

TKS easyMobile Price List

1. General information

TKS Telepost Kabelservice GmbH, Altes Forsthaus 2, 67661 Kaiserslautern (hereinafter referred to as "TKS") provides the below pricelist for billing of services rendered for TKS Mobile 4G. This pricelist also applies if TKS provides its services on behalf of the Army & Air Force Exchange Service ("The Exchange"), Dallas, Texas 75201, United States, phone +1-214-312-3300, <https://www.shopmyexchange.com/>. In this case, the customer of The Exchange confirms his/her knowledge of The Exchange's Terms and Conditions for this contract, available at: www.shopmyexchange.com/customer-service/terms-and-conditions, that will be part of the customer's contract with The Exchange. The price list for connections located within Germany are with the heading „Location Germany“. For the connections in various countries different prices apply.

2. Prices

2.1 Prices without VAT

In location Germany: TKS offers all services without using a VAT form with VAT exemption to US Department of Defense (DOD) ID cardholder who qualifies for a foreign tax exemption under NATO Status of Forces Agreement (SOFA). Customers with this status are only US military, US civilian employees, and dependents living in Germany on orders. If the customer does not have SOFA status, the services will be charged with the applicable German value-added tax (VAT- Umsatzsteuer).

Third party services are not VAT exempt. Their VAT charges will be fully passed on to the customer.

2.2 Prices including VAT

The stated prices including VAT are rounded up to full cent amounts. Determining for the billing of utilized services are the stated prices without VAT. These are collected by TKS for billing purposes and form the basis for calculating the VAT amount. It is therefore possible that the amount to be paid by customer is lower than the sum of prices including VAT. The prices including VAT are calculated by taking prices without VAT and adding the legally binding value-added tax. In the event that the VAT rate is changed, prices including VAT are adapted accordingly.

3. Standard Services

No.	Service	Monthly Price		Activation Price	
		w/o VAT EUR	incl. VAT EUR	w/o VAT EUR	incl. VAT EUR
	Monthly basic fee				
3.1	Giga 7 (without hardware) Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 64 kbps after 7 GB).	34,95	41,59	29,95	35,64
3.2	Giga 25 (without hardware) Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 64 kbps after 25 GB).	39,95	47,54	29,95	35,64
3.3	Giga 50 (without hardware) Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 64 kbps after 50 GB).	49,95	59,44	29,95	35,64
3.4	Giga 280 (without hardware) Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 64 kbps after 280 GB).	59,95	71,34	29,95	35,64
3.5	Giga Unlimited (without hardware) Flat rates for calls to German mobile & fixed networks, texting, & data usage: National = flat rate EU & easyTravel option = 104 GB data/mo (exceeding that included data volume budget will be charged at 0.13 Cents per MB for EU countries and for easyTravel countries at 0.45 Cents per MB).	69,95	83,24	29,95	35,64

No.	Service	Monthly Price		Activation Price	
		w/o VAT EUR	incl. VAT EUR	w/o VAT EUR	incl. VAT EUR
3.6	Monthly basic fee Giga 5 plus (without hardware) - only available as additional line to a Giga standard plan. Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 32 kbps after 5 GB).	25,95	30,88	29,95	35,64
3.7	Giga 100 plus flex (without hardware) - only available as additional line to a Giga standard plan. Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 64 kbps after 100 GB). Once 80% of the data volume has been used, an additional data volume in 5 GB increments can be added for free via text message. Data usage: EU & easyTravel option = 39 GB data/mo (exceeding that included data volume budget will be charged at 0.13 Cents per MB for EU countries and for easyTravel countries at 0.45 Cents per MB.	39,95	47,54	29,95	35,64
3.8	Giga Unlimited plus (without hardware) - only available as additional line to a Giga standard plan. Flat rates for calls to German mobile & fixed networks, texting, & data usage: National = flat rate EU & easyTravel option = 46 GB data/mo (exceeding that included data volume budget will be charged at 0.13 Cents per MB for EU countries and for easyTravel countries at 0.45 Cents per MB.	49,95	59,44	29,95	35,64
3.9	Giga Connect (without hardware) - only available as additional line to a Giga standard plan. Data tariff (only for data usage) Data usage: National = flat rate EU & International = No roaming available	39,95	47,54	29,95	35,64

No.	Service	Monthly Price		Activation Price	
		w/o VAT EUR	incl. VAT EUR	w/o VAT EUR	incl. VAT EUR
3.9	Monthly basic fee Kids 2 (without hardware) - only available for children under 18 100 min. talk time and 100 Texts inland to all German networks, and data usage (speed limitation to 64 kbps after 2 GB). No roaming or international connections available.	29,95	35,64	29,95	35,64
3.10	Kids 2 special rebate (without hardware) only available for children under 18 years and in combination with a Giga (50, 280, or Unlimited), Giga (25, 50, or Unlimited – activation before 10.10.2024), or 50 Family same features as Kids 2	14,95	17,79	29,95	35,64

