

PRICE LIST

easyMobile Terms and Conditions



January 01, 2026

TKS | A VODAFONE
COMPANY

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TKS easyMobile

Price List

1 General information

TKS Telepost Kabel-Service GmbH located in Altes Forsthaus 2, 67661 Kaiserslautern, Germany and is hereinafter referred to as "TKS". TKS provides the below pricelist for billing of services rendered for mobile communication access. This product is further referred to as "TKS easyMobile". This pricelist also applies if TKS provides its services on behalf of the Army & Air Force Exchange Service, referred from here on as "The Exchange". The main "Exchange" is in Dallas, Texas 75201, United States, and has the following telephone number. 001-214-312-3300, their web page is: www.shopmyexchange.com. In this case, the customer of The Exchange confirms his/her knowledge of The Exchange's terms and conditions for this contract, available at: www.shopmyexchange.com/customer-service/terms-and-conditions, that will be part of the customer's contract with The Exchange. In addition to this complete version of the TKS easyMobile price list, the customer of the Exchange hereby accepts the TKS service general terms & conditions and the specifications that can be found at: www.tksable.com/terms. In case of any conflict between The Exchange's terms and conditions and the TKS general terms and conditions, the TKS service specifications or the TKS price list, the TKS general terms and conditions, the TKS service specifications and the TKS price list shall prevail. For the avoidance of doubt, the term "TKS" in these general terms and conditions means for these costumers "TKS on behalf of the Exchange." The price list for connections located within Germany are with the heading "Location Germany". For the connections in various countries different prices apply.

2 Prices

2.1 Prices without VAT

In location Germany: TKS offers all services without using a VAT form with VAT exemption to US Department of Defense (DOD) ID cardholder who qualifies for a foreign tax exemption under NATO Status of Forces Agreement (SOFA). Customers with this status are only US military, US civilian employees, and dependents living in Germany on orders. If the customer does not have SOFA status, the services will be charged with the applicable German value-added tax (VAT- Umsatzsteuer).

Third party services are not VAT exempt. Their VAT charges will be fully passed on to the customer.

2.2 Prices including VAT

The stated prices including VAT are rounded up to full cent amounts. Determining for the billing of utilized services are the stated prices without VAT. These are collected by TKS for billing purposes and form the basis for calculating the VAT amount. It is therefore possible that the amount to be paid by customer is lower than the sum of prices including VAT. The prices including VAT are calculated by taking prices without VAT and adding the legally binding value-added tax. In the event that the VAT rate is changed, prices including VAT are adapted accordingly.

3 Standard Services

3.1 Giga Plans (Standard)

All standard Giga plans are without hardware and include:

Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 64 kbps applies after included data has been used).

Service	Included data volume	Monthly Price without VAT	Monthly Price with VAT
Giga 7	7 GB	€ 34.95	€ 41.59
Giga 25	25 GB	€ 39.95	€ 47.54
Giga 50	50 GB	€ 49.95	€ 59.44
Giga 280	280 GB	€ 59.95	€ 71.34
Giga Unlimited	National = flat rate EU & EasyTravel option = 123 GB data/mo. (Exceeding that included data volume budget will be charged at 0.11 Cents per MB for EU countries and for EasyTravel countries at 0.45 Cents per MB.)	€ 69.95	€ 83.24

3.2 Giga Plus Plans

These plans are only available in combination with a Giga standard plan (refer to section 3.1 Giga Plans). All Giga plus plans are without hardware and include:

Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 32 kbps applies for Giga 5 plus and Giga 100 plus flex & Giga Unlimited plus has limitation to 64 kbps after included data has been used.)

Service	Included data volume	Monthly Price without VAT	Monthly Price with VAT
Giga 5 plus	5 GB	€ 25.95	€ 30.88
Giga 100 plus flex	National = 100 GB Once 80% of the data volume has been used, an additional data volume in 5 GB increments can be added for free via text message. EU & EasyTravel option = 46 GB data/mo. (Exceeding that included data volume budget will be charged at 0.11 Cents per MB for EU countries and for EasyTravel countries at 0.45 Cents per MB.)	€ 39.95	€ 47.54
Giga Unlimited plus	National = flat rate EU & EasyTravel option = 54 GB data/mo. (Exceeding that included data volume budget will be charged at 0.11 Cents per MB for EU countries and for EasyTravel countries at 0.45 Cents per MB.)	€ 49.95	€ 59.44

3.3 Giga Connect Plans

These plans are only available in combination with a Giga standard plan (refer to section 3.1 Giga Plans). All Giga Connect plans are data plans without hardware and include only data usage (speed limitation to 64 kbps applies after included data has been used.)

Service	Included data volume	Monthly Price without VAT	Monthly Price with VAT
Giga Connect	National = flat rate EU & International = No roaming permitted	€ 39.95	€ 47.54

3.4 Start Plans

All Start plans are without hardware and can be purchased as a stand alone or in combination with a Giga standard plan (refer to section 3.1 Giga Plans). Start plans that are combined receive a discount price. All Start plans with or without rebate include:

Flat rates for calls to German mobile & fixed networks, texting, and data usage (speed limitation to 64 kbps applies after included data has been used.)

