00	€ 0.00	-	-
Freephone Services	00800	€ 0.00	€ 0.00	-	-
Personal Number	700	€ 0.08	€ 0.09	-	-
Shared Cost 1	1801	€ 0.0328	€ 0.0390	-	-
Shared Cost 2	1802	-	-	€ 0.0504	€ 0.0600
Shared Cost 3	1803	€ 0.0756	€ 0.0900	-	-
Shared Cost 4	1804	-	-	€ 0.1681	€ 0.2000
Shared Cost 5	1805	€ 0.1176	€ 0.1400	-	-
Shared Cost 6	1806	-	-	€ 0.1681	€ 0.2000
Shared Cost 7	1807	€ 0.1176	€ 0.1400	-	-
Service & Special Numbers	032xx	€ 0.0756	€ 0.0900	-	-

4.6 TKS Blocked Special Connections & Service Connections

These prefixes are blocked from TKS per default to help prevent high costs. These numbers can´t be called, if this feature is not desired, it must be requested to be removed.

Connections	Destination Call Number / Group	Description
Shared Cost Premium	900	TKS blocked service
Service & Special Numbers	010xx	TKS blocked service
Service & Special Numbers	011xx	TKS blocked service
Service & Special Numbers	012xx	TKS blocked service
Service & Special Numbers	0137xx	TKS blocked service
Service & Special Numbers	019xx	TKS blocked service
Service & Special Numbers	031xx	TKS blocked service

4.7 Connection Prices for National Paging Services

National Telephone Directory Assistance	Destination Call Number / Group	Price per Minute without VAT	Price per Minute with VAT	Plus, per connection without VAT	Plus, per connection with VAT
Cityruf 1	0164	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01682	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01683	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01684	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01685	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01686	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01687	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01688	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01689	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01690	€ 0.1670	€ 0.1987	-	-
Cityruf 1	01691	€ 0.1670	€ 0.1987	-	-
Cityruf 2	016951	€ 0.8320	€ 0.9901	-	-
Cityruf 2	016952	€ 0.8320	€ 0.9901	-	-
Scall 1	01680	-	-	€ 0.3280	€ 0.3903
Scall 2	01696	-	-	€ 0.5800	€ 0.6902
Scall 3	01681	-	-	€ 0.8320	€ 0.9901
Scall 4	01699	-	-	€ 1.1680	€ 1.3899
Skyper 1	01692	-	-	€ 0.5800	€ 0.6902
Skyper 1	01693	-	-	€ 0.5800	€ 0.6902
Skyper 2	016953	-	-	€ 1.1680	€ 1.3899

4.8 Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Afghanistan	(landline & mobile)	0.380	0.452	X
Albania	(landline only)	0.100	0.119	X
Albania	(mobile only)	0.575	0.684	-
Algeria	(landline only)	0.150	0.179	X
Algeria	(mobile only)	1.077	1.282	-
Andorra	(landline & mobile)	0.025	0.030	X
Angola	(landline & mobile)	0.210	0.250	X
Anguilla	(landline & mobile)	0.543	0.646	-
Antigua Barbuda	(landline & mobile)	0.506	0.602	-
Argentina	(landline & mobile)	0.037	0.044	X
Armenia	(landline & mobile)	0.444	0.528	-
Aruba	(landline & mobile)	0.480	0.571	-
Ascension	(landline & mobile)	2.254	2.682	-
Australia w/o EX Territories	(landline & mobile)	0.021	0.025	X
Australian Ex Territories	(landline & mobile)	1.840	2.190	-
Austria	(landline & mobile)	0.019	0.023	X
Azerbaijan	(landline only)	0.727	0.865	-
Azerbaijan	(mobile only)	0.619	0.737	-
Bahamas	(landline & mobile)	0.250	0.298	X
Bahrain	(landline & mobile)	0.250	0.298	X
Bangladesh	(landline & mobile)	0.250	0.298	X
Barbados	(landline & mobile)	0.541	0.644	-
Belarus	(landline only)	0.677	0.806	-
Belarus	(mobile only)	0.415	0.494	-
Belgium	(landline & mobile)	0.016	0.019	X
Belize	(landline & mobile)	0.488	0.581	-
Benin	(landline & mobile)	0.629	0.749	-
Bermudas	(landline & mobile)	0.250	0.298	X
Bhutan	(landline & mobile)	0.250	0.298	X
Bolivia	(landline & mobile)	0.250	0.298	X
Bosnia & Herzegovina	(landline only)	0.250	0.298	X
Bosnia & Herzegovina	(mobile only)	0.422	0.502	-
Botswana	(landline only)	0.250	0.298	X

Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Botswana	(mobile only)	0.524	0.623	-
Brazil	(landline & mobile)	0.025	0.030	X
Brunei Darussalam	(landline & mobile)	0.250	0.298	X
Bulgaria	(landline & mobile)	0.025	0.030	X
Burkina Faso	(landline only)	0.580	0.690	X
Burkina Faso	(mobile only)	0.736	0.876	-
Burundi	(landline & mobile)	1.117	1.330	-
Cambodia	(landline & mobile)	0.250	0.298	X
Cameroon	(landline & mobile)	0.420	0.500	-
Canada	(landline & mobile)	0.010	0.012	X
Cape Verde	(landline & mobile)	0.530	0.630	-
Cayman Islands	(landline & mobile)	0.435	0.518	-
Central Africa	(landline only)	0.597	0.710	-
Central Africa	(mobile only)	0.441	0.524	-
Chad	(landline & mobile)	1.125	1.339	-
Chile w/o Easter Islands	(landline & mobile)	0.025	0.030	X
Chile-Easter Island	(landline & mobile)	1.394	1.659	-
China	(landline & mobile)	0.025	0.030	X
Colombia	(landline & mobile)	0.160	0.190	X
Comoros	(landline only)	0.531	0.632	-
Comoros	(mobile only)	0.702	0.836	-
Congo	(landline & mobile)	0.795	0.946	-
Congo Dem Rep	(landline only)	0.575	0.684	-
Congo Dem Rep	(mobile only)	0.774	0.921	-
Cook Islands	(landline & mobile)	1.442	1.716	-
Costa Rica	(landline & mobile)	0.250	0.298	X
Croatia	(landline only)	0.016	0.019	X
Croatia	(mobile only)	0.190	0.226	-
Cuba	(landline & mobile)	1.378	1.639	-
Cyprus	(landline & mobile)	0.025	0.030	X
Czech Republic	(landline & mobile)	0.025	0.030	X
Denmark	(landline & mobile)	0.016	0.019	X
Diego Garcia	(landline & mobile)	2.058	2.448	-

Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Djibouti	(landline & mobile)	0.618	0.736	-
Dominica	(landline & mobile)	0.558	0.664	-
Dominican Republic	(landline & mobile)	0.160	0.190	X
East Timor	(landline & mobile)	0.766	0.911	-
Ecuador	(landline only)	0.250	0.298	X
Ecuador	(mobile only)	0.382	0.455	-
Egypt	(landline & mobile)	0.250	0.298	X
El Salvador	(landline & mobile)	0.384	0.457	-
Equatorial Guinea	(landline & mobile)	0.853	1.015	-
Eritrea	(landline & mobile)	0.493	0.587	-
Estonia	(landline only)	0.025	0.030	X
Estonia	(mobile only)	0.190	0.226	-
Ethiopia	(landline & mobile)	0.560	0.666	-
Falkland Islands	(landline & mobile)	2.774	3.301	-
Faroe Islands	(landline & mobile)	0.250	0.298	X
Fiji	(landline & mobile)	0.380	0.452	X
Finland	(landline & mobile)	0.050	0.060	X
France	(landline & mobile)	0.013	0.015	X
French Guiana	(landline & mobile)	0.013	0.015	X
French Polynesia	(landline & mobile)	0.496	0.590	-
Gabon	(landline & mobile)	0.745	0.887	-
Gambia	(landline & mobile)	0.990	1.178	-
Georgia	(landline & mobile)	0.495	0.589	-
Germany	(landline & mobile)	0.050	0.060	X
Ghana	(landline & mobile)	0.539	0.641	-
Gibraltar	(landline & mobile)	0.050	0.060	X
Greece	(landline & mobile)	0.016	0.019	X
Greenland	(landline only)	0.605	0.719	-
Greenland	(mobile only)	0.775	0.922	-
Grenada	(landline only)	0.360	0.429	-
Grenada	(mobile only)	0.474	0.564	-
Guadeloupe (incl. St. Martin, St. Barthelemy)	(landline & mobile)	0.250	0.298	X
Guam	(landline & mobile)	0.150	0.179	X

Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Guatemala	(landline & mobile)	0.380	0.452	X
Guinea	(landline & mobile)	0.875	1.042	-
Guyana	(landline & mobile)	0.547	0.651	-
Haiti	(landline & mobile)	0.570	0.678	-
Honduras	(landline only)	0.339	0.403	X
Honduras	(mobile only)	0.403	0.480	-
Hong Kong	(landline & mobile)	0.025	0.030	X
Hungary	(landline & mobile)	0.025	0.030	X
Iceland	(landline & mobile)	0.025	0.030	X
India	(landline & mobile)	0.039	0.046	X
Indonesia	(landline & mobile)	0.100	0.119	X
Iran	(landline & mobile)	0,100	0.119	X
Iraq	(landline & mobile)	0.465	0.553	-
Ireland	(landline & mobile)	0.016	0.019	X
Israel	(landline only)	0.025	0.030	X
Israel	(mobile only)	0.380	0.452	-
Italy	(landline & mobile)	0.013	0.015	X
Ivory Coast (Cote d'Ivoire)	(landline & mobile)	0.816	0.971	-
Jamaica	(landline only)	0.250	0.298	X
Jamaica	(mobile only)	0.414	0.493	-
Japan	(landline & mobile)	0.025	0.030	X
Jordan	(landline only)	0.250	0.298	X
Jordan	(mobile only)	0.374	0.445	-
Kazakhstan	(landline & mobile)	0.090	0.107	X
Kenya	(landline & mobile)	0.090	0.107	X
Kiribati	(landline & mobile)	1.032	1.228	-
Korea, Dem People's Republic	(landline & mobile)	0.824	0.980	X
Korea, Republic of	(landline & mobile)	0.050	0.060	X
Kosovo	(landline & mobile)	0.160	0.190	X
Kuwait	(landline & mobile)	0.210	0.250	X
Kyrgyzstan	(landline & mobile)	0.475	0.565	-
Laos	(landline & mobile)	0.210	0.250	X

Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Latvia	(landline & mobile)	0.060	0.071	X
Lebanon	(landline & mobile)	0.250	0.298	X
Lesotho	(landline & mobile)	0.861	1.024	-
Liberia	(landline & mobile)	0.896	1.066	-
Libya	(landline & mobile)	0.581	0.691	-
Liechtenstein	(landline only)	0.050	0.060	X
Liechtenstein	(mobile only)	0.624	0.743	-
Lithuania	(landline only)	0.050	0.060	X
Lithuania	(mobile only)	0.190	0.226	-
Luxembourg	(landline & mobile)	0.016	0.019	X
Macao	(landline & mobile)	0.250	0.298	X
Macedonia	(landline only)	0.100	0.119	X
Macedonia	(mobile only)	0.446	0.531	-
Madagascar	(landline only)	1.090	1.297	-
Madagascar	(mobile only)	1.428	1.699	-
Malawi	(landline only)	0.650	0.774	-
Malawi	(mobile only)	0.758	0.902	-
Malaysia	(landline & mobile)	0.016	0.019	X
Maldives	(landline & mobile)	1.605	1.910	-
Mali	(landline only)	0.429	0.511	-
Mali	(mobile only)	0.686	0.817	-
Malta	(landline & mobile)	0.042	0.050	X
Marshall Islands	(landline & mobile)	0.469	0.559	-
Martinique	(landline & mobile)	0.250	0.298	X
Mauritania	(landline & mobile)	0.956	1.138	-
Mauritius	(landline & mobile)	0.250	0.298	X
Mayotte	(landline & mobile)	0.250	0.298	X
Mexico	(landline & mobile)	0.080	0.095	X
Micronesia	(landline & mobile)	1.103	1.313	-
Moldova	(landline only)	0.481	0.572	-
Moldova	(mobile only)	0.371	0.442	-
Monaco	(landline only)	0.050	0.060	X
Monaco	(mobile only)	0.462	0.550	-

Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Mongolia	(landline & mobile)	0.250	0.298	X
Montenegro	(landline only)	0.250	0.298	X
Montenegro	(mobile only)	0.437	0.520	-
Montserrat	(landline & mobile)	0.566	0.673	-
Morocco	(landline only)	0.160	0.190	X
Morocco	(mobile only)	1.220	1.452	-
Mozambique	(landline & mobile)	0.457	0.544	-
Myanmar	(landline only)	0.501	0.596	X
Myanmar	(mobile only)	0.596	0.709	-
Namibia	(landline & mobile)	0.250	0.298	X
Nauru	(landline & mobile)	1.910	2.273	-
Nepal	(landline & mobile)	0.250	0.298	X
Netherlands	(landline & mobile)	0.013	0.015	X
Netherlands Antilles *(Bonaire, St Eustatius, Saba)*	(landline & mobile)	0.250	0.298	X
New Caledonia	(landline & mobile)	0.380	0.452	X
New Zealand	(landline & mobile)	0.013	0.015	X
Nicaragua	(landline & mobile)	0.512	0.609	-
Niger	(landline only)	0.380	0.452	-
Niger	(mobile only)	0.730	0.869	-
Nigeria	(landline & mobile)	0.250	0.298	X
Niue Islands	(landline & mobile)	2.977	3.542	-
Northern Mariana Islands	(landline & mobile)	0.250	0.298	X
Norway	(landline & mobile)	0.013	0.015	X
Oman	(landline only)	0.250	0.298	X
Oman	(mobile only)	0.611	0.727	-
Pakistan	(landline & mobile)	0.250	0.298	X
Palau	(landline & mobile)	0.518	0.617	-
Palestine	(landline only)	0.160	0.190	X
Palestine	(mobile only)	0.364	0.433	-
Panama	(landline & mobile)	0.250	0.298	X
Papua New Guinea	(landline & mobile)	1.179	1.403	-
Paraguay	(landline & mobile)	0.250	0.298	X
Peru	(landline & mobile)	0.250	0.298	X

Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Philippines	(landline & mobile)	0.167	0.199	X
Poland	(landline & mobile)	0.016	0.019	X
Portugal	(landline & mobile)	0.016	0.019	X
Puerto Rico	(landline & mobile)	0.025	0.030	X
Qatar	(landline only)	0.703	0.837	X
Qatar	(mobile only)	0.387	0.460	-
Reunion	(landline & mobile)	0.250	0.298	X
Romania	(landline & mobile)	0.025	0.030	X
Russian Federation	(landline & mobile)	0.032	0.038	X
Rwanda	(landline only)	0.502	0.597	-
Rwanda	(mobile only)	0.597	0.710	-
Samoa American	(landline & mobile)	0.150	0.179	X
Samoa Western	(landline & mobile)	1.108	1.319	-
San Marino	(landline & mobile)	0.016	0.019	X
Sao Tome & Principe	(landline & mobile)	2.002	2.382	-
Saudi Arabia	(landline & mobile)	0.250	0.298	X
Senegal	(landline only)	0.707	0.841	-
Senegal	(mobile only)	0.816	0.970	-
Serbia	(landline only)	0.500	0.594	X
Serbia	(mobile only)	0.415	0.494	-
Seychelles	(landline & mobile)	1.486	1.769	-
Sierra Leone	(landline & mobile)	0.967	1.151	-
Singapore	(landline & mobile)	0.025	0.030	X
Slovakia	(landline & mobile)	0.025	0.030	X
Slovenia	(landline only)	0.025	0.030	X
Slovenia	(mobile only)	0.190	0.226	-
Solomon Islands	(landline & mobile)	1.822	2.168	-
Somalia	(landline only)	1.064	1.266	-
Somalia-Mobile	(mobile only)	0.966	1.149	-
South Africa	(landline & mobile)	0.025	0.030	X
South Sudan	(landline only)	0.851	1.012	-
South Sudan	(mobile only)	0.730	0.868	-
Spain	(landline & mobile)	0.016	0.019	X

Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Sri Lanka	(landline & mobile)	0.380	0.452	X
St Helena	(landline & mobile)	3.101	3.690	-
St Kitts and Nevis	(landline & mobile)	0.543	0.646	-
St Lucia	(landline & mobile)	0.541	0.644	-
St Maarten	(landline & mobile)	0.250	0.298	-
St Pierre & Miquelon	(landline & mobile)	0.806	0.959	-
St Vincent Grenadines	(landline & mobile)	0.467	0.556	-
Sudan	(landline only)	0.303	0.360	X
Sudan	(mobile only)	0.360	0.429	-
Suriname	(landline only)	0.397	0.472	-
Suriname	(mobile only)	0.627	0.746	-
Swaziland	(landline & mobile)	0.250	0.298	X
Sweden	(landline & mobile)	0.060	0.071	X
Switzerland	(landline & mobile)	0.016	0.019	X
Syrian	(landline & mobile)	0.250	0.298	X
Taiwan	(landline & mobile)	0.025	0.030	X
Tajikistan	(landline & mobile)	0.374	0.445	-
Tanzania	(landline only)	0.692	0.824	-
Tanzania	(mobile only)	0.803	0.956	-
Thailand	(landline & mobile)	0.250	0.298	X
Togo	(landline & mobile)	0.580	0.690	X
Tokelau	(landline & mobile)	2.255	2.683	-
Tonga	(landline & mobile)	1.043	1.241	-
Trinidad & Tobago	(landline only)	0.250	0.298	X
Trinidad & Tobago	(mobile only)	0.482	0.573	-
Tunisia	(landline & mobile)	1.299	1.546	-
Turke	(landline only)	0.025	0.030	X
Turkey	(mobile only)	0.722	0.859	-
Turkmenistan	(landline & mobile)	0.250	0.298	X
Turks and Caicos	(landline only)	0.453	0.539	-
Turks and Caicos	(mobile only)	0.607	0.722	-
Tuvalu	(landline & mobile)	2.579	3.069	-
Uganda	(landline & mobile)	0.628	0.748	-

Connection Prices for National & International Standard Connections

Destination:	Networks:	Price per min. without VAT	Price per min. with VAT	Included flat rates (X)
Ukraine	(landline & mobile)	0.050	0.060	X
United Arab Emirates	(landline & mobile)	0.250	0.298	X
United Kingdom of Great Britain & Northern Ireland	(landline & mobile)	0.016	0.019	X
United States of America	(landline & mobile)	0.016	0.019	X
Uruguay	(landline & mobile)	0.250	0.298	X
Uzbekistan	(landline & mobile)	0.250	0.298	X
Vanuatu	(landline & mobile)	1.312	1.562	-
Venezuela	(landline & mobile)	0.025	0.030	X
Vietnam	(landline & mobile)	0.250	0.298	X
Virgin Islands (U.S.)	(landline & mobile)	0.250	0.298	X
Virgin Islands British	(landline & mobile)	0.541	0.644	-
Wallis and Futuna	(landline & mobile)	0.590	0.702	-
Yemen	(landline & mobile)	0380	0.452	X
Zambia	(landline only)	0.721	0.858	-
Zambia	(mobile only)	0.880	1.047	-
Zimbabwe	(landline only)	0.250	0.298	X
Zimbabwe	(mobile only)	0.841	1.001	-

4.9 Connection Prices for Satellite Radio Connections

Connections	Price per min. without VAT	Price per min. with VAT
EMSAT	€ 3.3500	€ 3.9865
GMSS (Global Mobile Satellite System) - AeroMobile	€ 3.7126	€ 4.4180
Inmarsat A	€ 3.9469	€ 4.6968
Inmarsat B	€ 1.4923	€ 1.7758
Inmarsat B GAN HSD	€ 5.3613	€ 6.3800
ICO Global Network	€ 3.7166	€ 4.4227
Inmarsat Aero	€ 4.1162	€ 4.8983
Inmarsat M	€ 1.0979	€ 1.3065
Inmarsat M Pazifik HSD	€ 5.7742	€ 6.8713

4.10 Call Back Service Features

Connections over TKS when using the service features call back when busy and call back/alternating between lines: When the service features call back when busy and call back/alternating between lines are being used, the connection charges are billed to the customers setting up the connections. For connections set up from the customer's TKS easyConnect access, the connection prices according to this price list apply.

5 General Additional Services

Description	Monthly Price without VAT	Monthly Price with VAT
Additional charge for sending of paper invoice within Germany	€ 2.50	€ 2.98
Additional charge for sending of paper invoice to Italy	€ 3.50	€ 4.17