No.	Service	Monthly Price		Activation Price	
		w/o VAT EUR	incl. VAT EUR	w/o VAT EUR	incl. VAT EUR
3.11	Monthly basic fee Smartwatch 3 (without hardware) Tariff only usable in Smartwatches, 500 min talk time and 100 Texts inland to all German networks and data usage (speed limitation to 150 kbps after 3 GB). Only EU roaming is available (budgets and data usage usable). International connections are not available.	9,95	11,84	29,95	35,64

No.	Service	Monthly Price		Activation Price	
		w/o VAT EUR	incl. VAT EUR	w/o VAT EUR	incl. VAT EUR
	Monthly basic fee				
3.12	GigaData 7 (without hardware) Data tariff (only for data usage) Data usage flat rate (speed limitation to 64 kbps after 7 GB).	24,95	29,69	29,95	35,64
3.13	GigaData 50 GB (without hardware) Data tariff (only for data usage) Data usage flat rate (speed limitation to 64 kbps after 50 GB).	34,95	41,59	29,95	35,64
3.14	GigaData Max (without hardware) Data tariff (only for data usage) Data usage: National = flat rate EU & easyTravel option = 104 GB data/mo (exceeding that included data volume budget will be charged at 0.13 Cents per MB for EU countries and for easyTravel countries at 0.45 Cents per MB).	64,95	77,29	29,95	35,64

4. Additional Options

No.	Service	Price		Activation Price	
		w/o VAT EUR	incl. VAT EUR	w/o VAT EUR	incl. VAT EUR
4.1	SpeedFlex*				
4.1.1	SpeedFlex 500 - 500 additional MB with unlimited speed	4,20	5,00	0,00	0,00
4.1.2	SpeedFlex 1 - 1 additional GB with unlimited speed	8,40	10,00	0,00	0,00
4.2	MinutenPaket EU Tag 120 Option** (Not available for Data service plans) This option provides the capability to make calls from Germany (not a roaming option) to mobile & landline networks of the EU.	4,19 (per day)	4,99 (per day)	0,00	0,00
4.3	easyConnect Global Option*** (Not available for Data service plans) This option provides over the myTKS App a calling flat rate to selected countries (refer to TKS easyConnect price list).	12,95	15,41	0,00	0,00
4.4	Daily Cancellation Option**** This option provides day-to-day cancellation.	4,95	5,89	0,00	0,00

* SpeedFlex

The SpeedFlex are options that can only be booked by the customer after the 100% of the data volume has been used.

The customer can book the option by replying to the 80% warning text or by sending the desired data volume ("500", or "1") per text to 70997.

SpeedFlex is not available for Kids and Smartwatch tariffs.

**** MinutePaket EU Tag 120 option** - Only available with TKS 5G smartphone (voice) service plans . Not available for Data service plans.

The option provides the capability to make calls from Germany (not a roaming option) to mobile & landline networks of the EU. The 120 minutes budget starts immediately after booking and is valid until the end of the following day (11:59 p.m.).

The included budget does not include conference calls, premium rate services, call forwarding, video phoning, text-services, service numbers, and premium billing numbers.

The minute package ends automatically at the specified time and does not have to be canceled in advance. Unused minutes will also expire at this time. Exceeding the included 120 min. budget within the booked time frame will be charged at the standard international EU rate.

The "MinutePackage EU Tag 120" can be booked via SMS code: SMS on 70127 / Text Code: TAGEU

***** easyConnect Mobile Global option** - Only available with TKS 5G smartphone (voice) service plans . Not available for Data service plans.

With the easyConnect Mobile Global option all easyConnect Global countries (landlines and certain mobile connections), can be called free of charge according to the fair use policy.

The fair use policy permits a maximum total talk time (incoming & outgoing calls) of 20,000 min per month over the myTKS App. After 4 hours of continuous use the connection will automatically be disconnected. Price for exceeding included fair use budget will be charged at standard Global rates (refer to easyConnect price list).

The myTKS App will be terminated by exceeding the fair use budget over two consequent months.

Cancellations are only valid to the end of the following month.

****** Daily cancellation option** - The daily cancellation option is only available on the day of signup. This option grants service cancellation on a day-to-day basis after 30 days of service has been completed.