With all Start plans roaming, international connection and the speedflex option are not permitted.

Service	Included data volume	Monthly Price without VAT	Monthly Price with VAT
Start 7	7 GB	€ 29.95	€ 35.64
Start 7 (with the Giga Combo Discount)	7 GB	€ 9.95	€ 11.84
Start 40	Start 40	€ 39.95	€ 47.54
Start 40 (with the Giga Combo Discount)	Start 40	€ 29.95	€ 35.64

3.5 Smartwatch Plans

All Smartwatch plans are without hardware and only usable in a Smartwatch.

Data usage (speed limitation to 150 kbps applies after included data has been used.)

Service	Included budgets and data volume	Monthly Price without VAT	Monthly Price with VAT
Smartwatch 3	Inland to all German networks Talk time = 500 min Texting = 100 Texts International connection = not permitted Data Usage: National & EU = 3 GB Roaming (excluding EU) = not permitted	€ 9.95	€ 11.84

3.6 Giga Data Plans

All Giga Data plans are without hardware and include only data usage (speed limitation to 64 kbps applies after included data has been used.)

Service	Included data volume	Monthly Price without VAT	Monthly Price with VAT
Giga 7	7 GB	€ 24.95	€ 29.69
Giga 50	50 GB	€ 34.95	€ 41.59
Giga Max	National = flat rate EU & EasyTravel option = 123 GB data/mo. (Exceeding that included data volume budget will be charged at 0.11 Cents per MB for EU countries and for EasyTravel countries at 0.45 Cents per MB.)	€ 64.95	€ 77.29

4 Additional Options

4.1 SpeedFlex

The SpeedFlex are options that can only be booked by the customer after the 100% of the data volume has been used. The option can be booked by replying to the 80% text message warning or by sending the desired data volume amount ("500" for 500 MB or "1" for 1 GB) per text message to 70997. This option is not available for Start and Smartwatch plans.

Option	Monthly Price without VAT	Monthly Price with VAT	Activation Price without VAT	Activation Price with VAT
SpeedFlex - 500 MB	€ 4.20	€ 5.00	€ 0.00	€ 0.00
SpeedFlex - 1 GB	€ 8.40	€ 10.00	€ 0.00	€ 0.00

4.2 MinutenPaket EU Tag 120

The MinutePaket EU Tag 120 option provides the capability to make calls from Germany (not a roaming option) to mobile & landline networks of the EU. The 120 minutes budget starts immediately after booking and is valid until the end of the following day (11:59 p.m.). The included budget does not include conference calls, premium rate services, call forwarding, video phoning, text service, service numbers, and premium billing numbers. The minute package ends automatically at the specified time and does not have to be cancelled in advance. Unused minutes also will expire at this time. Exceeding the included 120 minute budget within the booked time frame will be charged at the standard international EU rate. The minute option can be booked by sending a text message with the code word: TAGEU to 70127. This option is only available for smartphone (voice) service plans. Not available for Data service plans.

Option	Price Per Day without VAT	Price Per Day with VAT	Activation Price without VAT	Activation Price with VAT
MinutenPaket EU Tag 120	€ 4.19	€ 4.99	€ 0.00	€ 0.00

4.3 easyConnect Mobile Global

The easyConnect Mobile Global option is only available for smartphone (voice) service plans. Not available for Data service plans. With the easyConnect Mobile Global option all easyConnect Global countries (landlines and certain mobile connections – refer to TKS easyConnect price list), can be called free of charge according to the fair use policy. Flat rates do not include conference calls, premium rate services, call forwarding, text services, service numbers, and premium billing numbers. The fair use policy permits a maximum total talk time (incoming & outgoing calls) of 20,000 min per month over the easyPhone app. After 4 hours of continuous use the connection will automatically be disconnected. Price for exceeding included fair use budget will be charged at standard Global rates (refer to easyConnect price list). The easyPhone app will be terminated by exceeding the fair use budget over two consequent months. Cancellations are only valid to the end of the following month.

Option	Monthly Price without VAT	Monthly Price with VAT	Activation Price without VAT	Activation Price with VAT
easyConnect Mobile Global	€ 12.95	€ 15.41	€ 0.00	€ 0.00

4.4 Daily Cancellation

Daily cancellation option - The daily cancellation option is only available on the day of signup. This option grants service cancellation on a day-to-day basis after 30 days of service has been completed.

Option	Monthly Price without VAT	Monthly Price with VAT	Activation Price without VAT	Activation Price with VAT
Daily Cancellation	€ 4.95	€ 5.89	€ 0.00	€ 0.00

5 Service – Activations / Up- & Downgrade / Portfolio Change

Activation Rates	Monthly Price without VAT	Monthly Price with VAT	Activation Price without VAT	Activation Price with VAT
Service activation	€ 0.00	€ 0.00	€ 29.95	€ 35.64
Upgrade to a higher monthly plan	€ 0.00	€ 0.00	€ 0.00	€ 0.00
Downgrade to a lower monthly plan	€ 0.00	€ 0.00	€ 80.00	€ 95.20
Portfolio change – Processing fee (TeM)	€ 0.00	€ 0.00	€ 9.95	€ 11.84

