

TKSSurf! Fair Use Policy

Rules and Guidelines for all Internet users

At present there is no medium that remains as open and unrestricted as the Internet. However, most modern Internet service providers, including TKS, have a FAIR USE POLICY that regulates and defines the limitations that apply to Internet use. The goal of our Fair Use Policy is to define the framework for what is considered the fair and legal usage of the Internet.

For TKS, it is of the utmost importance that all Internet users avoid any action that could have an adverse effect on another Internet user. The TKS Fair Use Policy exists to insure that the Internet remains an unrestricted and open medium and to assure that the TKS network remains fast, reliable, and secure; and that issues of privacy and personal security be safeguarded. The primary objective is that no TKS customer should be allowed to use their Internet access in a way that would cause damage or detriment to others.

Illegal or voluminous downloads

Here an example:

If a customer were to continually receive and send excessively large data files without interruption in a way that would be considered "above and beyond normal personal (or business) use", this activity could reduce the performance of the entire system.

Professional video pirates for example usually receive multiple Terabyte of data transfer volume per month. This type of use could produce a noticeable hindrance to other customer's web access in terms of speed and overall performance.

If it was discovered that this type of activity did have an adverse effect on other customers, TKS would take the necessary steps to inform the excessive user to change their internet behavior. If not changed, TKS reserves the right to charge an additional volume-based fee, if the monthly data volume exceeds average usage. If the additional fees are not paid, a block or cancellation of the Internet service will result.

Cyberspace has laws

The Internet access that TKS provides is a service based on respect and confidence. Therefore we would like to make you aware of the fact that the Internet is not lawless zone. The transfer, sales and storage of content that is against national, European or international law, is illegal and will be prosecuted to the fullest extent permitted by law. The protection of privacy, copyrights as well as the protection of product names and trademarks is a subject that all Internet users should be aware of. Any Internet session that intentionally or unintentionally damages or violates the rights of third parties and/or is part of an illegal action is not permitted.

TKS is committed to providing their customers with Internet service that is safe and secure and will do everything possible to insure this.