5. Services

No.	Service	Monthly Price		Activation Price	
		without VAT EUR	incl. VAT EUR	without VAT EUR	incl. VAT EUR
	Activation Rates				
5.1	Upgrade to a higher monthly plan	0,00	0,00	0,00	0,00
5.2	Downgrade to a lower monthly plan	0,00	0,00	80,00	95,20
5.3	Portfolio change - Processing Fee (TeM)	0,00	0,00	9,95	11,84
	Additional Services				
5.4	Itemized billing	0,00	0,00	0,00	0,00
5.5	Additional charge for sending of paper invoice, monthly fee	2,50	2,98	0,00	0,00
5.6	Charge for a duplicate invoice / document, one-time fee per duplicate	0,00	0,00	2,95	3,51
5.7	Late fee*	0,00	0,00	7,95	9,46
5.8	Charge for returned direct-debit orders (fee depends on the institut)*	0,00	0,00	0,18 - 5,95	-
5.9	Charge for returned credit card direct-debit orders (fee depends on the institut)*	0,00	0,00	0,18 - 5,95	-
5.10	Reconnection fee after blocking (available reconnection time is limited)	0,00	0,00	19,95	23,74
5.11	Processing fee	0,00	0,00	9,95	11,84
5.12	Charge per MultiSIM card:				
5.12.1	MultiSIM card - for TKS easyMobile Smartphone (Voice only) tariff plan (excluding UNLIMITED tariff plan)	5,00	5,95	29,95	35,64
5.12.2	MultiSIM card - for TKS easyMobile UNLIMITED tariff plan	10,00	11,90	29,95	35,64
5.13	Charge for a replacement SIM card or MultiSIM	0,00	0,00	19,95	23,74
5.14	Change of telephone number	0,00	0,00	19,95	23,74
5.15	Charge for replacement SIM and cell phone number at same time	0,00	0,00	29,95	35,64
5.16	Charge for PUK information	0,00	0,00	4,95	5,89
5.17	Charge for importing a cell phone number from an other provider	0,00	0,00	0,00	0,00
5.18	Charge for outporting a cell phone number to another provider	0,00	0,00	0,00	0,00
5.19	Block on service	0,00	0,00	9,95	11,84
5.20	Block on service caused by non-payment	0,00	0,00	9,95	11,84
5.21	Block for outgoing international calls	0,00	0,00	9,95	11,84
5.22	Block for Roaming (Complete block for voice and data)	0,00	0,00	9,95	11,84
5.23	Block for Speed Buckets	0,00	0,00	0,00	0,00
5.24	Block for Premium Voice Short dial numbers - (complete 22 prefix number range)	0,00	0,00	0,00	0,00
5.25	Block for 0900 numbers (automatically preset)	0,00	0,00	0,00	0,00
5.26	Block for 0180 numbers (automatically preset)	0,00	0,00	0,00	0,00
5.27	Block for 118x numbers (automatically preset)	0,00	0,00	0,00	0,00
5.28	Block for 0137 numbers (automatically preset)	0,00	0,00	0,00	0,00
5.29	Block for mobile payment (automatically preset)	0,00	0,00	0,00	0,00
5.30	Block on Vodafone's services	0,00	0,00	0,00	0,00
5.31	Block for third-party purchases	0,00	0,00	0,00	0,00

* These additional services are always charged without VAT.

6. TKS easyMobile Telephone Connections

6.1 Billing basics

The price calculation is determined by the connection duration, the kind of connections and the tariff times.

The billed connection time generally starts with the acceptance at the called party side. The connection time ends with the termination of the phone connection. For all phone connections initiated over a TKS easyMobile service a metering rate of 60 seconds applies if there are no further agreements. Each 60 second time frame will be charged referring to the currently valid pricelist.

6.2 Germany connections

6.2.1 German fixed network (Location Germany)

German fixed network call connections are connections for outgoing calls initiated by the customers themselves, for calling German fixed network phone numbers with area code that are connected through TKS.

Phone numbers starting with 00, 01, 031, 032, 0500, 0501, 0601, 0700, 0701, 0800, 0801, 0900, 0901, 0902, 0903, 0904 and 0905 are not billed as German fixed network calls according to the currently valid regulations of the Bundesnetzagentur. Numbers starting with these prefixes and premium rate services are not included in any budgets or flat rates.

6.3 Standard rates for texting (Location Germany)

No.	Standard rates for texting	Price per Text / MMS	
		without VAT EUR	Incl. VAT EUR
6.3.1	Price per Text inland to all German mobile networks:	0,00	0,00

6.4 International connections

Connections are only possible to countries listed on this pricelist. On this price list are only the international costs listed that apply for calls from Germany to a foreign country.

This price list does not apply when you are outside of German.

6.5 Connection Prices for National Standard Connections (Location Germany)

National Standard connection prices vary depending on the tariff rate that was contractually agreed to.