6 Service – Additional Billing Charges

Additional Billing Charges	Monthly Price without VAT	Monthly Price with VAT	One Time Fee without VAT	One Time Fee with VAT
Itemized billing	€ 0.00	€ 0.00	€ 0.00	€ 0.00
Additional charge for sending paper invoice	€ 2.50	€ 2.98	€ 0.00	€ 0.00
Charge for a duplicate invoice / document, fee applies per duplicate	€ 0.00	€ 0.00	€ 2.95	€ 3.51
Late fee	€ 0.00	€ 0.00	€ 7.95	-
Charge for returned direct-debit orders (fee depends on the institute)	€ 0.00	€ 0.00	€ 0.18 – 5.95	-
Charge for returned credit card direct-debit orders (fee depends on the institute)	€ 0.00	€ 0.00	€ 0.18 – 5.95	-
Reconnection fee after blocking (available reconnection time is limited)	€ 0.00	€ 0.00	€ 19.95	€ 23.74
Processing fee	€ 0.00	€ 0.00	€ 9.95	€ 11.84

7 Service – Additional SIM Card & Phone Number Services

Additional SIM Card & Phone Number	Monthly Price without VAT	Monthly Price with VAT	Activation Price without VAT	Activation Price with VAT
MultiSIM card – for smartphone plans (excluding UNLIMITED & data plans)	€ 5.00	€ 5.95	€ 29.95	€ 35.64
MultiSIM card - for UNLIMITED plans (not available for data plans)	€ 10.00	€ 11.90	€ 29.95	€ 35.64
Replacement SIM card or MultiSIM	€ 0.00	€ 0.00	€ 19.95	€ 23.74
Change of telephone number	€ 0.00	€ 0.00	€ 19.95	€ 23.74
Replacement SIM and change of cell phone number at same time	€ 0.00	€ 0.00	€ 29.95	€ 35.64
PUK information	€ 0.00	€ 0.00	€ 4.95	€ 5.59
Importing a cell phone number from another provider	€ 0.00	€ 0.00	€ 0.00	€ 0.00
Exporting a cell phone number to another provider	€ 0.00	€ 0.00	€ 0.00	€ 0.00

8 Service – Additional Blocks

Additional Services Blocks	Monthly Price without VAT	Monthly Price with VAT	Activation Price without VAT	Activation Price with VAT
Block on service	€ 0.00	€ 0.00	€ 9.95	€ 11.84
Block on service caused by non-payment	€ 0.00	€ 0.00	€ 9.95	€ 11.84
Outgoing international calls	€ 0.00	€ 0.00	€ 9.95	€ 11.84
Roaming (Complete block for voice and data)	€ 0.00	€ 0.00	€ 9.95	€ 11.84
Speed Buckets	€ 0.00	€ 0.00	€ 0.00	€ 0.00
Premium Voice Short dial numbers - (complete 22 prefix number range)	€ 0.00	€ 0.00	€ 0.00	€ 0.00
0900 numbers (automatically preset)	€ 0.00	€ 0.00	€ 0.00	€ 0.00
0180 numbers (automatically preset)	€ 0.00	€ 0.00	€ 0.00	€ 0.00
118x numbers (automatically preset)	€ 0.00	€ 0.00	€ 0.00	€ 0.00
0137 numbers (automatically preset)	€ 0.00	€ 0.00	€ 0.00	€ 0.00
mobile payment (automatically preset)	€ 0.00	€ 0.00	€ 0.00	€ 0.00
Vodafone's services	€ 0.00	€ 0.00	€ 0.00	€ 0.00
Third-party purchases	€ 0.00	€ 0.00	€ 0.00	€ 0.00

9 TKS easyMobile Telephone Connections

9.1 Billing basics

The price calculation is determined by the connection duration, the kind of connections and the tariff times.

The billed connection time generally starts with the acceptance at the called party side. The connection time ends with the termination of the phone connection. For all phone connections initiated over a TKS easyMobile service a metering rate of 60 seconds applies if there are no further agreements. Each 60 second time frame will be charged referring to the currently valid pricelist.

9.2 Germany connections

9.2.1 German fixed network (Location Germany)

German fixed network call connections are connections for outgoing calls initiated by the customers themselves, for calling German fixed network phone numbers with area code that are connected through TKS.

Phone numbers starting with 00, 01, 031, 032, 0500, 0501, 0601, 0700, 0701, 0800, 0801, 0900, 0901, 0902, 0903, 0904 and 0905 are not billed as German fixed network calls according to the currently valid regulations of the Federal Network Agency (Bundesnetzagentur). Numbers starting with these prefixes and premium rate services are not included in any budgets or flat rates.

9.3 Standard rates for texting (Location Germany)

Standard rates for texting	Price Per Text without VAT	Price Per Text with VAT	Activation Price without VAT	Activation Price with VAT
Price per Text inland to all German mobile networks.	€ 0.00	€ 0.00	€ 0.00	€ 0.00

9.4 International connections

Connections are only possible to countries listed on this pricelist. On this price list are only the international costs listed that apply for calls from Germany to a foreign country.

This price list does not apply when you are outside of German.

9.5 Connection Prices for National Standard Connections (Location Germany)

National Standard connection prices vary depending on the tariff rate that was contractually agreed to.