Description	Onetime Fee without VAT	Onetime Fee with VAT
Duplicate invoice / document, one-time fee per duplicate	€ 2.95	€ 3.51
Late fee *	€ 7.95	-
Returned direct-debit order fee (varies by institute) *	€ 0.18 - € 5.95	-
Returned credit card direct-debit order fee (varies by institute) *	€ 0.18 - € 5.95	-
Processing fee	€ 9.95	€ 11.84
Reconnection fee applies after cancellation or blocking (reconnection available for a limited time).	€ 29.95	€ 35.64
Billing for additional TKS installation and configuration services is based on actual expenses.	-	-
TKS labor fee, per started quarter hour **	€ 14.95	€ 17.79
Lump sum of travel costs	€ 24.95	€ 29.69
Fee for change of telephone number	€ 9.95	€ 11.84
Block for German service and shared-cost numbers	€ 9.95	€ 11.84
Block for outgoing calls (except emergency numbers and TKS hotline)	€ 9.95	€ 11.84
Block on service (except emergency numbers and TKS hotline)	€ 9.95	€ 11.84
Block for satellite and maritime service numbers	€ 9.95	€ 11.84
Block for all non-Basic-Flat numbers	€ 9.95	€ 11.84
Blocking of German service and shared-cost numbers, including satellite and maritime service numbers.	€ 9.95	€ 11.84
Block on service caused by non-payment *	€ 9.95	-

* These additional services are charged without value added tax (VAT).
** The indicated price applies exclusively to services performed by a TKS technician. Prices for services performed by technicians from Deutsche Telekom or Vodafone are published on their respective websites.

6 Rental Fee

Service	Monthly Price without VAT	Monthly Price with VAT
Fritz!Box (not required for an on-base cable internet connection)	€ 4.95	€ 5.89
KDG Modem (only required for off-base cable internet connection)	€ 0.00	€ 0.00

7 Non-Return Fees for Rental Devices

Description	Onetime Fee without VAT	Onetime Fee with VAT
Fritz!Box (return value): The charge is calculated automatically based on the usage duration (paid leasing fees). The resulting amount is **at least €20.00 and at most €120.00**, depending on the device type.	€ 120.00	€ 142.80
KDG Modem: Off Base cable connection (Modem Type: Hitron CVE-30360 or similar)	€ 60.00	€ 71.40

8 TV

TKS offers the following TV services: easyTV (on- & off-base), AFN “stand alone”, and for International easyTV GO & easyTV Online (Italy, Belgium, etc.). International TV service can only be concluded over the TKS Online Portal or via telephone. The utilization of service is internationally authorized; with one exception it is prohibited to use the service within the USA.

8.1 TV – easyTV Deposits

A deposit is required at sign-up and is credited on the final bill. Deposits are always charged without VAT.

Service	Deposit Description	Deposit Price without VAT
easyTV Smart	Deposit for TKS basic TV	€ 19.95
easyTV UP	Deposit for upgrade package easyTV UP	€ 34.95
STARZ	Deposit for upgrade package STARZ	€ 24.95
AFN Digital	Deposit for AFN Digital (as a “stand alone” module)	€ 0.00
NFL Red Zone	Deposit for upgrade Ticket NFL Red Zone	€ 0.00

8.2 TV – easyTV GO / easyTV Online Deposits

easyTV Go / easyTV Online are prepaid services and therefore there is no deposit required.

8.3 Service Packages - easyTV / easyTV Go / easyTV Online

Service	Availability & Description	Monthly Price without VAT	Monthly Price with VAT
easyTV Smart	Available for services without TV included. This option provides TKS basic TV.	€ 19.95	€ 23.74
easyTV UP	Only available with easyTV Smart. This option expands the channel lineup with America’s top sports and entertainment channels.	€ 34.95	€ 41.59
STARZ	Only available with easyTV Smart. This option expands the channel lineup with STARZ movie & series channels.	€ 24.95	€ 29.69
AFN digital (as a “stand alone” module)	An AFN digital Set-top box is required. This service is not available with easyTV Mobile.	€ 0.00	€ 0.00
AFN digital (as a “stand alone” module)	License and Support	€ 9.95	€ 11.84

Service	Option is only available with easyTV UP	Onetime Fee without VAT	Onetime Fee with VAT
NFL Red Zone Ticket	This fee applies to the current NFL regular season, no matter when the ticket gets booked.	€ 59.95	€ 71.34

8.4 TV - Included Additional Options

Service	Description	Monthly Price without VAT	Monthly Price with VAT
easyTV Mobile	Reception of TV via mobile device over the TKS easyTV app & PC-stream or other streaming devices.	€ 0.00	€ 0.00
Flex Option	Includes cloud DVD, replay on demand, start over & time-shift	€ 0.00	€ 0.00