6.6 Connection Prices for National Special Connections & Service Connections (Location Germany)

No.	Service	Destination Call Number / Group	Price per Minute		Plus per connection	
			without VAT EUR	Incl. VAT EUR	Without VAT EUR	Incl. VAT EUR
6.6.1	Emergency Calls, 110 / 112	110 112	0,0000	0,0000	-	-
6.6.2	Freephone Service, 0800 / 00800	0800 00800	0,0000	0,0000	-	-
6.6.3	Personal Number	0700	0,7563	0,9000	-	-
6.6.4	Special Numbers (Non-Geographic/ Voice-over-IP)	032	0,7563	0,9000	-	-
6.6.5	Telephone Directory Inquiries 118xxx					
6.6.5.1	The price will be announced when the call is placed. The operators of a 118xxx determine which destination group they belong to.	A1	0,4100	0,4879	-	-
6.6.5.2		A2	0,8300	0,9877	-	-
6.6.5.3		A3	1,6700	1,9873	-	-
6.6.5.4		A4	2,0900	2,4871	-	-
6.6.5.5		A5	2,5100	2,9869	-	-
6.6.5.6		A6	1,6700	1,9873	0,8300	0,9877
6.6.5.7		A7	0,4100	0,4879	1,6700	1,9873
6.6.5.8		A8	0,8300	0,9877	1,6700	1,9873
6.6.6	Service Numbers					
6.6.6.1		(0)900-0	0,4118	0,4900	-	-
6.6.6.2		(0)900-1	0,5798	0,6900	-	-
6.6.6.3		(0)900-2	0,8319	0,9900	-	-
6.6.6.4		(0)900-3	1,2521	1,4900	-	-
6.6.6.5		(0)900-4	1,4202	1,6900	-	-
6.6.6.6		(0)900-5	1,6723	1,9900	-	-
6.6.6.7		(0)900-6	1,9244	2,2900	-	-
6.6.6.8		(0)900-7	2,0924	2,4900	-	-
6.6.6.9		(0)900-8	2,5126	2,9900	-	-

No.	Service	Destination Call Number	Price per Minute		Plus per connection	
			without VAT EUR	Incl. VAT EUR	Without VAT EUR	Incl. VAT EUR
6.6.6	Televote	491371	-	-	0,1176	0,1400
		491372	0,1176	0,1400	-	-
		491373	0,1176	0,1400	-	-
		491374	0,1176	0,1400	-	-
		491375	-	-	0,1176	0,1400
		491376	-	-	0,2101	0,2500
		491377	-	-	0,8403	1,0000
		491378	-	-	0,4202	0,5000
		491379	-	-	0,4202	0,5000
		491801	0,0328	0,0390	-	-
6.6.7	Service numbers	491802	-	-	0,0504	0,0600
		491803	0,0756	0,0900	-	-
		491804	-	-	0,1681	0,2000
		491805	0,1176	0,1400	-	-
		491806	-	-	0,1681	0,2000
		491807	0,1176	0,1400	-	-

Prices for service numbers can change daily therefore TKS provides no complete detailed price listing.
We highly recommend the inquiring of the actual price with the respective service provider before placing each call.

6.7 Connection Prices for International Standard Connections (Location Germany)

No	Country group	Time frame	Price per Minute	
			without VAT EUR	Incl. VAT EUR
6.7.1	Calls to foreign countries			
6.7.1.1	Zone 1 (EU)	Whole day	0,189	0,225
6.7.1.2	Zone 1 (Europe)	Peak (Mo till Fr 07:00 till 18:00h)	0,832	0,990
		Off Peak (rest of the time)	0,580	0,690
6.7.1.3	Zone 2 (USA & Canada)	Whole day	0,920	1,095
6.7.1.4	Zone 3 (Rest of the World)	Whole day	1,630	1,940
6.7.2	Video calls to foreign countries			
6.7.2.1	Zone 1 (Europe)	Peak (Mo till Fr 07:00 till 18:00h)	1,630	1,940
		Off Peak (rest of the time)	1,110	1,321
6.7.2.2	USA & Canada	Whole day	1,714	2,040
6.7.2.3	Rest of the World	Whole day	2,580	3,070
6.7.3	Text to foreign countries		Price per Text	
6.7.3.1	Zone 1 (EU)	Whole day	0,060	0,071
6.7.3.2	Rest of the World	Whole day	0,240	0,286

6.8 Connection Prices for International Standard Connections (Roaming)

Important: Prices are only valid when using a Vodafone Partner Network.

Prices for calls made or received within other networks may vary.

No	Country group	Price per Minute	
		without VAT EUR	Incl. VAT EUR
6.8.1	Calls made outside of Germany (Roaming) - only with Vodafone Partner network		
6.8.1.1	EU - 5G smartphone (voice) tariff	0,000	0,000
6.8.1.2	Europe 1	0,916	1,090
6.8.1.3	Europe 2, USA & Canada	1,471	1,750
6.8.1.4	World 1	2,295	2,731
6.8.1.5	World 2	4,606	5,481
6.8.2	Calls received outside of Germany (Roaming) - only with Vodafone Partner network		
6.8.2.1	EU - 5G smartphone (voice) tariff	0,000	0,000
6.8.2.2	Europe	0,614	0,731
6.8.2.3	USA, Canada	0,706	0,840
6.8.2.4	Rest of the World	1,530	1,821
6.8.3	Outgoing text messages outside of Germany (Roaming) - only with VF Partner network		
6.8.3.1	EU - 5G smartphone (voice) tariff	0,000	0,000
6.8.3.2	All other countries	0,412	0,490
6.8.4	Incoming text messages outside of Germany (Roaming) - only with VF Partner network		
6.8.4.1	All countries	0,000	0,000
6.8.7	Data usage outside of Germany (Roaming) - only with VF Partner networks		
6.8.7.1	EU - Data usage according to the original plan	0,000	0,000
6.8.7.2	Rest of the World	Refer to 6.9 Additional Roaming Options	

EU - Fair Use Conditions

The fair use policy states that with the option EU Roaming up to 500 minutes and 500 Texts per day can be used for connection within the EU countries and to Germany.