9.6 Connection Prices for National Special Connections & Service Connections (Location Germany)

National Special Connections & Service Connections	Destination Call Number / Group	Price per Minute without VAT	Price per Minute with VAT	Plus, per connection without VAT	Plus, per connection with VAT
Emergency Calls	110 / 112	€ 0.00	€ 0.00	-	-
Freephone Service	0800 / 00800	€ 0.00	€ 0.00	-	-
Personal Number	0700	€ 0.7563	€ 0.9000	-	-
Non-Geographic & Voice-over-IP	032	€ 0.7563	€ 0.9000	-	-

9.7 Connection Prices for National Telephone Directory Assistance 118xxx (Location Germany)

The price will be announced when the call is placed. The operators of a 118xxx determine which destination group they belong to.

National Telephone Directory Assistance	Destination Call Number / Group	Price per Minute without VAT	Price per Minute with VAT	Plus, per connection without VAT	Plus, per connection with VAT
Directory Assistance 118xxx	A1	€ 0.41	€ 0.4879	-	-
Directory Assistance 118xxx	A2	€ 0.83	€ 0.9877	-	-
Directory Assistance 118xxx	A3	€ 1.67	€ 1.9873	-	-
Directory Assistance 118xxx	A4	€ 2.09	€ 2.4871	-	-
Directory Assistance 118xxx	A5	€ 2.51	€ 2.9869	-	-
Directory Assistance 118xxx	A6	€ 1.67	€ 1.9873	€ 0.83	€ 0.9877
Directory Assistance 118xxx	A7	€ 0.41	€ 0.4879	€ 1.67	€ 1.9873
Directory Assistance 118xxx	A8	€ 0.83	€ 0.9877	€ 1.67	€ 1.9873

9.8 Connection Prices for Service Numbers (Location Germany)

Prices for service numbers can change daily therefore TKS provides no complete detailed price listing.
We highly recommend the inquiring of the actual price with the respective service provider before placing each call.

Service Numbers	Destination Call Number / Group	Price per Minute without VAT	Price per Minute with VAT	Plus, per connection without VAT	Plus, per connection with VAT
Service Number	(0)900-0	€ 0.4118	€ 0.49	-	-
Service Number	(0)900-1	€ 0.5798	€ 0.69	-	-
Service Number	(0)900-2	€ 0.8319	€ 0.99	-	-
Service Number	(0)900-3	€ 1.2521	€ 1.49	-	-
Service Number	(0)900-4	€ 1.4202	€ 1.69	-	-
Service Number	(0)900-5	€ 1.6723	€ 1.99	-	-
Service Number	(0)900-6	€ 1.9244	€ 2.29	-	-
Service Number	(0)900-7	€ 2.0924	€ 2.49	-	-
Service Number	(0)900-8	€ 2.5126	€ 2.99	-	-
Service Number	491801	€ 0.0328	€ 0.39	-	-
Service Number	491802	-	-	€ 0.0504	€ 0.06
Service Number	491803	€ 0.0756	€ 0.09	-	-
Service Number	491804	-	-	€ 0.1681	€ 0.20
Service Number	491805	€ 0.1176	€ 0.14	-	-
Service Number	491806	-	-	€ 0.1681	€ 0.20
Service Number	491807	€ 0.1176	€ 0.14	-	-

9.9 Connection Prices for Televote (Location Germany)

Televote Numbers	Destination Call Number / Group	Price per Minute without VAT	Price per Minute with VAT	Plus, per connection without VAT	Plus, per connection with VAT
Televote	491371	-	-	€ 0.1176	€ 0.14
Televote	491372	€ 0.1176	€ 0.14	-	-
Televote	491373	€ 0.1176	€ 0.14	-	-
Televote	491374	€ 0.1176	€ 0.14	-	-
Televote	491375	-	-	€ 0.1176	€ 0.14
Televote	491376	-	-	€ 0.2101	€ 0.25
Televote	491377	-	-	€ 0.8403	€ 1.00
Televote	491378	-	-	€ 0.4202	€ 0.50
Televote	491379	-	-	€ 0.4202	€ 0.50

9.10 Connection Prices for International Standard Connections (Location Germany)

9.10.1 Calls to foreign countries

Country Group	Time Frame	Price per Minute without VAT	Price per Minute with VAT
Zone 1 (EU)	Whole day	€ 0.189	€ 0.225
Zone 1 (Europe)	Peak (Mo till Fr 07:00 till 18:00h)	€ 0.832	€ 0.990
Zone 1 (Europe)	Off Peak (rest of the time)	€ 0.580	€ 0.690
Zone 2 (USA & Canada)	Whole day	€ 0.920	€ 1.095
Zone 3 (Rest of the World)	Whole day	€ 1.630	€ 1.940

9.10.2 Video calls to foreign countries

Country Group	Time Frame	Price per Minute without VAT	Price per Minute with VAT
Zone 1 (Europe)	Peak (Mo till Fr 07:00 till 18:00h)	€ 1.630	€ 1.940
Zone 1 (Europe)	Off Peak (rest of the time)	€ 1.110	€ 1.321
USA & Canada	Whole day	€ 1.714	€ 2.040
Rest of the World	Whole day	€ 2.580	€ 3.070

9.10.3 Text to foreign countries

Country Group	Time Frame	Price per Text without VAT	Price per Text with VAT
Zone 1 (Europe)	Whole day	€ 0.060	€ 0.071
Rest of the World	Whole day	€ 0.240	€ 0.286

9.11 Connection Prices for International Standard Connections (Roaming)

Prices are only valid when using a Vodafone Partner Network. Prices for calls made or received within other networks may vary.