Price for exceeding included fair use budget is € 0.17 per min. or per Text.

Mailbox:

Price for calling the mailbox abroad is principle like a call from the respective country to the German Vodafone network.

If a roaming option is booked for this country the calling time applies that is included in the option.

If there are no roaming option available for this country the standard roaming price applies.

6.9 Additional Roaming Options

No.	Service	Price		Activation Price	
		without VAT EUR	incl. VAT EUR	without VAT EUR	incl. VAT EUR
	Additional Options - Roaming (Only available in listed countries.)				
6.9.1	easyTravel Day* - daily fee	6,71	7,98	0,00	0,00
6.9.2	easyTravel Week* - weekly fee	18,48	21,99	0,00	0,00
6.9.3	easyTravel Flex* - monthly fee (6 months duration time)	8,50	10,12	0,00	0,00
6.9.4	ReisePaket World Day** - daily fee	8,40	10,00	0,00	0,00
6.9.5	ReisePaket World Week** - weekly fee	29,40	34,99	0,00	0,00
6.9.5.1	ReisePaket World Week Option**- Data Upgrade 500 MB	5,03	5,99	0,00	0,00

*easyTravel

The data volume included in the present contract can be used over the easyTravel option with the exception of contracts with unlimited data. Contract with unlimited data have for the EU & easyTravel option: Giga Unlimited & Data Max plans = 104 GB data/mo, Giga Unlimited plus plan = 46 GB data/mo, and Giga 100 plus flex = 39 GB data/mo. Exceeding the data volume in an easyTravel country will be charged at 0.45 Cents per MB.

easyTravel countries:

Andorra, Canada, Faroe Islands, Guernsey (GB), Isle of Man (GB), Jersey, Monaco, Switzerland, Turkey incl. Cyprus (Northern part), & USA

Fair Use Conditions:

The fair use policy states that with the option easyTravel Day, easyTravel Week & easyTravel Flat Flex up to 500 minutes and 500 Texts per day can be used for connection to Germany and the country that you are currently in. Price for exceeding included fair use budget is € 0.17 per min. or per Text.

**Reisepaket World

ReisePaket World: Price for exceeding the incl. budgets: **Day:** € 0.17 per min. (outgoing and incoming calls), per Text, & per MB. **Week:** € 0.17 per min. (outgoing and incoming calls), per Text, & surfing speed will be reduced to 5 kbit/s, to continue surfing a ReisePaket World Week - Data Upgrade 500 can be booked.

Reisepaket World countries:

Afghanistan, Albania, Algeria, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Benin, Bermuda, Brazil, British Virgin Islands, Bosnia and Herzegovina, Botswana, Brunei, Burkina Faso, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Chad, Chile, China, Colombia, Congo (Republic), Costa Rica, Curacao (Netherlands Antilles), Democratic Republic of the Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran (Islamic Republic of), Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Lesotho, Liberia, Madagascar, Macao, Northern Macedonia, Malawi, Malaysia, Mali, Mauritius, Mexico, Mongolia, Montenegro, Morocco, Moldova, Mozambique, Myanmar, Nepal, New Zealand, Niger, Nigeria, Nicaragua, Oman, Pakistan, Palestinian Autonomous Territory, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent, Samoa, Saudi Arabia, Senegal, Serbia, Seychelles, Singapore, South Africa, South Korea, South Sudan, Sri Lanka, Surinam, Swaziland, Tajikistan, Tanzania, Taiwan, Thailand, Togo, Tonga, Trinidad and Tobago, Tunisia, Turks and Caicos Islands, Uganda, Ukraine, Uruguay, United Arab Emirates, Vanuatu, Vietnam, and Zambia

6.10 Country Overview

No	Country	Zone for International calls	Country group for outgoing calls (Roaming)	Country group for incoming calls (Roaming)	Zone for data usage (Roaming)
1	Afghanistan	Rest of the World	World 1	Rest of the World	3
2	Albania	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	5
3	Algeria	Zone 2 (Europe)	World 1	Europe	3
4	Andorra	Zone 2 (Europe)	Europe 1	Europe	1
5	Angola	Rest of the World	World 1	Rest of the World	3
6	Antigua & Barbuda	Rest of the World	World 2	Rest of the World	4
7	Anguilla	Rest of the World	World 1	Rest of the World	3
8	Argentina	Rest of the World	World 1	Rest of the World	3
9	Armenia	Rest of the World	World 1	Rest of the World	3
10	Aruba	Rest of the World	World 1	Rest of the World	3
11	Australia	Rest of the World	World 1	Rest of the World	3
12	Austria	Zone 1 (EU)	EU	EU	EU
13	Autonomous Palestinian	Zone 2 (Europe)	World 1	Europe	3
14	Azerbaijan	Rest of the World	World 2	Rest of the World	4
15	Bahamas	Rest of the World	World 2	Rest of the World	4
16	Bahrain	Rest of the World	World 1	Rest of the World	3
17	Bangladesh	Rest of the World	World 2	Rest of the World	4
18	Barbados	Rest of the World	World 1	Rest of the World	3
19	Belarus	Zone 2 (Europe)	World 1	Europe	3
20	Belgium	Zone 1 (EU)	EU	EU	EU
21	Belize	Rest of the World	World 2	Rest of the World	-
22	Benin	Rest of the World	World 2	Rest of the World	4
23	Bermuda	Rest of the World	World 1	Rest of the World	3
24	Bhutan	Rest of the World	World 2	Rest of the World	4
25	Bolivia	Rest of the World	World 1	Rest of the World	3
26	Bosnia and Herzegovina	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	5
27	Botswana	Rest of the World	World 1	Rest of the World	3
28	Brazil	Rest of the World	World 1	Rest of the World	3
29	British Virgin Islands	Rest of the World	World 1	Rest of the World	3
30	Brunei	Rest of the World	World 1	Rest of the World	3
31	Bulgaria	Zone 1 (EU)	EU	EU	EU
32	Burkina Faso	Rest of the World	World 1	Rest of the World	3
33	Burundi	Rest of the World	World 1	Rest of the World	-
34	Cambodia	Rest of the World	World 2	Rest of the World	4
35	Cameroon	Rest of the World	World 1	Rest of the World	3
36	Canada	USA/Canada	Europe 2, USA & Canada	USA/Canada	2
37	Cape Verde Islands	Rest of the World	World 2	Rest of the World	4
38	Cayman Island	Rest of the World	World 1	Rest of the World	3
39	Chad	Rest of the World	World 2	Rest of the World	4
40	Chile	Rest of the World	World 1	Rest of the World	3
41	China	Rest of the World	World 1	Rest of the World	3
42	Colombia	Rest of the World	World 1	Rest of the World	3
43	Dem Republic of Congo	Rest of the World	World 1	Rest of the World	3
44	Costa Rica	Rest of the World	World 1	Rest of the World	3
45	Croatia	Zone 1 (EU)	EU	EU	EU
46	Cuba	Rest of the World	World 2	Rest of the World	4
47	Curacao	Rest of the World	World 1	Rest of the World	3
48	Cyprus (excl. Turkish Republic North Cyprus)	Zone 1 (EU)	EU	EU	EU
49	Czech Republic	Zone 1 (EU)	EU	EU	EU
50	Denmark	Zone 1 (EU)	EU	EU	EU
51	Djibouti	Rest of the World	World 1	Rest of the World	-