9.11.1 Calls made outside of Germany (roaming) – only with Vodafone partner networks

Country Group	Price per Minute without VAT	Price per Minute with VAT
EU – price for all Giga Smartphone plans	€ 0.00	€ 0.00
Europe 1	€ 0.916	€ 1.090
Europe 2, USA & Canada	€ 1.471	€ 1.750
World 1	€ 2.295	€ 2.731
World 2	€ 4.606	€ 5.481

9.11.2 Mailbox inquiry outside of Germany (roaming) – only with Vodafone partner networks

Price for calling the mailbox abroad is principle like a call from the respective country to the German Vodafone network. If a roaming option is booked for this country the calling time applies that is included in the option. If there are no roaming option available for this country the standard roaming price applies.

9.11.3 Calls received outside of Germany (roaming) – only with Vodafone partner networks

Country Group	Price per Minute without VAT	Price per Minute with VAT
EU – price for all Giga Smartphone plans	€ 0.00	€ 0.00
Europe	€ 0.614	€ 0.731
USA & Canada	€ 0.706	€ 0.840
Rest of the World	€ 1.530	€ 1.821

9.11.4 Outgoing text messages outside of Germany (roaming) – only with Vodafone partner networks

Country Group	Price per Text without VAT	Price per Text with VAT
EU – price for all Giga Smartphone plans	€ 0.00	€ 0.00
All other countries	€ 0.412	€ 0.490

9.11.5 Incoming text messages outside of Germany (roaming) – only with Vodafone partner networks

Country Group	Price per Text without VAT	Price per Text with VAT
All other countries	€ 0.00	€ 0.00

9.11.6 EU - Fair Use Conditions

The fair use policy states that with the option EU Roaming up to 500 minutes and 500 Texts per day can be used for connection within the EU countries and to Germany. Price for exceeding included fair use budget is € 0.17 per min. or per Text.

9.11.7 Data usage outside of Germany (roaming) – only with Vodafone partner networks

Country Group	Price per MB without VAT	Price per MB with VAT
EU - Data usage according to the original plan	-	-
Rest of the World - Refer to 6.9 Additional Roaming Options	-	-

9.12 Additional Roaming Options – Only available in listed countries.
9.12.1 EasyTravel

The available included data volume for this option depends on your standard service plan (refer to section 3. Standard Services). Exceeding the data volume in an EasyTravel country will be charged at 0.45 Cents per MB.

EasyTravel countries:

Andorra, Canada, Faroe Islands, Guernsey (GB), Isle of Man (GB), Jersey, Monaco, Switzerland, Turkey incl. Cyprus (Northern part), & USA

Fair Use Conditions:

The fair use policy states that with the option EasyTravel option up to 500 minutes and 500 Texts per day can be used for connection to Germany and the country that you are currently in. Price for exceeding included fair use budget is € 0.17 per min. or per Text.

Roaming Options	Fee Time Frame	Price per Time Frame without VAT	Price per Time Frame with VAT
EasyTravel Tag	Day	€ 6.71	€ 7.98
EasyTravel Woche	Week	€ 18.48	€ 21.99
EasyTravel Flex	Monthly Minimum of 6 months applies	€ 8.50	€ 10.12

9.12.2 ReisePaket World

Price for exceeding the incl. budgets:

Day: € 0.17 per min. (outgoing and incoming calls), per Text, & per MB.

Week: € 0.17 per min. (outgoing and incoming calls), per Text, & surfing speed will be reduced to 5 kbit/s, to continue surfing a ReisePacket World Woche - Data Upgrade 500 can be booked.

Data Upgrade 500 MB: This option is only available for the "ReisePaket World Woche" and can first be booked after the include data volume from the "ReisePaket World Woche" has been used. The data package during the active week ends at 23:59 of the calendar day, German local time. After the 500 MB has expired the speed limitation of 5 kbit/s applies again.

ReisePaket World countries:

Afghanistan, Albania, Algeria, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Benin, Bermuda, Brazil, British Virgin Islands, Bosnia and Herzegovina, Botswana, Brunei, Burkina Faso, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Chad, Chile, China, Colombia, Congo (Republic), Costa Rica, Curacao (Netherlands Antilles), Democratic Republic of the Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran (Islamic Republic of), Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Lesotho, Liberia, Madagascar, Macao, Northern Macedonia, Malawi, Malaysia, Mali, Mauritius, Mexico, Mongolia, Montenegro, Morocco, Mozambique, Myanmar, Nepal, New Zealand, Niger, Nigeria, Nicaragua, Oman, Pakistan, Palestinian Autonomous Territory, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent, Samoa, Saudi Arabia, Senegal, Serbia, Seychelles, Singapore, South Africa, South Korea, South Sudan, Sri Lanka, Surinam, Swaziland, Tajikistan, Tanzania, Taiwan, Thailand, Togo, Tonga, Trinidad and Tobago, Tunisia, Turks and Caicos Islands, Uganda, Uruguay, United Arab Emirates, Vanuatu, Vietnam, and Zambia

Roaming Options	Fee Time Frame	Price per Time Frame without VAT	Price per Time Frame with VAT
ReisePaket World Tag	Day	€ 8.40	€ 10.00
ReisePaket World Woche	Week	€ 29.40	€ 34.99
Data Upgrade 500 MB for: ReisePaket World Woche	Option is bookable after the week data volume has expired.	€ 5.03	€ 5.99

9.13 Country Overview

Roaming Options	Zone International calls	Country group outgoing calls (Roaming)	Country group incoming calls (Roaming)	Zone data usage (Roaming)
Afghanistan	Rest of the World	World 1	Rest of the World	3
Albania	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	5
Algeria	Zone 2 (Europe)	World 1	Europe	3
Andorra	Zone 2 (Europe)	Europe 1	Europe	1
Angola	Rest of the World	World 1	Rest of the World	3
Antigua & Barbuda	Rest of the World	World 2	Rest of the World	4
Anguilla	Rest of the World	World 1	Rest of the World	3
Argentina	Rest of the World	World 1	Rest of the World	3
Armenia	Rest of the World	World 1	Rest of the World	3
Aruba	Rest of the World	World 1	Rest of the World	3

Country Overview

Roaming Options	Zone International calls	Country group outgoing calls (Roaming)	Country group incoming calls (Roaming)	Zone data usage (Roaming)
Australia	Rest of the World	World 1	Rest of the World	3
Austria	Zone 1 (EU)	EU	EU	EU
Autonomous Palestinian	Zone 2 (Europe)	World 1	Europe	3
Azerbaijan	Rest of the World	World 2	Rest of the World	4
Bahamas	Rest of the World	World 2	Rest of the World	4
Bahrain	Rest of the World	World 1	Rest of the World	3
Bangladesh	Rest of the World	World 2	Rest of the World	4
Barbados	Rest of the World	World 1	Rest of the World	3
Belarus	Zone 2 (Europe)	World 1	Europe	3
Belgium	Zone 1 (EU)	EU	EU	EU
Belize	Rest of the World	World 2	Rest of the World	-
Benin	Rest of the World	World 2	Rest of the World	4
Bermuda	Rest of the World	World 1	Rest of the World	3
Bhutan	Rest of the World	World 2	Rest of the World	4
Bolivia	Rest of the World	World 1	Rest of the World	3
Bosnia and Herzegovina	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	5
Botswana	Rest of the World	World 1	Rest of the World	3
Brazil	Rest of the World	World 1	Rest of the World	3
British Virgin Islands	Rest of the World	World 1	Rest of the World	3
Brunei	Rest of the World	World 1	Rest of the World	3
Bulgaria	Zone 1 (EU)	EU	EU	EU
Burkina Faso	Rest of the World	World 1	Rest of the World	3
Burundi	Rest of the World	World 1	Rest of the World	-
Cambodia	Rest of the World	World 2	Rest of the World	4
Cameroon	Rest of the World	World 1	Rest of the World	3
Canada	USA/Canada	Europe 2, USA & Canada	USA/Canada	2
Cape Verde Islands	Rest of the World	World 2	Rest of the World	4
Cayman Island	Rest of the World	World 1	Rest of the World	3
Chad	Rest of the World	World 2	Rest of the World	4

Country Overview

Roaming Options	Zone International calls	Country group outgoing calls (Roaming)	Country group incoming calls (Roaming)	Zone data usage (Roaming)
Chile	Rest of the World	World 1	Rest of the World	3
China	Rest of the World	World 1	Rest of the World	3
Colombia	Rest of the World	World 1	Rest of the World	3
Dem Republic of Congo	Rest of the World	World 1	Rest of the World	3
Costa Rica	Rest of the World	World 1	Rest of the World	3
Croatia	Zone 1 (EU)	EU	EU	EU
Cuba	Rest of the World	World 2	Rest of the World	4
Curacao	Rest of the World	World 1	Rest of the World	3
Cyprus (excl. Turkish Republic North Cyprus)	Zone 1 (EU)	EU	EU	EU
Czech Republic	Zone 1 (EU)	EU	EU	EU
Denmark	Zone 1 (EU)	EU	EU	EU
Djibouti	Rest of the World	World 1	Rest of the World	-
Dominican	Rest of the World	World 1	Rest of the World	3
Dominican Republic	Rest of the World	World 1	Rest of the World	3
East Timor	Rest of the World	World 1	Rest of the World	3
Ecuador	Rest of the World	World 1	Rest of the World	3
Egypt	Zone 2 (Europe)	World 1	Europe	3
El Salvador	Rest of the World	World 1	Rest of the World	3
Equatorial Guinea	Rest of the World	World 2	Rest of the World	4
Estonia	Zone 1 (EU)	EU	EU	EU
Ethiopia	Rest of the World	World 1	Rest of the World	3
Faroe Islands	Zone 2 (Europe)	Europe 1	Europe	1
Fiji	Rest of the World	World 1	Rest of the World	3
Finland	Zone 1 (EU)	EU	EU	EU
France	Zone 1 (EU)	EU	EU	EU
French Guiana	Zone 1 (EU)	EU	EU	EU
French Polynesia	Rest of the World	World 2	Rest of the World	4
French West Indies Island	Zone 1 (EU)	EU	EU	EU
Gabon	Rest of the World	World 1	Rest of the World	3