No	Country	Zone for International calls	Country group for outgoing calls (Roaming)	Country group for incoming calls (Roaming)	Zone for data usage (Roaming)
52	Dominican	Rest of the World	World 1	Rest of the World	3
53	Dominican Republic	Rest of the World	World 1	Rest of the World	3
54	East Timor	Rest of the World	World 1	Rest of the World	3
55	Ecuador	Rest of the World	World 1	Rest of the World	3
56	Egypt	Zone 2 (Europe)	World 1	Europe	3
57	El Salvador	Rest of the World	World 1	Rest of the World	3
58	Equatorial Guinea	Rest of the World	World 2	Rest of the World	4
59	Estonia	Zone 1 (EU)	EU	EU	EU
60	Ethiopia	Rest of the World	World 1	Rest of the World	3
61	Faroe Islands	Zone 2 (Europe)	Europe 1	Europe	1
62	Fiji	Rest of the World	World 1	Rest of the World	3
63	Finland	Zone 1 (EU)	EU	EU	EU
64	France	Zone 1 (EU)	EU	EU	EU
65	French Guiana	Zone 1 (EU)	EU	EU	EU
66	French Polynesia	Rest of the World	World 2	Rest of the World	4
67	French West Indies Island	Zone 1 (EU)	EU	EU	EU
68	Gabon	Rest of the World	World 1	Rest of the World	3
69	Gambia	Rest of the World	World 1	Rest of the World	3
70	Grenada	Rest of the World	World 1	Rest of the World	3
71	Georgia	Rest of the World	World 1	Rest of the World	3
72	Ghana	Rest of the World	World 1	Rest of the World	3
73	Gibraltar	Zone 1 (EU)	EU	EU	EU
74	Great Britain	Zone 1 (EU)	EU	EU	EU
75	Greece	Zone 1 (EU)	EU	EU	EU
76	Greenland	Rest of the World	Europe 1	Rest of the World	1
77	Guadeloupe	Zone 1 (EU)	EU	EU	EU
78	Guam	Rest of the World	World 1	Rest of the World	3
79	Guatemala	Rest of the World	World 1	Rest of the World	3
80	Guernsey (GB)	Zone 2 (Europe)	Europe 1	Europe	1
81	Guinea	Rest of the World	World 1	Rest of the World	3
82	Guyana	Rest of the World	World 1	Rest of the World	3
83	Haiti	Rest of the World	World 1	Rest of the World	3
84	Honduras	Rest of the World	World 1	Rest of the World	3
85	Hongkong	Rest of the World	World 1	Rest of the World	3
86	Hungary	Zone 1 (EU)	EU	EU	EU
87	Iceland	Zone 1 (EU)	EU	EU	EU
88	India	Rest of the World	World 1	Rest of the World	3
89	Indonesia	Rest of the World	World 2	Rest of the World	4
90	Iran	Rest of the World	World 1	Rest of the World	3
91	Iraq	Rest of the World	World 1	Rest of the World	3
92	Ireland	Zone 1 (EU)	EU	EU	EU
93	Isle of Man (GB)	Zone 2 (Europe)	Europe 1	Europe	1
94	Israel	Zone 2 (Europe)	World 1	Europe	3
95	Italy	Zone 1 (EU)	EU	EU	EU
96	Ivory Coast	Rest of the World	World 1	Rest of the World	3
97	Jamaica	Rest of the World	World 1	Rest of the World	3
98	Japan	Rest of the World	World 1	Rest of the World	3
99	Jersey (GB)	Zone 2 (Europe)	Europe 1	Europe	1
100	Jordan	Zone 2 (Europe)	World 1	Europe	3
101	Kazakhstan	Rest of the World	World 1	Rest of the World	3
102	Kenya	Rest of the World	World 2	Rest of the World	4
103	Kosovo	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	5
104	Kuwait	Rest of the World	World 1	Rest of the World	3
105	Kyrgyzstan	Rest of the World	World 1	Rest of the World	3

No	Country	Zone for International calls	Country group for outgoing calls (Roaming)	Country group for incoming calls (Roaming)	Zone for data usage (Roaming)
106	La Reunion	Rest of the World	EU	EU	EU
107	Laos	Rest of the World	World 1	Rest of the World	3
108	Latvia	Zone 1 (EU)	EU	EU	EU
109	Lebanon	Zone 2 (Europe)	World 1	Europe	3
110	Lesotho	Rest of the World	World 1	Rest of the World	3
111	Liberia	Rest of the World	World 1	Rest of the World	3
112	Libya	Zone 2 (Europe)	World 1	Europe	3
113	Liechtenstein	Zone 1 (EU)	EU	EU	EU
114	Lithuania	Zone 1 (EU)	EU	EU	EU
115	Luxembourg	Zone 1 (EU)	EU	EU	EU
116	Macau	Rest of the World	World 1	Rest of the World	3
117	North Macedonia	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
118	Madagascar	Rest of the World	World 1	Rest of the World	3
119	Malawi	Rest of the World	World 1	Rest of the World	3
120	Malaysia	Rest of the World	World 1	Rest of the World	3
121	Maldives	Rest of the World	World 2	Rest of the World	4
122	Mali	Rest of the World	World 1	Rest of the World	3
123	Malta	Zone 1 (EU)	EU	EU	EU
124	Maritime Services	Rest of the World	World 2	Rest of the World	4
125	Martinique	Zone 1 (EU)	EU	EU	EU
126	Mauritania	Rest of the World	World 1	Rest of the World	3
127	Mauritius	Rest of the World	World 2	Rest of the World	4
128	Mexico	Rest of the World	World 2	Rest of the World	4
129	Moldova	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
130	Monaco	Rest of the World	Europe 1	Europe	1
131	Mongolia	Rest of the World	World 2	Rest of the World	4
132	Montenegro	Zone 2 (Europe)	World 2	Europe	5
133	Morocco	Zone 2 (Europe)	World 1	Europe	3
134	Mozambique	Rest of the World	World 2	Rest of the World	4
135	Myanmar	Rest of the World	World 1	Rest of the World	3
136	Namibia	Rest of the World	World 1	Rest of the World	3
137	Nepal	Rest of the World	World 1	Rest of the World	3
138	Netherlands	Zone 1 (EU)	EU	EU	EU
139	New Caledonia	Rest of the World	World 1	Rest of the World	-
140	New Zealand	Rest of the World	World 1	Rest of the World	3
141	Nicaragua	Rest of the World	World 2	Rest of the World	4
142	Niger	Rest of the World	World 1	Rest of the World	3
143	Nigeria	Rest of the World	World 1	Rest of the World	3
144	Norfolk Island	Rest of the World	World 1	Rest of the World	-
145	Norway	Zone 1 (EU)	EU	EU	EU
146	Oman	Rest of the World	World 1	Rest of the World	3
147	Pakistan	Rest of the World	World 1	Rest of the World	3
148	Panama	Rest of the World	World 1	Rest of the World	3
149	Papua New Guinea	Rest of the World	World 1	Rest of the World	3
150	Paraguay	Rest of the World	World 1	Rest of the World	3
151	Peru	Rest of the World	World 1	Rest of the World	3
152	Philippines	Rest of the World	World 2	Rest of the World	4
153	Poland	Zone 1 (EU)	EU	EU	EU
154	Portugal	Zone 1 (EU)	EU	EU	EU
155	Puerto Rico	Rest of the World	World 1	Rest of the World	3
156	Qatar	Rest of the World	World 1	Rest of the World	3
157	Republic of the Congo	Rest of the World	World 2	Rest of the World	4
158	Roaming in an Aircraft	Rest of the World	World 2	Rest of the World	4
159	Romania	Zone 1 (EU)	EU	EU	EU