Country Overview

Roaming Options	Zone International calls	Country group outgoing calls (Roaming)	Country group incoming calls (Roaming)	Zone data usage (Roaming)
Gambia	Rest of the World	World 1	Rest of the World	3
Grenada	Rest of the World	World 1	Rest of the World	3
Georgia	Rest of the World	World 1	Rest of the World	3
Ghana	Rest of the World	World 1	Rest of the World	3
Gibraltar	Zone 1 (EU)	EU	EU	EU
Great Britain	Zone 1 (EU)	EU	EU	EU
Greece	Zone 1 (EU)	EU	EU	EU
Greenland	Rest of the World	Europe 1	Rest of the World	1
Guadeloupe	Zone 1 (EU)	EU	EU	EU
Guam	Rest of the World	World 1	Rest of the World	3
Guatemala	Rest of the World	World 1	Rest of the World	3
Guernsey (GB)	Zone 2 (Europe)	Europe 1	Europe	1
Guinea	Rest of the World	World 1	Rest of the World	3
Guyana	Rest of the World	World 1	Rest of the World	3
Haiti	Rest of the World	World 1	Rest of the World	3
Honduras	Rest of the World	World 1	Rest of the World	3
Hongkong	Rest of the World	World 1	Rest of the World	3
Hungary	Zone 1 (EU)	EU	EU	EU
Iceland	Zone 1 (EU)	EU	EU	EU
India	Rest of the World	World 1	Rest of the World	3
Indonesia	Rest of the World	World 2	Rest of the World	4
Iran	Rest of the World	World 1	Rest of the World	3
Iraq	Rest of the World	World 1	Rest of the World	3
Ireland	Zone 1 (EU)	EU	EU	EU
Isle of Man (GB)	Zone 2 (Europe)	Europe 1	Europe	1
Israel	Zone 2 (Europe)	World 1	Europe	3
Italy	Zone 1 (EU)	EU	EU	EU
Ivory Coast	Rest of the World	World 1	Rest of the World	3
Jamaica	Rest of the World	World 1	Rest of the World	3

Country Overview

Roaming Options	Zone International calls	Country group outgoing calls (Roaming)	Country group incoming calls (Roaming)	Zone data usage (Roaming)
Japan	Rest of the World	World 1	Rest of the World	3
Jersey (GB)	Zone 2 (Europe)	Europe 1	Europe	1
Jordan	Zone 2 (Europe)	World 1	Europe	3
Kazakhstan	Rest of the World	World 1	Rest of the World	3
Kenya	Rest of the World	World 2	Rest of the World	4
Kosovo	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	5
Kuwait	Rest of the World	World 1	Rest of the World	3
Kyrgyzstan	Rest of the World	World 1	Rest of the World	3
La Reunion	Rest of the World	EU	EU	EU
Laos	Rest of the World	World 1	Rest of the World	3
Latvia	Zone 1 (EU)	EU	EU	EU
Lebanon	Zone 2 (Europe)	World 1	Europe	3
Lesotho	Rest of the World	World 1	Rest of the World	3
Liberia	Rest of the World	World 1	Rest of the World	3
Libya	Zone 2 (Europe)	World 1	Europe	3
Liechtenstein	Zone 1 (EU)	EU	EU	EU
Lithuania	Zone 1 (EU)	EU	EU	EU
Luxembourg	Zone 1 (EU)	EU	EU	EU
Macau	Rest of the World	World 1	Rest of the World	3
North Macedonia	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
Madagascar	Rest of the World	World 1	Rest of the World	3
Malawi	Rest of the World	World 1	Rest of the World	3
Malaysia	Rest of the World	World 1	Rest of the World	3
Maldives	Rest of the World	World 2	Rest of the World	4
Mali	Rest of the World	World 1	Rest of the World	3
Malta	Zone 1 (EU)	EU	EU	EU
Maritime Services	Rest of the World	World 2	Rest of the World	4
Martinique	Zone 1 (EU)	EU	EU	EU

Country Overview

Roaming Options	Zone International calls	Country group outgoing calls (Roaming)	Country group incoming calls (Roaming)	Zone data usage (Roaming)
Mauritania	Rest of the World	World 1	Rest of the World	3
Mauritius	Rest of the World	World 2	Rest of the World	4
Mexico	Rest of the World	World 2	Rest of the World	4
Moldova	Zone 1 (EU)	EU	EU	EU
Monaco	Rest of the World	Europe 1	Europe	1
Mongolia	Rest of the World	World 2	Rest of the World	4
Montenegro	Zone 2 (Europe)	World 2	Europe	5
Morocco	Zone 2 (Europe)	World 1	Europe	3
Mozambique	Rest of the World	World 2	Rest of the World	4
Myanmar	Rest of the World	World 1	Rest of the World	3
Namibia	Rest of the World	World 1	Rest of the World	3
Nepal	Rest of the World	World 1	Rest of the World	3
Netherlands	Zone 1 (EU)	EU	EU	EU
New Caledonia	Rest of the World	World 1	Rest of the World	-
New Zealand	Rest of the World	World 1	Rest of the World	3
Nicaragua	Rest of the World	World 2	Rest of the World	4
Niger	Rest of the World	World 1	Rest of the World	3
Nigeria	Rest of the World	World 1	Rest of the World	3
Norfolk Island	Rest of the World	World 1	Rest of the World	-
Norway	Zone 1 (EU)	EU	EU	EU
Oman	Rest of the World	World 1	Rest of the World	3
Pakistan	Rest of the World	World 1	Rest of the World	3
Panama	Rest of the World	World 1	Rest of the World	3
Papua New Guinea	Rest of the World	World 1	Rest of the World	3
Paraguay	Rest of the World	World 1	Rest of the World	3
Peru	Rest of the World	World 1	Rest of the World	3
Philippines	Rest of the World	World 2	Rest of the World	4
Poland	Zone 1 (EU)	EU	EU	EU
Portugal	Zone 1 (EU)	EU	EU	EU

Country Overview

Roaming Options	Zone International calls	Country group outgoing calls (Roaming)	Country group incoming calls (Roaming)	Zone data usage (Roaming)
Puerto Rico	Rest of the World	World 1	Rest of the World	3
Qatar	Rest of the World	World 1	Rest of the World	3
Republic of the Congo	Rest of the World	World 2	Rest of the World	4
Roaming in an Aircraft	Rest of the World	World 2	Rest of the World	4
Romania	Zone 1 (EU)	EU	EU	EU
Russia	Zone 2 (Europe)	World 2	Europe	4
Rwanda	Rest of the World	World 1	Rest of the World	3
Salomon Island	Zone 2 (Europe)	World 1	Rest of the World	3
Samoa	Rest of the World	World 2	Rest of the World	4
Saudi Arabia	Rest of the World	World 1	Rest of the World	3
Senegal	Rest of the World	World 1	Rest of the World	3
Serbia	Zone 2 (Europe)	World 2	Europe	5
Seychelles	Rest of the World	World 1	Rest of the World	3
Sierra Leone	Rest of the World	World 1	Rest of the World	3
Singapore	Rest of the World	World 1	Rest of the World	3
Slovakia	Zone 1 (EU)	EU	EU	EU
Slovenia	Zone 1 (EU)	EU	EU	EU
South Africa	Rest of the World	World 1	Rest of the World	3
South Korea	Rest of the World	World 1	Rest of the World	3
South Sudan	Rest of the World	World 1	Rest of the World	3
Spain	Zone 1 (EU)	EU	EU	EU
Sri Lanka	Rest of the World	World 2	Rest of the World	4
St. Barth	Zone 1 (EU)	EU	EU	EU
St. Kitts	Rest of the World	World 1	Rest of the World	3
St. Lucia	Rest of the World	World 1	Rest of the World	3
St. Maarten	Rest of the World	World 1	Rest of the World	3
St- Vincent & Grenadine	Rest of the World	World 1	Rest of the World	3
Suriname	Rest of the World	World 1	Rest of the World	3
Swaziland	Rest of the World	World 1	Rest of the World	-

Country Overview

Roaming Options	Zone International calls	Country group outgoing calls (Roaming)	Country group incoming calls (Roaming)	Zone data usage (Roaming)
Sweden	Zone 1 (EU)	EU	EU	EU
Switzerland	Zone 2 (Europe)	Europe 1	Europe	1
Taiwan	Rest of the World	World 1	Rest of the World	3
Tajikistan	Rest of the World	World 2	Rest of the World	4
Tanzania	Rest of the World	World 2	Rest of the World	4
Thailand	Rest of the World	World 1	Rest of the World	3
Togo	Rest of the World	World 1	Rest of the World	3
Tonga	Rest of the World	World 1	Rest of the World	3
Trinidad and Tobago	Rest of the World	World 1	Rest of the World	3
Tunisia	Zone 2 (Europe)	World 1	Europe	3
Turkey	Zone 2 (Europe)	Europe 2, USA & Canada	Europe	2
Turkmenistan	Rest of the World	World 2	Rest of the World	4
Turks and Caicos Islands	Rest of the World	World 1	Rest of the World	3
Uganda	Rest of the World	World 1	Rest of the World	3
Ukraine	Zone 1 (EU)	EU	EU	EU
United Arab Emirates	Rest of the World	World 1	Rest of the World	3
Uruguay	Rest of the World	World 1	Rest of the World	3
USA	USA/Canada	Europe 2, USA & Canada	USA/Canada	2
Uzbekistan	Rest of the World	World 2	Rest of the World	4
Vanuatu	Rest of the World	World 1	Rest of the World	3
Venezuela	Rest of the World	World 1	Rest of the World	3
Vietnam	Rest of the World	World 1	Rest of the World	3
Yemen	Rest of the World	World 1	Rest of the World	3
Zambia	Rest of the World	World 2	Rest of the World	4
Zimbabwe	Rest of the World	World 2	Rest of the World	4