No	Country	Zone for International calls	Country group for outgoing calls (Roaming)	Country group for incoming calls (Roaming)	Zone for data usage (Roaming)
160	Russia	Zone 2 (Europe)	World 2	Europe	4
161	Rwanda	Rest of the World	World 1	Rest of the World	3
162	Salomon Island	Zone 2 (Europe)	World 1	Rest of the World	3
163	Samoa	Rest of the World	World 2	Rest of the World	4
164	Saudi Arabia	Rest of the World	World 1	Rest of the World	3
165	Senegal	Rest of the World	World 1	Rest of the World	3
166	Serbia	Zone 2 (Europe)	World 2	Europe	5
167	Seychelles	Rest of the World	World 1	Rest of the World	3
168	Sierra Leone	Rest of the World	World 1	Rest of the World	3
169	Singapore	Rest of the World	World 1	Rest of the World	3
170	Slovakia	Zone 1 (EU)	EU	EU	EU
171	Slovenia	Zone 1 (EU)	EU	EU	EU
172	South Africa	Rest of the World	World 1	Rest of the World	3
173	South Korea	Rest of the World	World 1	Rest of the World	3
174	South Sudan	Rest of the World	World 1	Rest of the World	3
175	Spain	Zone 1 (EU)	EU	EU	EU
176	Sri Lanka	Rest of the World	World 2	Rest of the World	4
177	St. Barth	Zone 1 (EU)	EU	EU	EU
178	St. Kitts	Rest of the World	World 1	Rest of the World	3
179	St. Lucia	Rest of the World	World 1	Rest of the World	3
180	St. Maarten	Rest of the World	World 1	Rest of the World	3
181	St- Vincent & Grenadine	Rest of the World	World 1	Rest of the World	3
182	Suriname	Rest of the World	World 1	Rest of the World	3
183	Swaziland	Rest of the World	World 1	Rest of the World	-
184	Sweden	Zone 1 (EU)	EU	EU	EU
185	Switzerland	Zone 2 (Europe)	Europe 1	Europe	1
186	Taiwan	Rest of the World	World 1	Rest of the World	3
187	Tajikistan	Rest of the World	World 2	Rest of the World	4
188	Tanzania	Rest of the World	World 2	Rest of the World	4
189	Thailand	Rest of the World	World 1	Rest of the World	3
190	Togo	Rest of the World	World 1	Rest of the World	3
191	Tonga	Rest of the World	World 1	Rest of the World	3
192	Trinidad and Tobago	Rest of the World	World 1	Rest of the World	3
193	Tunisia	Zone 2 (Europe)	World 1	Europe	3
194	Turkey	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
195	Turkmenistan	Rest of the World	World 2	Rest of the World	4
196	Turks and Caicos Islands	Rest of the World	World 1	Rest of the World	3
197	Uganda	Rest of the World	World 1	Rest of the World	3
198	Ukraine	Zone 2 (Europe)	World 1	Europe	3
199	United Arab Emirates	Rest of the World	World 1	Rest of the World	3
200	Uruguay	Rest of the World	World 1	Rest of the World	3
201	USA	USA/Canada	Europe 2, USA & Canada	USA/Canada	2
202	Uzbekistan	Rest of the World	World 2	Rest of the World	4
203	Vanuatu	Rest of the World	World 1	Rest of the World	3
204	Venezuela	Rest of the World	World 1	Rest of the World	3
205	Vietnam	Rest of the World	World 1	Rest of the World	3
206	Yemen	Rest of the World	World 1	Rest of the World	3
207	Zambia	Rest of the World	World 2	Rest of the World	4
208	Zimbabwe	Rest of the World	World 2	Rest of the World	4